Ministry of the Attorney General

Court Services Division

Annual Report 2005/06 and 2006/07

Ontario

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ISSN 1708-198X

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Message *from the* Deputy Attorney General

The Court Services Division plays an integral role in Ontario's justice system by delivering a modern and professional court system that supports accessible, fair, timely and effective justice services. The Division is responsible for the administration of criminal, civil and family courts in the largest and busiest court system in the country. Every day, in 180 court locations across the province, over 3,500 dedicated staff work in the Division to provide quality customer service to the public.

Much of this success is a testament to the Division's positive working relationships with the judiciary, the bar and other participants in the justice system. These relationships continue to be invaluable as the Division works collaboratively to support access to justice through exceptional court administration.

Reflecting the commitment to access to justice, the *Access to Justice Act* was passed by the legislature in October 2006. The *Act* modernizes and improves access to the justice system and provides greater openness, transparency and accountability. The Court Services Division is responsible for the implementation of several important components of this legislation, including significant reforms to the justice of the peace appointment process.

The Division's Annual Report outlines a number of initiatives that illustrate this commitment to access to justice. From the identification of media contacts in each court site in response to the recommendations of the Justice and the Media Panel Report, to the leadership role the Court Services Division plays on the newly formed Ontario Courts Accessibility Committee, the Division consistently recognizes the fundamental principle of an open, transparent and accessible court system. As you read through the pages of this report, the Division's commitment to the public and to the continuous improvement of the delivery of fair, timely and effective justice services is apparent.

Delivering extraordinary results while demonstrating exceptional professionalism is what the Division strives to achieve on a daily basis.

I encourage members of the public to take the opportunity to read about the initiatives outlined in this Annual Report and to share any comments with the Ministry by e-mail at attorneygeneral@ontario.ca.

Congratulations to the Division's staff and management for their dedication to increasing the transparency and accountability of the administration of courts in Ontario. I look forward to the ongoing support of the Court Services Division as we continue to deliver a high-quality court system to all Ontarians.

Murray Segal
Deputy Attorney General

Forward *by the* Assistant Deputy Attorney General

It is my pleasure to present the fourth publication of the Court Services Division's Annual Report reflecting two fiscal years spanning April 1, 2005 to March 31, 2006 and April 1, 2006 to March 31, 2007.

The Division's Annual Report contributes to the transparency and accountability of the Division's activities. The report also enhances public awareness while providing a benchmark to determine the progress made in delivering on its mandate of providing a modern and professional court service that supports accessible, fair, timely and effective justice services. In the following pages, readers will find an overview of the results achieved and an update on the developments in the administration of courts in Ontario. A Five-Year Plan is also included, which establishes service standards and identifies initiatives that will support achievement of these standards.

There are a number of central themes in the Annual Report. Customer service remains an area of considerable focus. In 2005, client satisfaction surveys were undertaken focusing on court counter services for the civil, family and small claims court practice areas. Results are contained in this report that indicate high levels of client satisfaction across the province for all practice areas and locations.

In 2005/06 and 2006/07, a number of initiatives were undertaken to further our commitment to continuous improvement and modernization of court services. New Small Claims Court Rules were implemented province-wide, with mandatory settlement conferences and an increased emphasis on case management. A review commenced of the court interpretation program to enhance the provision of court interpreter services in Ontario. Reviews were also undertaken in several areas, including a comprehensive Court Reporting Review to modernize and enhance court reporting and transcript production.

The Division also engaged with other sectors on areas of mutual interest. The recommendations made by the Chief Justice of Ontario's Report from the Committee on Accessibility to the Justice System for Persons with Disabilities were received and I am honoured to co-chair the new permanent Ontario Courts Accessibility Committee to improve access to courts for people with disabilities.

The Division established the *Provincial Offences Act* Streamlining Working Group, comprised of provincial and municipal representatives and the judiciary, to enhance the delivery of local justice services. The Division also worked collaboratively with the judiciary and Durham College in the development of the first specialized Court Support Training Program in the province. A representative from the Division convened, as Chair, a new Justice Media Liaison Committee, established in response to the Justice and the Media Panel's recommendations issued in 2006.

In reflecting on this Annual Report, I am proud of the Division's achievements and would like to thank both staff and management for their tireless work and commitment. I look forward to our ongoing achievements as we continue to enhance and modernize court services.

Ann Merritt
Assistant Deputy Attorney General

Chapter 1
Introduction to the Court Services Division

Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the Ministry, the Court Services Division (CSD) is responsible for the administration of the courts. CSD's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Core Services

Court Office Services
CSD staff provide court office services across the province, including scheduling court cases at the direction of the judiciary, providing information and counter services to the public, and maintaining court records and files.

Judicial and Courtroom Support
CSD provides administrative support to all judges of the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice and to justices of the peace. The Division also manages the jury system and provides courtroom support through court registrars, clerks, reporters, monitors, court services officers and interpreters.

Mediation Programs
Mandatory civil mediation is part of the civil court process in Ottawa, Toronto and Windsor. CSD manages the delivery of mediation in the family courts. The Family Court Branch of the Superior Court of Justice offers family mediation services on a voluntary basis at 17 sites across the province.

Enforcement Services
CSD administers the filing of writs of execution, enforces civil orders and manages the collection of fine and restitution revenues from the prosecution of criminal offences.

Highlights from the Opening of Courts

On January 10, 2007, Chief Justice McMurtry of the Court of Appeal for Ontario presided with Chief Justice Smith of the Superior Court of Justice and Chief Justice Lennox of the Ontario Court of Justice at the province's Opening of Courts ceremony at the Superior Court of Justice located at 361 University Avenue in Toronto.

Attorney General Michael Bryant observed how "change is in the air" in the justice system to respond to challenges and modernize its processes. Several changes highlighted related to improvements in the courts, including the *Access to Justice Act* that modernized the justice of the peace bench. "Organized justice", a new approach to respond to criminal enterprise, includes new Major Crime Courts to house large-scale prosecutions. In the bricks and mortar of justice, in the last three years, four new courthouses were opened. Attorney General Bryant also announced a pilot project to bring cameras into the Court of Appeal, part of the implementation of the recommendations of the Justice and the Media Panel.

"Change is in the air in the form of a modernized justice of the peace bench. The change comes pursuant to the* Access to Justice Act *passed last autumn, to better reflect the important role played by that bench in our justice system."

Attorney General Michael Bryant
Opening of Courts Speech, January 2007

The Division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

Goderich — Superior Court of Justice, Ontario Court of Justice

Role of the Assistant Deputy Attorney General, Court Services Division

The Assistant Deputy Attorney General, Court Services Division, is the Ministry executive who oversees the administration of Ontario's courts.

Regional Structure

For the purpose of providing court services, the Ministry of the Attorney General is organized into seven Court Services Division administrative regions. Each region is responsible for:

- delivering local criminal, civil, small claims and family court services;
- maintaining records, files, exhibits and databases;
- providing judicial support services, including courtroom and administrative support;
- managing juries;
- enforcing court orders;
- managing fines, fees and trust funds;
- managing regional financial and human resources;
- identifying and coordinating regional facility plans;
- managing regional stakeholder communications; and
- implementing divisional initiatives.

Regional Directors

Each region is managed by a Director of Court Operations who reports to the Assistant Deputy Attorney General, Court Services Division.

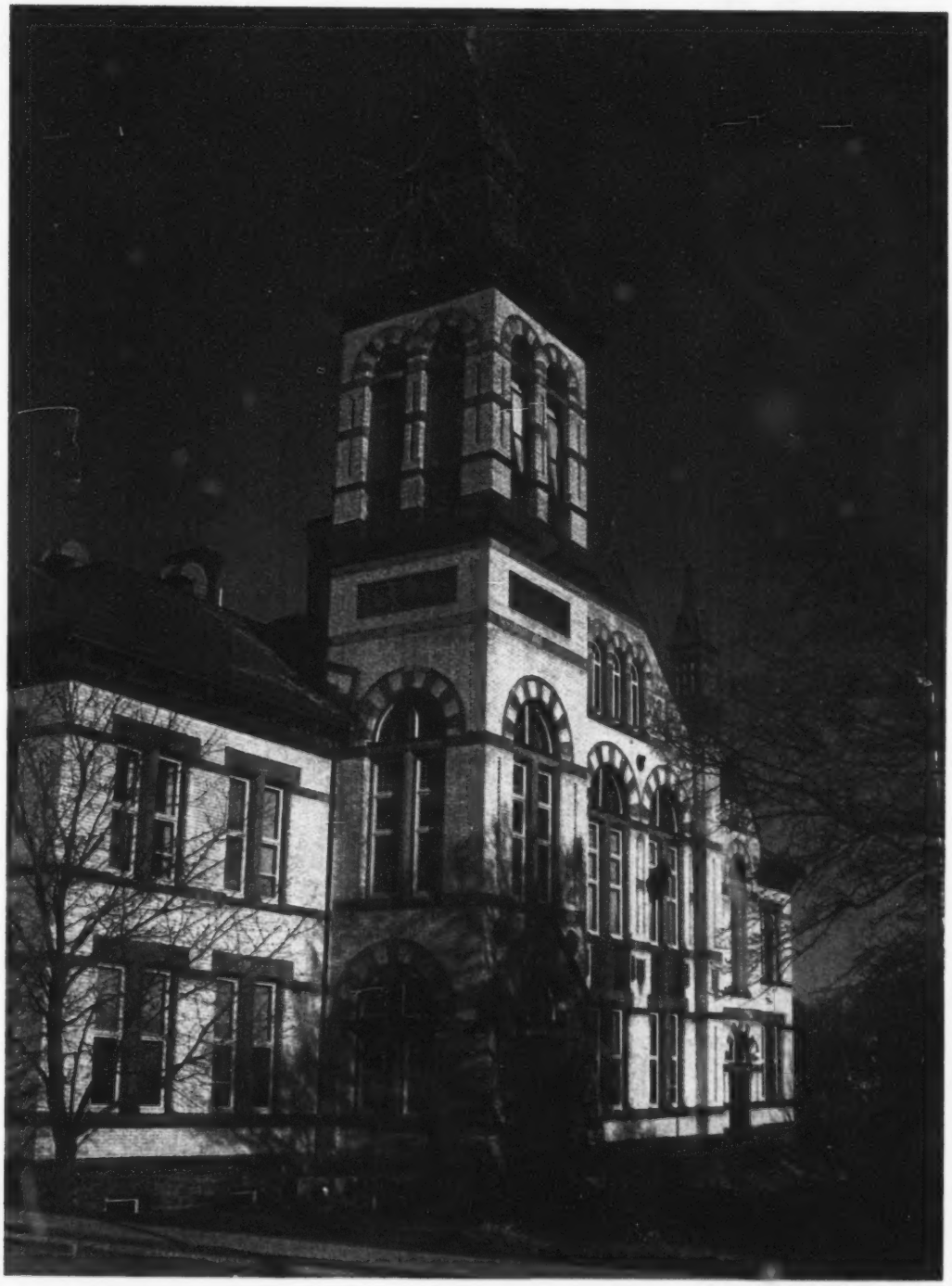
Summary of Court Locations by CSD Administrative Region*

Region	Base Courts	Satellite Courts	Total Courts
Central East	11	13	24
Central West	11	4	15
East	18	11	29
Northeast	10	25	35
Northwest	5	37	42
Toronto	11	0	11
West	18	6	24
Total	84	96	180

* As of March 31, 2007

"In Ontario, our judges, our court staff, the Bar, the federal Department of Justice and the Ontario Ministry of the Attorney General have all worked diligently to ensure that serving the public remains the priority of our justice system."

Chief Justice Smith, Opening of Courts Speech, January 2007



Stratford — Superior Court of Justice

Central East Regional Profile

Director of Court Operations Central East Region Lynne Wagner

The Central East Region is located geographically to the north and east of Toronto and is part of the Greater Toronto Area. The region serves the communities of York, Durham, Simcoe, Muskoka, Haliburton, Northumberland, Peterborough and the City of Kawartha Lakes. The population has grown from 1,953,928 in census year 2001 to 2,238,488 in year 2006. The growth rate in this region has been one of the highest in the country, continuing at a rate of 15 per cent over the past five years, compared to a provincial average of 6.6 per cent.

Infrastructure initiatives across the region in 2005/06 and 2006/07 focused on the ongoing commitment to improve efficiency, address security and health and safety concerns as well as meet the ever increasing workload in the region's court locations. In support of this commitment, the region along with the Ontario Realty Corporation undertook a Courthouse Assessment Study to provide a strategic overview of the current functional and building infrastructure deficiencies in 18 courthouse facilities in the region.

In collaboration with Infrastructure Ontario, the proposed site for the Durham Consolidated Courthouse in Oshawa was confirmed and planning continued. The sign at the proposed site was officially unveiled and the winning bidder to design, build, finance and maintain the new courthouse was announced in February 2007. The new courthouse is scheduled to be completed by late 2010.

As part of the ReNew Ontario strategic infrastructure renewal plan, funding to support the Cobourg court consolidation project was announced in December 2005. The result will include improved access and timely services to the public. Phase 1 of the Cobourg project began in February 2007; Phase 2 is scheduled to be completed in late 2008.

Other infrastructure projects continued to focus on efforts to maintain and improve court security across all court sites in the region.

In 2005/06, courts in the Regional Municipality of Durham were pilot sites for the implementation of an updated court case tracking system that will serve as a foundation for a province-wide case management system in the future to improve timely access to justice.

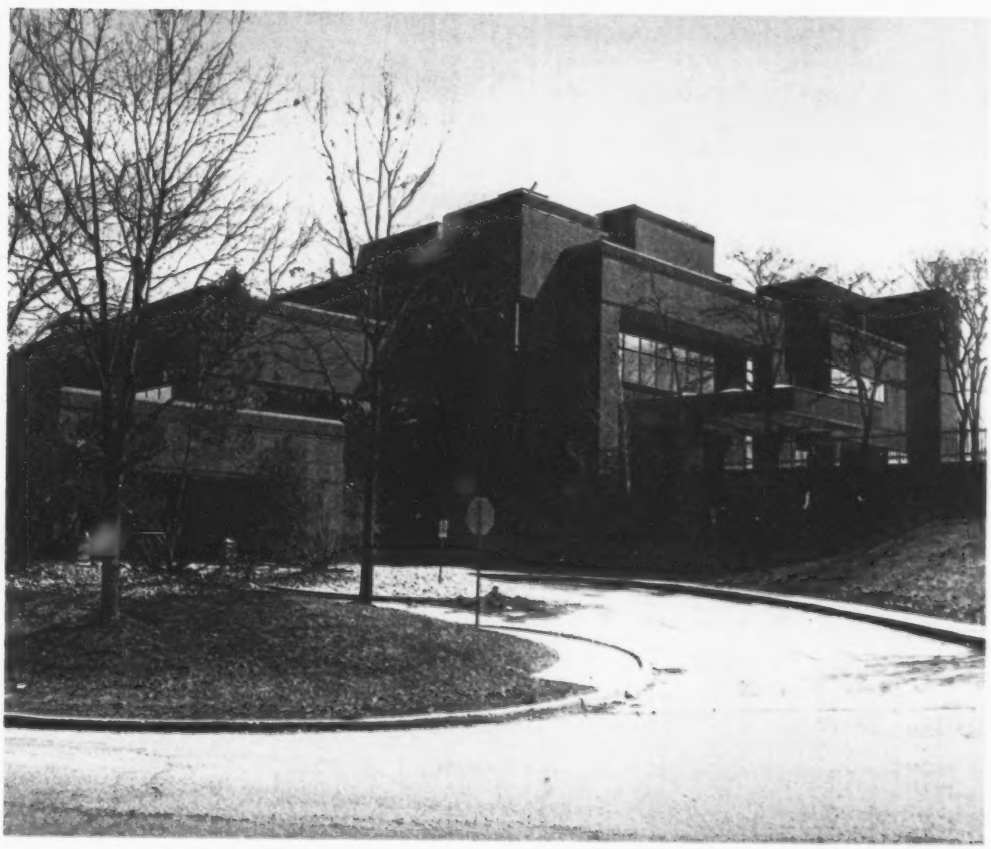
Central East Regional Statistics

Regional Centre: Newmarket
Population: 2,238,488
Area: 25,809 km²
Population Density: 83.7 persons/km²
Base Court Locations: 11
Satellite Court Locations: 13
Total Court Locations: 24

Population Statistics from Statistics Canada, 2006 Census

In an ongoing effort to support a professional and trained court workforce in the region, numerous operational and professional development training opportunities were provided to improve justice services.

Throughout both years, the region continued to ensure high quality court reporting, with an expert providing training and mentoring to new court reporters both within and outside the region. The Central East Region was also successful in its application to the Innovation Fund and received a grant to support the development of a comprehensive on-line training and resource tool for Court Monitors. This tool will not only support regional staff, it will also be shared across the province.



Newmarket — Superior Court of Justice, Ontario Court of Justice

Central West Regional Profile

Director of Court Operations Central West Region Joanne Spriet

The Central West Region has the highest population of the seven CSD regions, and includes the western Greater Toronto Area, Pearson International Airport and the communities around Lake Ontario and north of Lake Erie. The region has a diverse multicultural population and includes Ontario's largest First Nation reserve, the Six Nations Reserve, as well as the New Credit Reserve.

The Superior Court of Justice courthouse in Brantford sustained devastating damages as a result of two floods that saw the forced relocation of the judiciary and court staff for a period of almost two years into temporary accommodations. During this time, restoration and facility enhancements were undertaken and the courthouse was reoccupied in December 2006. The City of Brantford and its Heritage Committee awarded the Ministry a bronze plaque in recognition of the restorations to the Superior Court of Justice courthouse.

The Brantford Ontario Court of Justice location underwent a space feasibility study to review operational space requirements. In order to address security, health and safety and operational deficiencies, Small Claims Court and child protection matters heard in Grimsby and Niagara Falls were relocated to the St. Catharines and Welland base courts respectively.

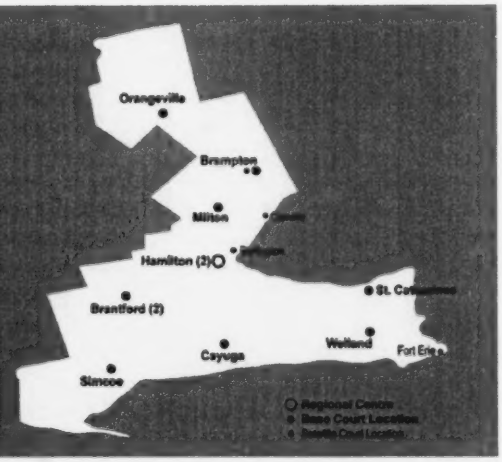
The Brampton courthouse responded to many challenges in summer 2006 when 18 individuals were charged with terrorism related offences. Numerous international media requests were handled as public attention mounted with regard to these arrests. Facility and security enhancements were made within and around the courthouse and to the courtroom itself in order to accommodate the youth and adult preliminary inquires.

A new Transcript Order Tracking System (TOTS) was developed using a Microsoft Access 2000 database and was implemented throughout the region. This system replaced various manual and computerized spreadsheets and acts as a database to store all transcript orders received, provide search capabilities, track transcript orders against timelines and provide a new and more efficient reporting process for tracking transcript timelines.

Central West Regional Statistics

Regional Centre: Hamilton
Population: 2,817,988
Area: 10,654 km²
Population Density: 264.5 persons/km²
Base Court Locations: 11
Satellite Court Locations: 4
Total Court Locations: 15

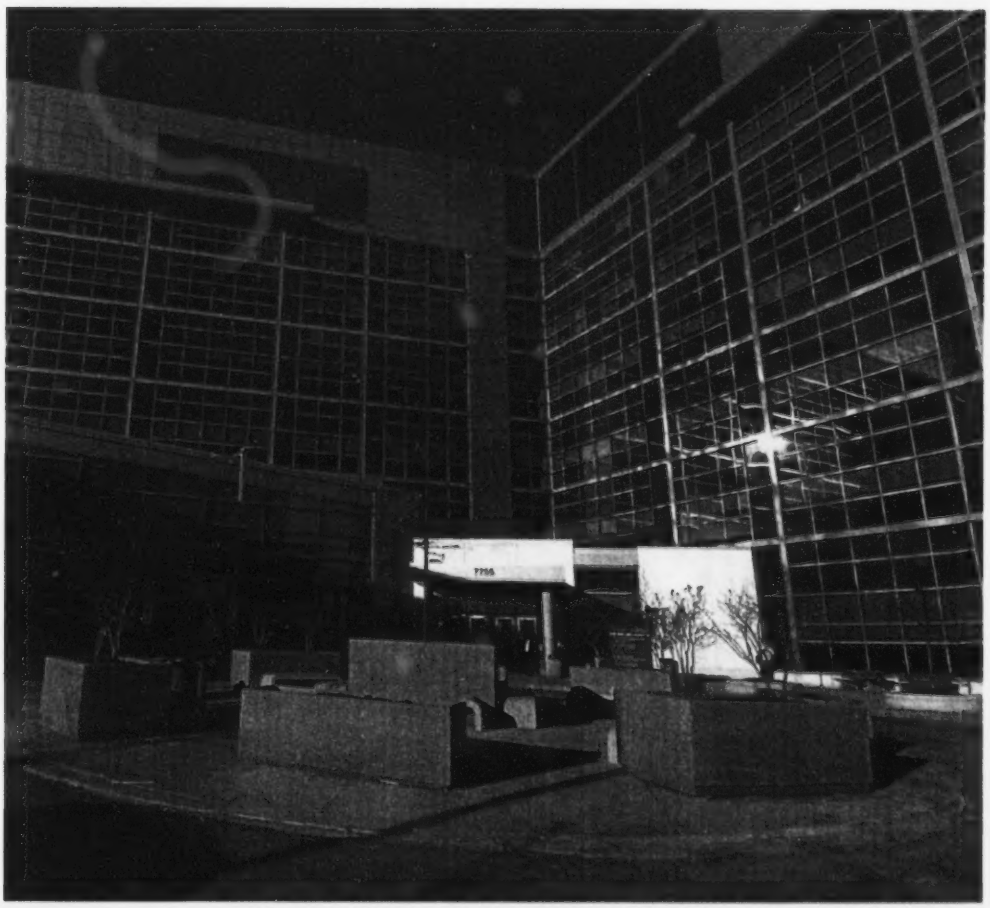
Population Statistics from Statistics Canada, 2006 Census.



Hamilton is one of seven sites participating in the Site Accessibility Information Coordinator Pilot project that was one of six recommendations from the Committee on Accessibility to the Justice System for Persons with Disabilities.

A Pilot Court and Community Liaison Committee was established in Brantford to identify and address local child protection caseload issues as part of a divisional initiative.

The Director of Court Operations for the region also served as President of the Association of Canadian Court Administrators (ACCA) until September 2006. ACCA promotes innovation and fosters collaboration by facilitating knowledge sharing and best practices to improve the Canadian court system and enhance the administration of justice.



A. Grenville and William Davis Courthouse in Brampton — Superior Court of Justice, Ontario Court of Justice

East Regional Profile

Director of Court Operations East Region Tom Fagan

The East Region serves 10 municipalities from 29 court locations. Many of these locations provide services in French and English, including the region's busiest and largest courthouse located in Ottawa.

The regional Information Technology team upgraded the region's computer systems used by the judiciary, court administration staff and the Crown.

The region has made significant progress in delivering quality service and meeting the Division's business goals while supporting staff through comprehensive learning and development. The East Region *People Plan Project*, launched in June 2005, aims to improve wellness in the workplace through initiatives such as succession planning, recruitment and retention strategies and enhanced physical workspace.

Quality Assurance reviews have resulted in developing standards for interior court signage and process mapping for the Family Law Information Centres. Building on these achievements, the region has been able to meet and often exceed its operational goals in the Civil, Family and Small Claims Court offices. The region provides quality counter services and meets telephone and correspondence standards to achieve the provincial Common Service Standards.

The region is working to enhance its facilities including the construction of new courthouses to improve service delivery and meet the operational needs of court services and the judiciary. In June 2005, the opening of the expanded and renovated heritage courthouse in Brockville was celebrated. Construction continued in Pembroke on the heritage court facility that is scheduled to open in 2007. In July 2006, the government announced a new consolidated courthouse for the community of Quinte; the Facility Planning study was completed in 2007.

The region's existing facilities have been improved in a number of locations. Cornwall and Ottawa benefited from expanded and renovated courtrooms, judicial chambers, Crown offices and court administration space. Under the government's Economic Stimulus Package, projects were completed in four eastern communities to address health, safety and security concerns.

East Regional Statistics

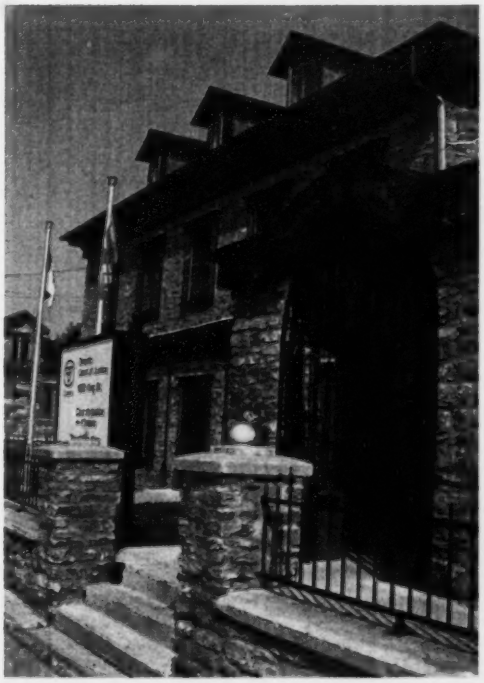
Regional Centre: Ottawa
Population: 1,603,625
Area: 35,296 km²
Population Density: 45.4 persons/km²
Base Court Locations: 18
Satellite Court Locations: 11
Total Court Locations: 29

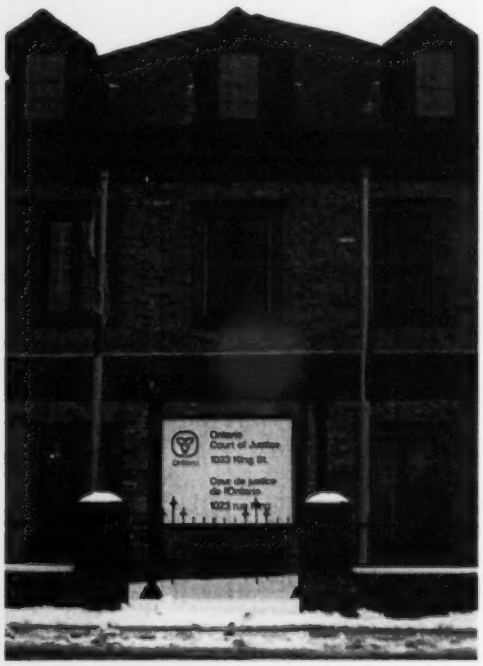
Population Statistics from Statistics Canada, 2006 Census

In August 2006, the Ministry of Public Infrastructure Renewal approved funding for the Ottawa co-location project that will bring together more than 500 staff from 11 Ontario government ministries. This change will provide a single window to Ontario government services in the City of Ottawa and improve service delivery to customers. CSD is a member of the steering committee that provides project governance. The Division's East Regional office will be located in this new facility in 2007.

The region actively supports the Interministerial Councils that are comprised of regional directors and senior managers from all ministries operating within the region, working together to achieve service excellence and to promote communications within the Ontario Public Service. The East Region's Manager of Business Planning and Support is the Chair of the Ottawa Interministerial Council.

To provide opportunity for youth, the region utilizes the Ontario Internship Program, the Ontario-Quebec exchange program and most recently the Ministry of Government Services - Work and Learn Program for high school youth.





L'Orignal — Ontario Court of Justice

Northeast Regional Profile

Director of Court Operations Northeast Region Paul Langlois

The Northeast Region includes some major urban centres in Ontario's north, as well as some smaller communities near James Bay. The region comprises 40 per cent of Ontario's land mass but is home to only five per cent of its population. The population of the region is 552,000, representing 70 per cent of the population of northern Ontario. There are significant francophone and Aboriginal populations in the region and court services are regularly provided in French, Ojibway and Cree.

The Northeast Region spans the area from Mattawa in the East to Wawa in the West, and from Parry Sound in the South to Peawanuk on the coast of Hudson's Bay in the north. The main urban areas in the region are Sudbury, Timmins, North Bay, Parry Sound, and Sault Ste. Marie. Within the region, there are 10 base courts and 25 satellite courts, six of which are on First Nation reserves. Many courts in the Northeast Region are remote and can only be reached by airplane.

To facilitate the process of using videoconference technology for solicitor-client assessments, amendments to the Civil Rules of Procedures are now being proposed as a result of a pilot initiative conducted in 2004 in Cochrane, Sault Ste. Marie, Sudbury and Thunder Bay.

The Superior Court of Justice installed video equipment in Sudbury and Timmins as part of a pilot project to have pre-trials, conferences, motions and other matters heard by video conference.

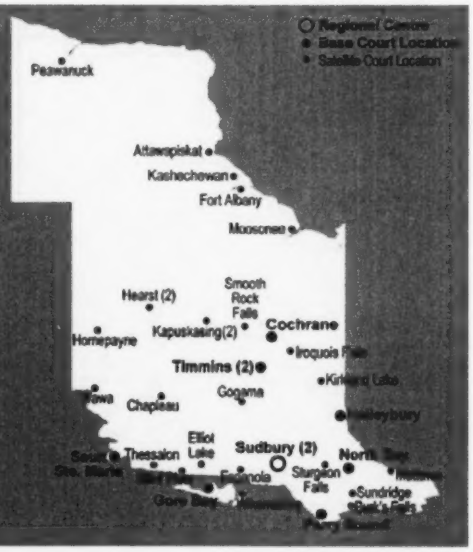
Sudbury was one of three sites designated to provide language training to professionals in the justice system who are responsible for delivering services in French as required by the *Criminal Code of Canada*. A total of 42 participants from the Ministry and enforcement agencies attended the session in 2005.

As well, the Northeast Region has participated in numerous pilot projects, such as the formation of Pilot Court and Community Liaison Committees in Sault Ste. Marie and Sudbury who were asked to identify and address local child protection caseload issues. A Site Accessibility Information Coordinator was established

Northeast Regional Statistics

Regional Centre: Sudbury
Population: 551,470
Area: 366,192 km²
Population Density: 1.5 persons/km²
Base Court Locations: 10
Satellite Court Locations: 25
Total Court Locations: 35

Population Statistics from Statistics Canada, 2006 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics: The population includes all complete census districts, plus the population of Peawanuck, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes all complete census districts, plus 86% of the Cochrane district and 27% of the Kenora district.

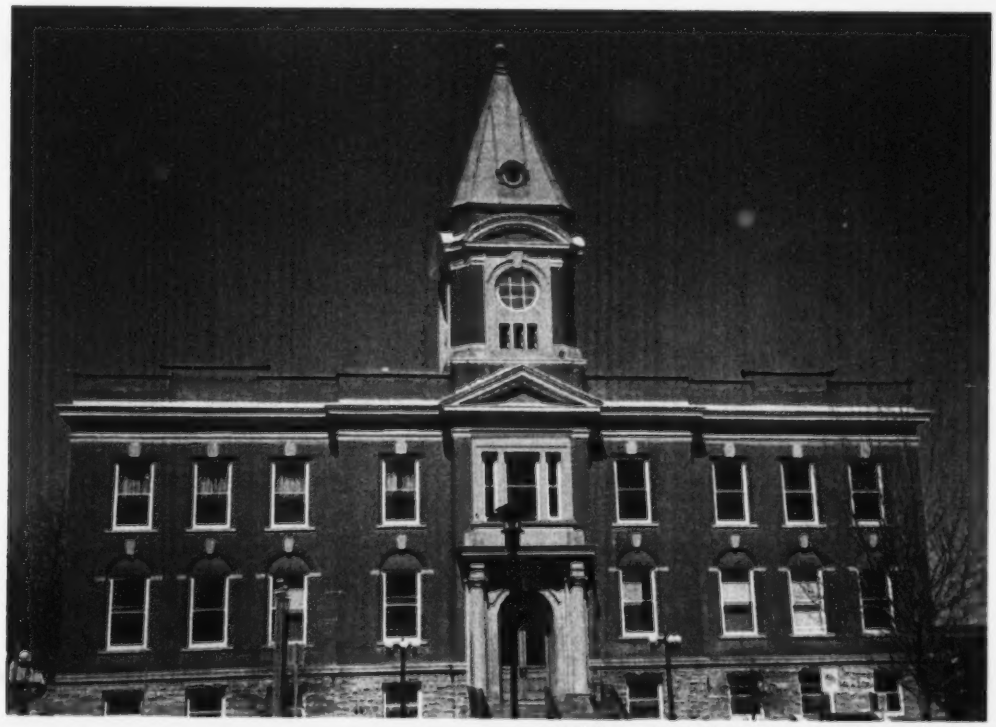


in Sudbury to respond to accommodation and accessibility needs of persons with disabilities accessing the court system.

In the last two years, a number of significant facilities projects were undertaken across the region. The Haileybury courthouse elevator project was completed; a third courtroom was built at the Ontario Court of Justice site in Timmins; the main courtroom in Sault Ste. Marie was restored to heritage standards; a North Bay courtroom was modified to handle a high security/ multiple accused trial; and the Sudbury and Parry Sound holding cell projects commenced design.

A Courthouse Assessment Study was also completed in 2007, which provided an overview of current functional and building infrastructure status of 28 facilities operated by the Ministry within the Northeast Region. Its findings will assist in the development of a strategy for managing these assets and determine each facility's ability to accommodate and respond to future Ministry program requirements. This will enable the Ministry to rationalize and prioritize the funding of capital projects for courthouse facilities in the Northeast Region over the next ten years.

The Northeast Region continued to participate in the Northern Recruitment Pilot Project, which is a government-wide human resources initiative that will provide northern managers with recruitment services. It is expected that this pilot project will significantly reduce the administrative burden associated with the recruitment process, allowing managers to focus their attention on the delivery of services and programs. The project will incorporate the testing of a new electronic human resources recruitment tool.



North Bay — Superior Court of Justice, Ontario Court of Justice

Northwest Regional Profile

Director of Court Operations Northwest Region Robert Gordon

The Northwest Region comprises 48 per cent of Ontario's land mass but is home to only two per cent of its population. The region's vast geography, remote locations and winter travel conditions present many program delivery challenges.

There are significant Aboriginal populations in the Northwest Region, and court services are regularly provided in Ojibway and Oji-Cree.

The region delivers court services at five base court locations and 37 satellite court locations. Twenty-three of the satellite court locations are in Aboriginal communities that are accessible only by air. To provide community-centred services, court staff, members of the judiciary and the bar must travel extensively in these remote areas.

In the Northwest Region, video conferencing technology has become an essential tool in delivering a variety of judicial and administrative functions in order to meet unique geographical challenges and to ensure that court services are accessible. The completion of court video infrastructure has allowed the region to use video in new ways. In its early stages, video conferencing was most frequently used for video bail remands. However, the Ontario and Superior Court judiciary have also used video technology in child protection matters, case conferences, assessment hearings, sentencing hearings and motions.

Video has also been used to connect with other locations within and outside the region to provide interpretation for family and criminal courts as well as to link into correctional facilities.

The region is modernizing its video infrastructure in order to provide more reliable, flexible video connections and lay the groundwork for new opportunities to improve public access using a more robust network.

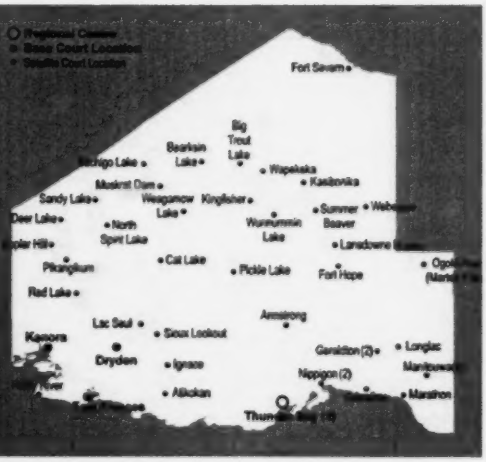
In summer 2005, a recruitment and training project was undertaken to obtain Ojibway and Oji-Cree accredited interpreters in base and satellite court locations. As a result, 13 accredited Ojibway and Oji-Cree interpreters are now available throughout the Northwest.

To ensure accessibility to the justice system for the Aboriginal satellite court locations, the Court Services Division hired a full-time Ojibway Interpreter to travel with the court party. This interpreter's role is to translate the court proceedings and mentor the Aboriginal community interpreters.

Northwest Regional Statistics

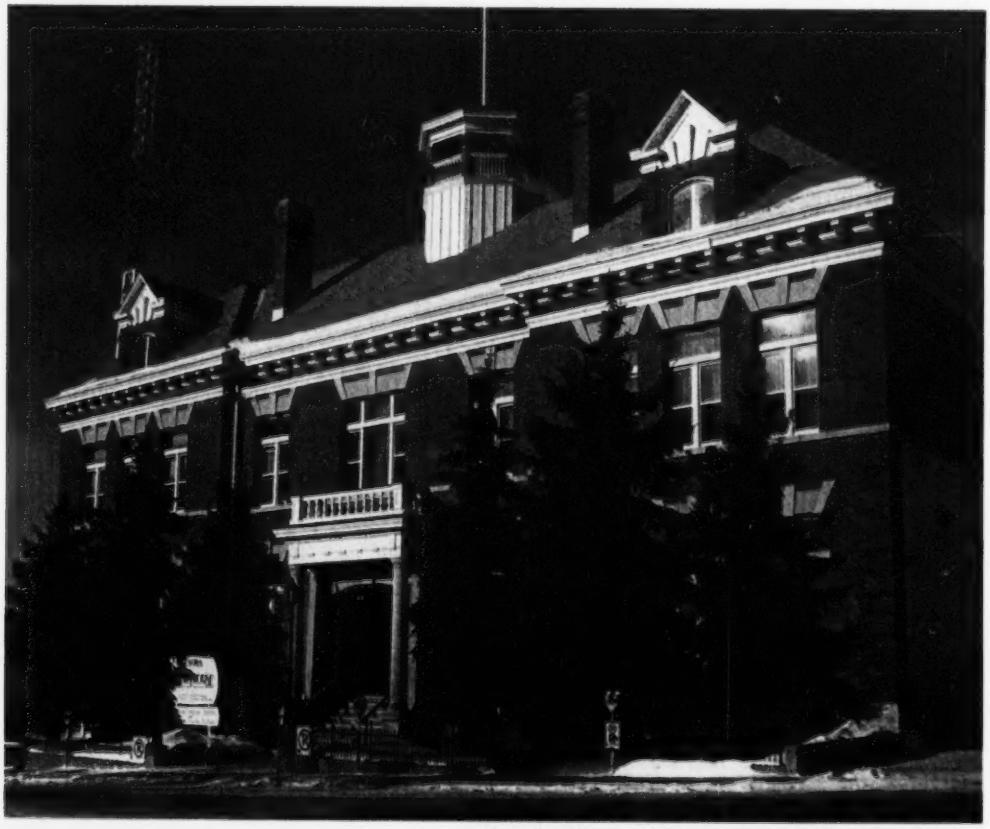
Regional Centre: Thunder Bay
Population: 234,820
Area: 436,204 km²
Population Density: 0.5 persons/km²
Base Court Locations: 5
Satellite Court Locations: 37
Total Court Locations: 42

Population Statistics from Statistics Canada, 2006 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Pikangikum, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes Thunder Bay and Rainy River, plus 14% of the Cochrane district and 73% of the Kenora district.



A number of projects undertaken at each base court across the region enhanced security and accessibility. Security for the judiciary and the public was increased and upgrades have been made at each Thunder Bay court location to address public access concerns and comply with the *Ontarians with Disabilities Act.* In addition, phonic ear and sound amplification equipment have been installed in courtrooms across the Northwest Region.

An Asset Management project was completed that examined each base and satellite court in the region to identify facility and program needs. This excellent tool has also proven invaluable in providing baseline information for each facility and will enable planning for the future. As well, a planning study for a new courthouse in Thunder Bay was completed in 2006/07.



Kenora Court House — Superior Court of Justice, Ontario Court of Justice

Toronto Regional Profile

Director of Court Operations Toronto Region Susan Lee

The Toronto Region serves the City of Toronto. With a population of over 2.5 million, the Toronto Region has the highest population density of the CSD regions. The region is ethnically diverse as one in four immigrants to Canada settles in Toronto.

The Toronto Region includes many high volume courts and key justice system participants, including: the Court of Appeal for Ontario; the Offices of the Chief Justices; the Provincial Legislature; the offices of the Law Society of Upper Canada; and many of the province's largest law firms. The region also manages Ontario's first electronic courtroom for commercial and other non-jury civil matters.

In January 2006, as part of the Ontario government's Guns and Gangs Strategy, several legislative and community-based initiatives were announced to end gun violence. To support these initiatives, existing courthouse facilities in Toronto were retrofitted to accommodate additional operational and security demands.

Construction of a major crimes courtroom at 361 University Avenue began in March 2006 and was completed on November 30, 2006. The construction of a courtroom at 2201 Finch Avenue commenced in January 2007 and is expected to be completed in fall 2007.

Most of the civil courtrooms at 361 University Avenue were relocated to a new, larger facility at 330 University Avenue to consolidate civil matters and commercial matters from other courthouses and to make way for the new major crimes courtroom at 361 University Avenue. A total of nine new civil courtrooms were opened on September 11, 2006 to increase access to justice and better serve the public.

Five Ontario Court of Justice family courtrooms continued to operate at 311 Jarvis Street in downtown Toronto. In order to support the partial consolidation of the other family courts in Toronto, substantial renovations were made at 47 Sheppard Avenue East to accommodate and relocate the 1911 Eglinton Avenue East family courts.

Toronto Regional Statistics

Regional Centre: 720 Bay Street
Population: 2,503,281
Area: 630 km²
Population Density: 3,973.5 persons/km²
Base Court Locations: 11
Satellite Court Locations: 0
Total Court Locations: 11

Population Statistics from Statistics Canada, 2006 Census.

The Scarborough Criminal Courthouse construction project involved converting two vacated family courtrooms into criminal courtrooms, constructing additional holding cells and ancillary spaces to meet growing population and caseload demands. The space was made available in 2005 when the family courts were relocated to 47 Sheppard Avenue East. This project is scheduled for completion in fall 2007.

The Toronto Small Claims Court provided access to counsel two days per week for unrepresented litigants as part of ProBono Law Ontario's one-year pilot, which commenced in July 2006.

The Court of Appeal for Ontario at Osgoode Hall, Toronto

West Regional Profile

Director of Court Operations West Region Len Griffiths

The West Region crosses three Superior Court Judicial Regions and is comprised of both large urban and rural farming areas. The West Region is approximately 33,000 square kilometres in size and is served by 18 base court locations and six satellite court locations.

The region contains two major border crossings between Canada and the United States in Sarnia and Windsor. London houses Ontario's Central Jury Office and manages the provision of information to support the selection of jury panels for the province. Making extensive use of video technology, the London courthouse also houses the Weekend and Statutory Holiday (WASH) court matters for the entire region.

New initiatives to modernize court facilities and improve the delivery of justice services were undertaken in the West Region. As part of ReNew Ontario, the government's five-year strategic infrastructure investment plan, the West benefited from nearly $1.2 million in minor capital funding in 2005/06 that allowed for the completion of over 50 projects, covering security and other operational upgrades needed at most of the base courts.

The region continued to work with all justice partners to find innovative approaches to meet the needs for modern, secure and accessible courts. Four major capital projects were underway in the region: the Waterloo Consolidated Courthouse Project; the St. Thomas Consolidated Courthouse Project; a London Major Retrofit Project; and the Sarnia Safety and Security Retrofit Project.

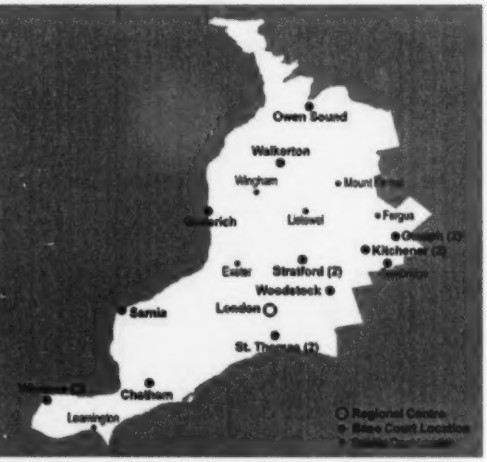
Planning studies for new consolidated courthouses in Waterloo and St. Thomas have been completed. The next step will be to determine locations for these courthouses.

The first phase of a multi-year renovation project at the London courthouse was completed, which involved a number of building enhancements including a new cell area and new space for the Middlesex Law Association Library. Phase II is now underway and includes a judicial library, judicial chambers and meeting rooms.

West Regional Statistics

Regional Centre: London
Population: 2,210,610
Area: 32,789 km²
Population Density: 67.4 persons/km²
Base Court Locations: 18
Satellite Court Locations: 6
Total Court Locations: 24

Population Statistics from Statistics Canada, 2006 Census



To improve safety and security, the Ministry announced plans to invest $2.7 million over four years in the Sarnia Safety and Security Retrofit Project. Construction started on a new secure front entrance. A Courthouse Planning Study covering long term needs was completed in spring 2007.

In several court locations across the West, courthouse security was improved with security system upgrades such as digital camera systems, wireless duress systems, security doors and the installation of counter glass. Windsor undertook risk assessments for workplace safety and security and was the pilot for the Ministry's "Workplace Violence Prevention Program".

A dedicated Mental Health Court opened in Kitchener in fall 2005. To address a growing child protection caseload, Windsor/Chatham and Kitchener/Guelph became two of six jurisdictions in the province to create Pilot Court and Community Liaison Committees to identify and address child protection issues.

In addition, a new WRITS system, which is an index of writs of execution, was implemented at all court sites. Goderich was a pilot site for the new WRITS system, prior to the province-wide installation. Migrating Writs management to a simple, more reliable and efficient web-based system will ensure high-quality, cost effective services for court users.

Business Continuity Plans were completed for all court sites to ensure continuity of court operations in the event of an emergency or labour disruption.

Staff development and training was supported through a five-day refresher course on the provincial court data system, which was delivered to 25 regional staff by five of their colleagues. As well, half-day professional development workshops were delivered throughout the region.

Kitchener — Superior Court of Justice

Corporate Directors

The Corporate Planning Branch, the Provincial Offences Act and Strategic Planning Branch, the Criminal Policy and Programs Branch, the Civil Policy and Programs Branch, the Family Policy and Programs Branch, the Business Solutions Branch and the Revitalized Workforce Project are managed by Corporate Directors who report to the Assistant Deputy Attorney General.

Corporate Support

The Corporate Planning Branch is responsible for:

- providing financial and workforce planning;
- providing human resources and labour relations support to the Division;
- providing facilities planning;
- coordinating public communications;
- developing operational policy and providing program support to court operations; and
- managing special projects (for example the Court Reporting Review).

The Provincial Offences Act and Strategic Planning Branch is responsible for:

- overseeing, providing policy and operational support to, and acting as a liaison with municipal partners on *Provincial Offences Act* matters;
- strategic planning;
- establishing Divisional performance measures;
- providing management information, including court activity statistics;
- providing research services; and
- supporting the provision of civil enforcement services.

The Criminal Policy & Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the criminal justice system;
- providing policy and program support to criminal court staff;
- providing legal support and advice to senior management on criminal court issues;
- providing support to initiatives from the Ministry's Criminal Law Division; and
- supporting the appointment process for judges, justices of the peace, commissioners and notaries public.

The Civil Policy & Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil justice system;
- providing policy and program support to civil court staff;
- providing legal support and advice to senior management on civil court issues;
- participating on the Civil Rules Committee; and
- developing, implementing and managing reform strategies to reduce cost and delay in the civil justice system.

The Family Policy & Programs Branch is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the family justice system;
- providing policy and program support to family court staff;
- providing legal support and advice to senior management on family court issues;
- developing, implementing and managing family justice reform strategies to reduce cost and delay in the family justice system;
- managing family mediation and information services in the Family Court Branch of the Superior Court of Justice;
- participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee; and
- negotiating and monitoring federal family justice funding.

The Business Solutions Branch is responsible for:

- strategic planning, development, management and delivery of large scale, complex information management and business transformation initiatives to support the information technology components of the CSD multi-year plan;
- planning, development, and implementation of electronic tools and structures to support staff and activities that enable the Ministry to meet its objective of a modernized court system;
- liaising with CSD branches and Justice Technology Services to provide leadership in identifying, creating and delivering information technology services and solutions to support the Division; and
- managing the acquisition of CSD information technology hardware and software.

The Revitalized Workforce Project is responsible for:

- negotiating with the Ontario Public Service Employee Union (OPSEU) on the Court Support Services Memorandum of Agreement (Appendix 32 of the OPSEU Collective Agreement);
- developing, implementing and managing the conversion process under Appendix 32;
- providing support to court managers regarding Appendix 32 implementation, including training, technology and communications; and
- managing a unique dispute resolution process under Appendix 32.

Top: London — Superior Court of Justice, Ontario Court of Justice
Bottom: Orangeville — Superior Court of Justice, Ontario Court of Justice

Corporate Support 2005-2006

Director
Corporate Planning
Branch
Sandra Wain

Director
Criminal Policy
& Programs Branch
Tara Dier

Director
Civil/Family Policy
& Programs Branch
Ann Merritt

Director
Business
Solutions Branch
Chris Walpole

Director
Workforce Revitalization
Project
Michael Uhlmann

North Bay — Superior Court of Justice, Ontario Court of Justice

Corporate Support 2006-2007

Director
Corporate Planning Branch
Lynn Norris

Director Provincial Offences Act and
Strategic Planning Branch;
Director (A)
Criminal Policy & Programs Branch
Diana Hunt

Director (A)
Civil Policy & Programs Branch
Susan Charendoff

Director (A)
Family Policy & Programs Branch
Anne Marie Predko

Director
Business Solutions Branch
Chris Walpole

Director (A)
Workforce Revitalization Project
Shaun Joy

Cayuga — Superior Court of Justice, Ontario Court of Justice

Chapter 2
Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* provides the legislative framework for the province's court structure. The *Act* establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice and the Ontario Court of Justice.

The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court of record in the province. The Court of Appeal hears:

- criminal appeals of indictable offences;
- civil appeals of final decisions of the Superior Court of Justice;
- appeals involving young persons;
- appeals of decisions of the Divisional Court; and
- inmate appeals (heard alternate months in Kingston and heard monthly in Toronto).

The Court of Appeal for Ontario sits in Toronto at Osgoode Hall. The court is composed of a federally appointed Chief Justice of Ontario, an Associate Chief Justice of Ontario and 19 regular judges plus a variable number of supernumerary judges. Appeals are heard by a court composed of three judges. Decisions of the Court of Appeal may be further appealed to the Supreme Court of Canada.

The Superior Court of Justice

The Superior Court of Justice hears:

- criminal prosecutions of indictable offences;
- some criminal prosecutions involving young persons;
- summary conviction appeals from the Ontario Court of Justice;
- bail reviews;
- civil suits (civil suits under $10,000 are dealt with in Small Claims Court, a branch of the Superior Court); and
- family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (where the Family Court Branch of the Superior Court of Justice exists, the Superior Court hears all family matters).

The Superior Court of Justice sits in 49 permanent court locations in Ontario. The court is led by a Chief Justice, an Associate Chief Justice, and Regional Senior Judges who oversee scheduling and judicial issues in their regions. The Senior Judge of the Family Court advises the Chief Justice concerning matters related to family justice. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial administrative issues at that specific location.

Divisional Court

The Divisional Court is a branch of the Superior Court of Justice. The court hears:

- appeals and reviews of decisions by government agencies, tribunals and boards; and
- some civil appeals under $25,000.

The Divisional Court sits in various locations with either one or three judges depending on the type of proceeding. The court includes the Chief Justice of the Superior Court of Justice, the Associate Chief Justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

Family Court
In some areas, the Family Court Branch of the Superior Court of Justice provides a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support, and child custody and access matters. Special services provided by the Family Court include Family Law Information Centres, Supervised Access Centres, Mediation Services and Parent Information Sessions.

The Family Court has been established in 17 municipalities across the province. Where the Family Court does not exist, jurisdiction over family law matters is divided between the Superior Court of Justice and the Ontario Court of Justice.

Small Claims Court
The Small Claims Court is a branch of the Superior Court of Justice. The court hears civil actions for claims up to $10,000. While there are some permanently appointed Small Claims Court judges, the court is usually presided over by senior lawyers who are appointed to act as deputy judges.

The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice and over 95 per cent of such cases are completed in this court. Ontario Court judges and justices of the peace sit in over 170 locations across the province. Judges of the Court hear:

- criminal prosecutions of indictable and summary conviction offences;
- most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from decisions of justices of the peace; and
- child protection applications, family law disputes involving custody, access and support, and adoption applications, in areas where the Family Court branch of the Superior Court of Justice does not exist.

Justices of the Peace hear:

- bail hearings; and
- prosecutions of provincial offences.

The court is led by a Chief Justice, an Associate Chief Justice, an Associate Chief Justice/Coordinator of Justices of the Peace, Regional Senior Justices and Regional Senior Justices of the Peace. Most of the judicial locations in Ontario also have a Local Administrative Justice who oversees the judicial aspects of the court at that specific location.

"It often requires repeating that a fundamental pillar of our democracy is the requirement that Canadians be provided with a means by which they can resolve their disputes peacefully and in a timely manner before an independent and impartial decision maker and that this process is accessible to all Canadians both in terms of cost and complexity."

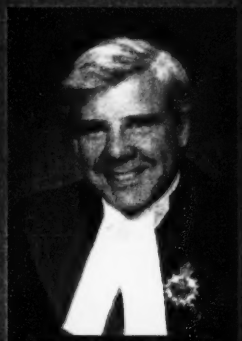
Chief Justice McMurtry
Opening of Courts Speech, January 2007

The Judiciary
2005-2006 & 2006-2007

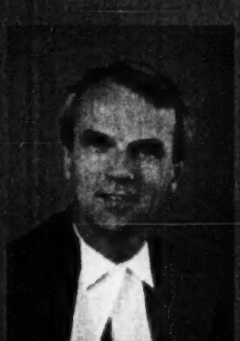
Chief Justice of Ontario
The Honourable
R. ROY McMURTRY

Associate Chief Justice of Ontario
The Honourable
DENNIS R. O'CONNOR

Chief Justice of the Superior Court of Justice
The Honourable
HEATHER FORSTER SMITH



Associate Chief Justice of the Superior Court of Justice
The Honourable
J. DOUGLAS CUNNINGHAM



Chief Justice of the Ontario Court of Justice
The Honourable
BRIAN W. LENNOX

Associate Chief Justice of the Ontario Court of Justice
The Honourable
J. DAVID WAKE
(term ended May 4, 2005)

Associate Chief Justice of the Ontario Court of Justice
The Honourable
ANNEMARIE E. BONKALO
(appointed May 18, 2005)

Associate Chief Justice of the Ontario Court of Justice/ Coordinator of Justices of the Peace
The Honourable
DONALD A. EBBS

Judicial Complement (as of March 31, 2007)

Court	Judicial Official	Complement
Court of Appeal for Ontario	Judges of the Court of Appeal for Ontario	24
Superior Court of Justice	Judges of the Superior Court of Justice (Full-time)	230
	Judges of the Superior Court of Justice (Supernumerary)	73
	Judges of the Small Claims Court (Full-time)	2
	Judges of the Small Claims Court (Part time)	2
	Deputy Judges of the Small Claims Court	421
	Traditional Masters (Full-time)	1
	Traditional Masters (Part-time)	3
	Case Management Masters	16
Ontario Court of Justice	Judges of the Ontario Court of Justice (Full time)	286
	Judges of the Ontario Court of Justice (Part time)	40
	Justices of the Peace	308
	Justices of the Peace (Per Diem)	26

Toronto Superior Court of Justice 393 University — E-court

Chapter 3
2005/06 and 2006/07 Court Activity

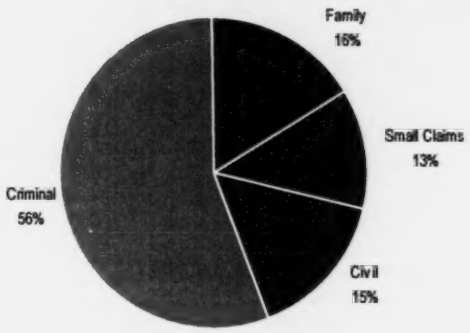
Statistical data about court activity is extracted from several operational systems in use in Ontario. Criminal statistics for the Ontario Court of Justice are extracted from an operational system called ICON. Statistical data for other courts are obtained from SUSTAIN and from the new FRANK system.

The FRANK court case tracking system was developed as a standard operational system for Ontario courts. The system collects data and facilitates tracking activity in the following practice areas: civil, Small Claims Court, family and criminal proceedings in the Superior Court of Justice. As of the end of 2006/2007, three court locations were not using FRANK to track these activities, the Superior Court of Justice in Toronto (with the exception of Small Claims Court) and Windsor, and the Superior Court of Justice in Ottawa. These courts were using an older electronic system—SUSTAIN—and will transition to FRANK over the next two years.

Province-wide combined data from the FRANK and SUSTAIN systems became available as of April 2005 and has replaced the manual collection of data for civil, Small Claims Court, family and criminal proceedings in the Superior Court of Justice that was previously reported. Older court statistics derived from manually collected data are not comparable with data from the new system. Therefore, only data for 2005/06 and 2006/07 are included in this report for those practice areas. Five-year trends in these practice areas will once again be available starting in fiscal year 2010/11.

The following discussion highlights some of the trends that CSD is currently tracking for all practice areas. More information and definitions are included in Appendix B.

New Proceedings Received by Practice Area
April 2006 to March 2007



New Proceedings Received

In 2006/07, criminal matters comprised over half of all new proceedings, with the remainder being almost equally split between civil, small claims and family matters.

The Criminal Courts - Ontario Court of Justice

Charges Received, Disposed and Pending

All criminal charges are initially filed in the Ontario Court of Justice, and most of those charges are disposed of in the Ontario Court of Justice. Some charges proceed to the Superior Court of Justice by way of indictment.

In 2006/07, the Ontario Court of Justice received almost 600,000 criminal charges.

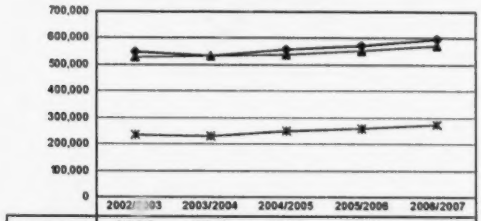
Adult *Criminal Code of Canada* charges comprised 77.2 per cent of total charges received, while adult federally prosecuted charges comprised 8.8 per cent and youth charges 14.0 per cent.

Over the past five fiscal years, the number of charges received increased 9.4 per cent. Adult *Criminal Code of Canada* charges increased 16.4 per cent, while youth charges decreased 16 per cent.

The Court disposed of 8 per cent more charges last year than it did in 2002/03, with adult *Criminal Code of Canada* and federally prosecuted charges accounting for most of the increase (15 per cent and 5 per cent respectively).

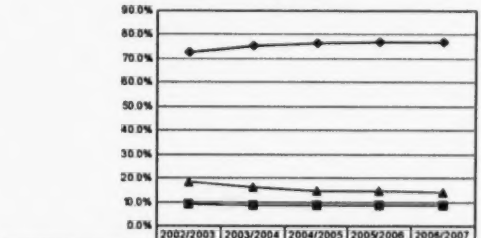
The number of charges pending in 2006/07 was 17 per cent higher than it was in 2002/03. Over the past five years, the number of charges pending for adult *Criminal Code of Canada* and federally prosecuted charges increased 21 per cent and 12 per cent respectively.

Charges Received, Disposed and Pending in the Ontario Court of Justice 2002/03 to 2006/07



	2002/03	2003/2004	2004/2005	2005/2006	2006/2007
Received	546,547	533,451	558,370	573,644	588,037
%Change					+9.4%
Disposed	528,637	534,825	539,572	551,888	571,181
%Change					+8.0%
Pending	235,271	230,108	249,987	258,335	274,973
%Change					+16.9%

Per cent of Charges Received by Statute in the Ontario Court of Justice 2002/03 to 2006/07



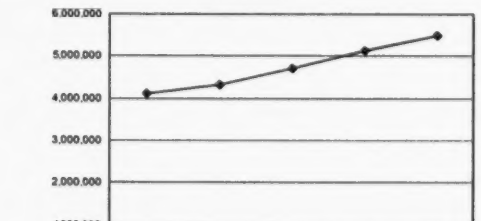
	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007
Adult Criminal Code of Canada	72.6%	75.5%	76.6%	76.8%	77.2%
Federally Prosecuted Charges	9.2%	8.5%	8.6%	8.7%	8.8%
Youth Charges	18.2%	16.0%	14.8%	14.5%	14.0%

Events

An event is a court appearance. Over the past five years, events heard in the Ontario Court of Justice have increased 34 per cent.

Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance.

Events Heard in the Ontario Court of Justice 2002/03 to 2006/07



	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007
Events Heard	4,096,351	4,326,306	4,696,670	5,126,047	5,499,814
%Change					+34.2%

Courtroom Operating Hours

Courtroom operating hours increased 8 per cent over the last five years across the province.

Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

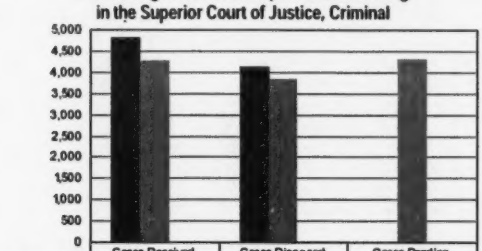
The Criminal Courts - Superior Court of Justice

Proceedings Received, Disposed and Pending

In 2006/07, the Superior Court of Justice received 4,297 criminal proceedings and disposed of 3,849 proceedings (indictments and appeals). Both proceedings received and disposed decreased over the last two years (14 per cent and 7 per cent respectively).

As of March 2007, 4,331 criminal proceedings were pending.

Proceedings Received, Disposed and Pending in the Superior Court of Justice, Criminal



	Cases Received	Cases Disposed	Cases Pending
2005/2006	4,837	4,147	
2006/2007	4,297	3,849	4,331
%change	-11.2%	-7.2%	

Courtroom Operating Hours

Over the past two years, courtroom operating hours increased 3 per cent.

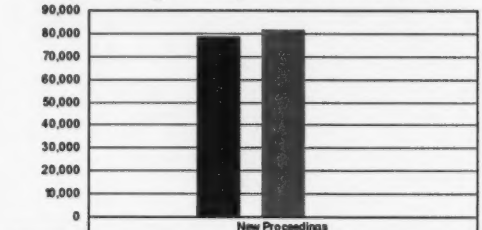
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

The Civil Courts

New Proceedings

In 2006/07, there were 82,107 new civil proceedings initiated in the Superior Court of Justice, up 4 per cent from 2005/06. Approximately 1,200 of these proceedings were heard in the Divisional Court.

New Proceedings in the Superior Court of Justice, Civil

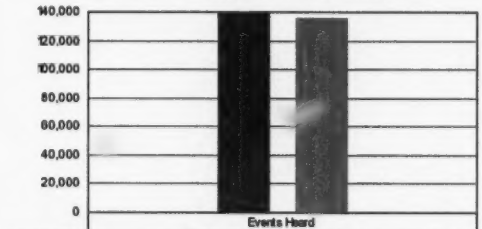


	New Proceedings
2005/2006	78,898
2006/2007	82,107
%change	+4.1%

Events Heard

Over the last two years, the number of civil events heard decreased 3 per cent.

Events Heard in the Superior Court of Justice, Civil



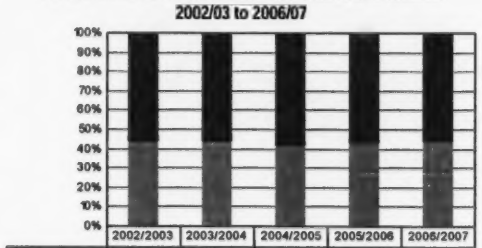
	Events Heard
2005/2006	140,276
2006/2007	136,375
%change	-2.8%

Civil Mediation

Mandatory mediation is a feature of civil case management in Toronto*, Ottawa and Windsor. Full settlement rates for mandatory mediation have remained stable at approximately 40 per cent.

*Note: Statistics for Toronto are currently unavailable.

Civil Mediation Settlement Rates for Ottawa and Windsor 2002/03 to 2006/07



	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007
Not settled	53.2%	52.4%	56.0%	54.9%	55.4%
Partially settled	2.8%	3.3%	2.1%	1.6%	0.7%
Settled	44.0%	44.4%	41.9%	43.5%	44.0%

Courtroom Operating Hours

Courtroom operating hours have decreased 9.3 per cent since 2005/06.

Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

The Family Courts

Overview of Family Proceedings

Family matters are heard in the Superior Court of Justice, the Family Court Branch of the Superior Court of Justice, and the Ontario Court of Justice. In 17 locations, a Family Court Branch of the Superior Court has been established to hear all family matters. The Family Court Branch has been established in all locations in the Central East Region, in most locations in the East Region and in a small number of locations in the Central West and West Regions.

New Proceedings

In 2006/07, the family courts received 88,174 new family proceedings. Of these, 13,086 (15 per cent) were child protection proceedings under the *Child and Family Services Act* (hereinafter CFSA). The total number of new family proceedings has decreased 3 per cent since 2005/06, and new child protection proceedings decreased 6 per cent.

Events Heard

In 2006/07, there were 316,960 events heard in the family courts, of which 24 per cent were events heard in child protection proceedings. The total number of family events heard in the past year remained relatively stable, while the number of child protection events heard decreased slightly.

Time to Disposition for Child Protection Proceedings

In the past year, the percentage of child protection proceedings that took more than four months to be disposed increased slightly.

Mediation

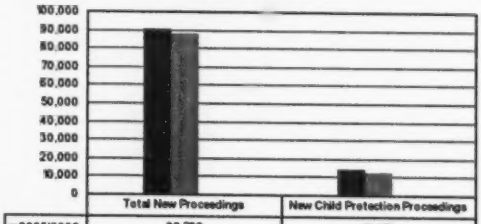
Family mediation rates for full and partial settlement have remained relatively stable.

Courtroom Operating Hours

Courtroom operating hours remained relatively stable over the two-year period.

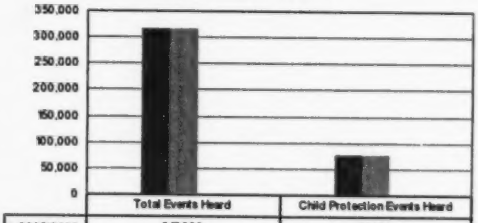
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Family Proceedings in the Superior Court of Justice, the Family Court Branch of the Superior Court of Justice and the Ontario Court of Justice



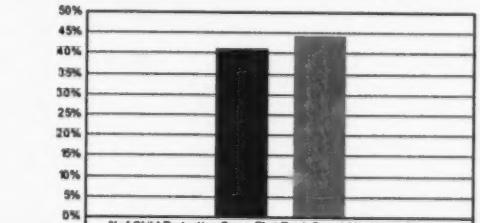
	Total New Proceedings	New Child Protection Proceedings
2005/2006	90,762	13,979
2006/2007	88,174	13,086
%change	-2.9%	-6.4%

Family Events Heard in the Superior Court of Justice, the Family Court Branch of the Superior Court of Justice and the Ontario Court of Justice



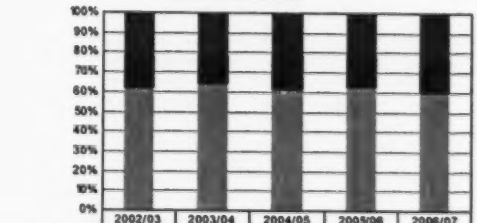
	Total Events Heard	Child Protection Events Heard
2005/2006	317,308	77,589
2006/2007	316,960	76,583
%change	-0.1%	-1.3%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Family Court Branch of the Superior Court of Justice and the Ontario Court of Justice



	%of Child Protection Cases That Took Over 4 Months to Dispose
2005/2006	41%
2006/2007	44%

Family Mediation Settlement Rates 2002/03 to 2006/07



	2002/03	2003/04	2004/05	2005/06	2006/07
Not Settled	22%	21%	21%	21%	23%
Partially settled	16%	15%	18%	16%	17%
Settled	62%	64%	61%	63%	60%

The Family Courts - Superior Court of Justice

New Proceedings and Events Heard

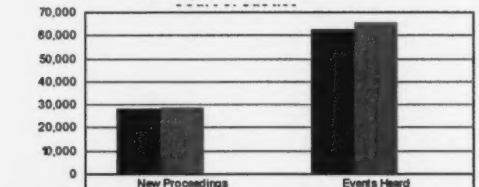
The total number of new family proceedings received in the Superior Court of Justice remained relatively stable over the two-year period, and events heard increased 5 per cent.

Courtroom Operating Hours

Courtroom operating hours have increased 3.5 per cent since 2005/06.

Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Family Proceedings and Events Heard in the Superior Court of Justice



	New Proceedings	Events Heard
2005/2006	28,482	62,476
2006/2007	28,619	65,543
%change	+0.5%	+4.9%

The Family Court Branch of the Superior Court of Justice

New Proceedings

Over the past two years, the total number of new proceedings commenced in the Family Court Branch of the Superior Court of Justice decreased by 3 per cent, and new child protection proceedings commenced decreased 6 per cent.

Events Heard

In the past two years, the total number of family events heard decreased slightly, while the number of child protection events heard decreased 4 per cent.

Time to Disposition for Child Protection Proceedings

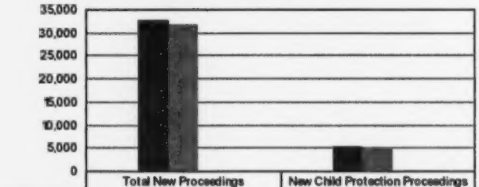
The percentage of child protection proceedings that took more than four months to be disposed increased slightly.

Courtroom Operating Hours

Courtroom operating hours in 2006/07 decreased 6 per cent.

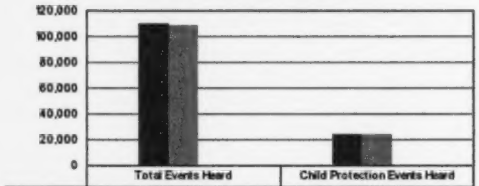
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Family Proceedings in the Family Court Branch of the Superior Court of Justice



	Total New Proceedings	New Child Protection Proceedings
2005/2006	32,669	5,268
2006/2007	31,771	4,974
%change	-2.7%	-5.9%

Family Events Heard in the Family Court Branch of the Superior Court of Justice



	Total Events Heard	Child Protection Events Heard
2005/2006	110,244	24,886
2006/2007	108,917	23,905
%change	-1.2%	-3.9%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Family Court Branch of the Superior Court of Justice

	%of Child Protection Cases That Took Over 4 Months to Dispose
2005/2006	41%
2006/2007	42%

The Family Courts - Ontario Court of Justice

New Proceedings

In the last two years, the total number of new family proceedings commenced in the Ontario Court of Justice decreased 6 per cent, and new child protection proceedings commenced decreased 7 per cent.

Events Heard

The total number of family events heard decreased 1.4 per cent while the number of child protection events heard remained stable.

Time to Disposition for Child Protection Proceedings

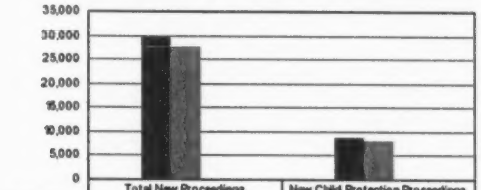
The percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent in 2005/06 to 45 per cent in 2006/07.

Courtroom Operating Hours

Courtroom operating hours increased 4 per cent.

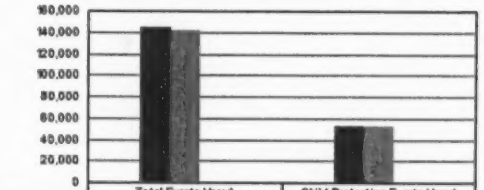
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Family Proceedings in the Ontario Court of Justice



	Total New Proceedings	New Child Protection Proceedings
2005/2006	29,811	8,691
2006/2007	27,790	8,112
%change	-6.7%	-6.7%

Family Events Heard in the Ontario Court of Justice



	Total Events Heard	Child Protection Events Heard
2005/2006	144,588	52,701
2006/2007	142,500	52,678
%change	-1.4%	-0.0%

Percentage of Child Protection Proceedings that Took Over Four Months to be Disposed of in the Ontario Court of Justice

	%of Child Protection Cases That Took Over 4 Months to Dispose
2005/2006	41%
2006/2007	45%

The Small Claims Court

New Proceedings

Over 45 per cent of all civil cases commenced in 2006/07 were Small Claims Court claims.

In 2006/07, 68,863 new cases were filed in the Small Claims Court, a decrease of 8.5 per cent from the previous year.

Events Heard

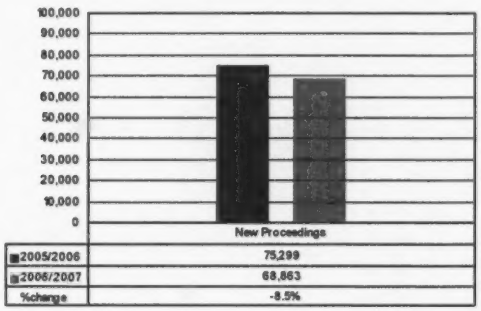
Over the past two years, events heard decreased 9 per cent.

Courtroom Operating Hours

Courtroom operating hours decreased 2 per cent.

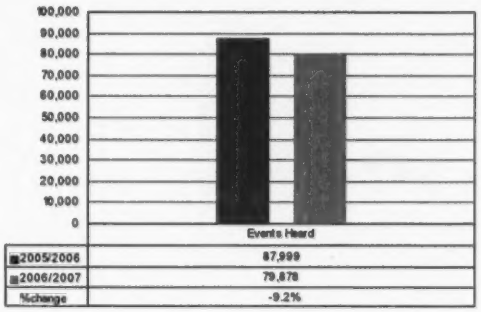
Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

New Proceedings in Small Claims Court



	New Proceedings
2005/2006	75,299
2006/2007	68,863
%change	-8.5%

Events Heard in Small Claims Court



	Events Heard
2005/2006	87,999
2006/2007	79,878
%change	-9.2%

The Court of Appeal

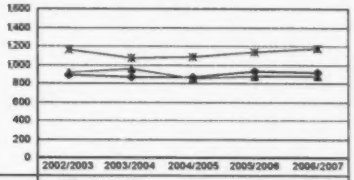
Criminal Appeals

In the last five years, the number of criminal appeals filed increased 3 per cent, while appeals disposed decreased 5 per cent. Over the last five fiscal years, the number of appeals pending remained relatively stable.

Civil and Family Appeals

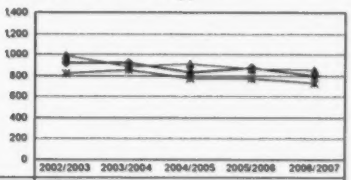
In the last five years, the number of civil and family appeals filed and disposed 13 per cent and 14 per cent respectively. Over the last five years, the number of appeals pending decreased 12 per cent.

Criminal Appeals Filed and Disposed in the Ontario Court of Appeal



	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007
Appeals Filed	885	868	959	934	911
%Change					+2.5%
Appeals Disposed	920	901	958	876	877
%Change					-4.7%
Appeals Pending as of Mar. 31	1,158	1,075	1,078	1,134	1,168
%Change					+0.9%

Civil and Family Appeals Filed and Disposed in the Ontario Court of Appeal



	2002/2003	2003/2004	2004/2005	2005/2006	2006/2007
Appeals Filed	920	918	827	874	799
%Change					-13.2%
Appeals Disposed	986	898	909	870	849
%Change					-13.9%
Appeals Pending as of Mar. 31	825	805	773	777	725
%Change					-12.1%

Chapter 4
2005/06 and 2006/07 Operational Overview

The Criminal Courts

Delay Reduction
Justice partners collaborated to address delays in those court sites in Ontario with the greatest caseload pressure. Between 2003 and 2006, CSD, the Criminal Law Division, the Ontario Victim Services Secretariat, the judiciary, Legal Aid Ontario, the police and Correctional Services worked together to achieve significant results.

The Division has been working to ensure that criminal court administrative processes are consistent, efficient and effective. Best practices developed in 10 sites in 2004/05 were expanded across the province in 2005/06.

Blitz Courts
To reduce delays in criminal cases in the Ontario Court of Justice, CSD works with the Criminal Law Division and the judiciary to establish blitz courts across the province. For a period of up to six months, additional Crown Attorneys and judges are assigned to designated blitz courts. In 2005/06, mobile blitz courts were held in Brampton, North York, Ottawa, Scarborough and Oshawa with additional courts held in Brampton, Newmarket, Ottawa, Windsor and Toronto in 2006/07. Additional sites will be identified for 2007/08.

Electronic Warrants
CSD collaborated with the Ontario Court of Justice and York Regional Police Service to pilot a new electronic search warrant process in 2006. The e-Warrants system was developed to modernize the current fax-based telewarrant system. Initial results from the pilot include a marked decrease in processing times and streamlined processes. CSD is currently assessing the feasibility of expanding this initiative province-wide and developing options to address the sustainability of the system over the longer term.

Forensic Mental Health
Mental health court programs currently exist in Scarborough, Etobicoke, North York, Brampton, Brockville, York Region, Kitchener/Waterloo, Sudbury and Ottawa, in addition to a full-time mental health court at Old City Hall in Toronto.

CSD continues to work with the Ministries of Health and Long-Term Care, Community Safety and Correctional Services and Children and Youth Services to address challenges faced by persons with mental health issues who become involved in the criminal justice system. The Division participated in an inter-ministerial initiative that resulted in the distribution of a $20 million provincial government investment through the Ministry of Health and Long-Term Care to improve access to hospital and community services for persons with mental health issues who are in the criminal court system. CSD is c[illegible]ng gap analyses to identify which court re[illegible] are under-serviced in the provision of forensic mental health services and how the gaps may be addressed. A best practices guide for establishing mental health court programs is also being developed.

The Civil Courts

Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The Chair of the Committee is Associate Chief Justice O'Connor of the Court of Appeal. The Committee has jurisdiction to make rules regarding procedures in all civil proceedings. In 2005/06 and 2006/07, significant revisions were made to the Rules of the Small Claims Court. In addition, court forms were removed from the body of the Rules of Civil Procedure and placed on a publicly accessible, user-friendly website.

Civil Case Management

Case management under Rule 77 has been in place in Ottawa and Toronto since 1997, and in Windsor since 2003. Under case management, the court supervises the progress of cases to promote timely resolution. Toronto cases are subject to a modified case management system under Rule 78, which has been effective since December 31, 2004.

Mandatory Mediation

Ontario's Mandatory Mediation Program in Toronto, Ottawa and Windsor is designed to help litigants settle their cases early in the litigation process in order to save them time and expense. Approximately 40 per cent of cases mediated under this program are either fully or partially settled.

Small Claims Court

In 2006/07, the amended Rules of the Small Claims Court were implemented province-wide. The amendments include mandatory settlement conferences and automatic dismissal timelines. In addition to the new rules, a number of important initiatives have been implemented to increase access to justice in the Small Claims Court.

Small Claims Court forms were redesigned in a more user-friendly fill-in-the-blank style and further simplified with new instructions and warnings for litigants.

The range of self-help materials available to litigants has been expanded. Eight new user-friendly procedural guides were developed and are available at court offices or online. Automated telephone information systems were introduced in ten high volume Small Claims Court locations throughout the province. Using this new system, callers may choose from a menu of options to hear general information such as court addresses, fax numbers and hours of operation, as well as basic information about bringing or defending a claim in Small Claims Court.

Two days a week, lawyers from Pro Bono Law Ontario act as duty counsel in the Toronto Small Claims Court. They provide a range of services from basic advice to in-court representation for self-represented litigants who have met the financial eligibility requirements. The Ministry provides office space for Pro Bono lawyers and directs clients to their services when appropriate.

Civil Justice Reform Project

In 2006, the Attorney General appointed former Associate Chief Justice of Ontario, the Honourable Coulter Osborne, to undertake a review and deliver recommendations to make Ontario's civil justice system more accessible and affordable. Mr. Osborne has been asked to make recommendations that can be easily implemented and provide tangible results for improving access to justice. A report is expected in summer 2007.

National Conference on Civil Justice Reform

The Canadian Forum on Civil Justice hosted a national conference in Montreal in 2006, titled *Into The Future: The Agenda for Civil Justice Reform.* The conference offered a national update on civil justice reform initiatives, an opportunity to evaluate these initiatives, and a forum for discussing potential new reforms and barriers to change. Justice Debra Paulseth of the Ontario Court of Justice, former Assistant Deputy Attorney General, Court Services Division, chaired the Conference Committee.

The Family Courts

Changes to the Family Law Rules

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedures in Ontario's family courts. The Committee is chaired by Justice Janet Simmons of the Ontario Court of Appeal.

In 2006, the Committee passed amendments to the *Family Law Rules* to implement and respond to legislation (Bill 210, the *Child and Family Services Statute Law Amendment Act, 2006*, and the *Adoption Information Disclosure Act, 2005*), to streamline the court process (continuing record rules in family and child protection cases) and to update court forms to ensure consistency with current Ontario legislation.

CSD developed instructional materials for court staff across the province to provide assistance in transitioning to the new continuing record rules in family cases.

Family Case Manager in Ottawa

In response to a request from the local bar association in Ottawa for additional resources for the local family court, the Chief Justice of the Superior Court of Justice assigned an experienced case management master to sit in court to assist with the pressing family caseload in the Ottawa area. CSD worked with the Family Rules Committee to define the powers of this judicial official.

Family Court Evaluation

In 2005, the Ministry retained the services of a consultant to review service delivery and court operations at five sites of the Family Court of the Superior Court of Justice and recommend best practices that could be implemented at all Family Court locations. The report will be completed and submitted to the Ministry by May 2007.

Client Satisfaction

Client satisfaction surveys undertaken in 2005/06 are consistent with past years' results and indicate a 99.8 per cent satisfaction rate with family mediation services in the family court; an 86.5 per cent satisfaction rate with parent information sessions; and a 98.9 per cent satisfaction rate with Family Law Information Centres.

Family Courts Steering Committee

The Family Courts Steering Committee, formerly known as the Child Protection Backlog Steering Committee, was formed following the 2002 Justice Summit to address delays in child protection cases. The Committee's objective is to determine ways to improve the efficiency and delivery of family court services.

In 2006, the Assessments Working Group explored the issue of court-ordered assessments in the *Child and Family Services Act* cases. The Working Group and Ministry of Children and Youth Services commissioned a report on assessments. The members of the Working Group assisted the Ministry of Children and Youth Services in the development of new regulations to govern court-ordered assessments in child protection proceedings. The regulations became effective on February 28, 2007.

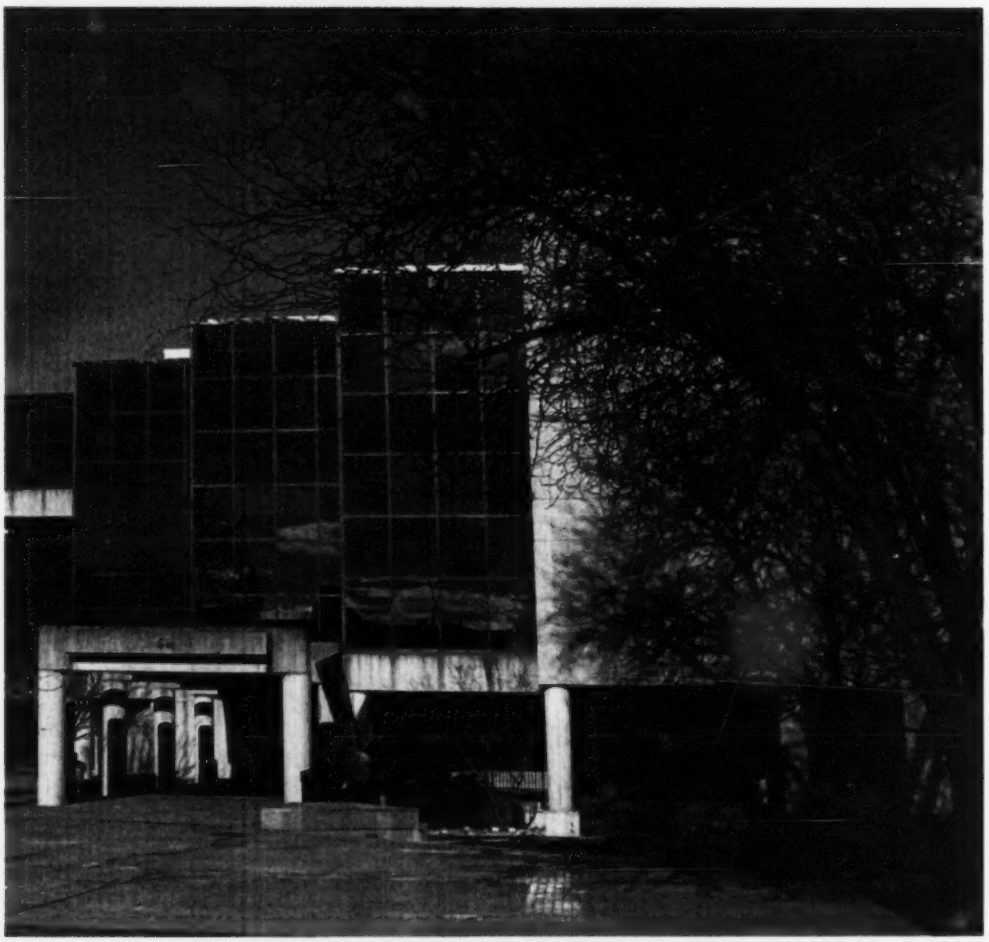
Pilot Court and Community Liaison Committees

To identify and address local child protection issues, in 2005, the Ministry of the Attorney General and the Office of the Chief Justice of the Ontario Court of Justice worked together to establish pilot court and community liaison committees at seven Ontario Court of Justice locations. The committees were chaired by a local judge of the Ontario Court of Justice and included Managers of Court Operations and representatives of parent's counsel, local children's aid societies, Legal Aid Ontario, the Office of the Children's Lawyer, First Nations (where appropriate), justice partners and service providers in the community.

Each pilot committee submitted recommendations for change in a report to the Ministry and the Office of the Chief Justice identifying child protection caseload issues at the local and provincial levels. The report recommendations are under review by the Ministry.

Domestic Violence Action Plan

In December 2004, the Ontario government announced the Domestic Violence Action Plan (DVAP) and committed to strengthening Ontario's criminal and family justice systems to better protect women and children from domestic violence. As a result, CSD is actively engaged in projects to improve restraining orders, including the development of standardized provisions for restraining orders and improved coordination and communications between family and criminal courts. In 2006, CSD provided family court staff with a new protocol for restraining order practices; the protocol is attached as an appendix to the staff manual.



The Robert S.K. Welch Courthouse in St. Catharines — Superior Court of Justice and Ontario Court of Justice

Chapter 5
2005/06 and 2006/07 Corporate Initiatives

Access to Justice

Justice of the Peace Reform

On October 19, 2006, Bill 14, the *Access to Justice Act* was passed by the Legislature. The *Act* modernizes and improves access to the justice system and provides greater openness, transparency and accountability. Among other changes, the justice of the peace system has been reformed to establish qualifications for appointment. The appointment process is now more open and transparent with the creation of a new Justices of the Peace Appointments Advisory Committee. The *Act* also introduces increased flexibility in scheduling justice of the peace resources. Experienced retired justices of the peace may now preside over proceedings on a per diem basis, including *Provincial Offences Act* matters. In addition, the *Provincial Offences Act* now includes authority to make regulations permitting witnesses in proceedings to be heard and cross-examined by electronic means.

"The* Access to Justice Act *significantly improves our ability to serve the public and to enhance access to justice of the peace services."

Chief Justice Lennox
Opening of Courts Speech, January 2007

Court Interpreters

In 2005, CSD commenced a comprehensive review of its court interpretation program. As a result, in March 2006, a directive was released to all staff to communicate new and reaffirm existing policies and procedures. New procedures included the development of an enhanced interpreter assignment form to improve the scheduling of interpreters, and a new complaints process to ensure that all written complaints are fully investigated. Additionally, as part of the accreditation process, all language tests, including translation/written and interpretation/verbal tests, are marked by two independent experts who are proficient in the target language.

CSD has been working closely with ministries and justice stakeholders both in Ontario and across Canada to share information, discuss best practices and explore options to enhance courtroom interpretation.

To assist the review process and provide advice on program enhancement, existing testing practices and accreditation models, CSD assembled a panel of experts in court interpretation from Canada, the United States and Australia, including a retired member of the judiciary.

Following the recommendations of the advisory panel of experts, CSD announced that the interpreter program would adopt a model based on levels of accreditation. CSD consequently embarked on a two-stage procurement process to acquire new tests in the 25 highest demand languages and an English proficiency test for the remaining, more rare languages. The successful vendor will test and evaluate all existing interpreters, while CSD will be responsible for testing future potential interpreters. The vendor will also assist CSD in developing the levels of accreditation model.

Video Conferencing

Ontario's vast geography presents many program delivery challenges. CSD has been using video technology to help meet these challenges and to ensure that court services are accessible. Video conferencing has been successfully used for bail remands, assessment hearings, sentencing hearings, child protection matters, case conferences and motions.

CSD continued to expand its use of video and the number of locations served by its video network. The growing number of case conferences being handled via video conferencing led to the addition of five judicial boardroom installations. In support of the government's Guns and Gangs Strategy, three portable court video conferencing and evidence presentation solutions were developed and acquired.

Mobile video conferencing and evidence presentation units were also deployed in support of complex high-profile trials. Overall usage of video conferencing for bail remands continued to rise from 33% of all remand appearances in the previous year to 35% in 2006/07.

Preparations are underway on a proposal to move court video conferencing services to an Internet-based network. A pilot, occurring in the Northwest Region of the province, presents an opportunity to assess the viability of Internet-based video conferencing for the courts and those who access court services.

Accessibility for Persons with Disabilities
CSD is committed to improving accessibility for persons with disabilities accessing the court system. In December 2006, the Chief Justice of Ontario presented the Attorney General with the Report from the Committee on Accessibility to the Justice System for Persons with Disabilities. The Committee was established by Chief Justice McMurtry following his commitment at the 2005 Opening of Courts speech to establish a committee of representatives from the judiciary, bar and Ministry to consider options and develop recommendations to make Ontario's court system more accessible for persons with disabilities. In January 2007, the Attorney General committed to reviewing the recommendations contained within the report.

In April 2007, the Attorney General and the Chief Justice of Ontario announced the establishment of the permanent Ontario Courts' Accessibility Committee. A permanent committee was one of the key recommendations in the Chief Justice's Report and will be co-chaired by Ann Merritt, Assistant Deputy Attorney General, CSD, and Justice Susan Lang from the Ontario Court of Appeal.

The Chief Justice's report included six recommendations regarding accessibility. One recommendation focused on the designation of court services officials responsible for responding to accommodation and accessibility needs of persons with disabilities in each courthouse in Ontario. In support of this recommendation, in March 2007, the Ministry implemented a Site Accessibility Information Coordinator Pilot Project in seven court locations: Brockville, Hamilton, London, Newmarket, Osgoode Hall (Toronto), Sudbury and Thunder Bay.

The coordinators provide information on accessibility-related services presently available in the pilot court site and track responses to information requests. The pilot project provides CSD with the opportunity to assess the accessibility needs of persons accessing the court system and support further improvements to ensure Ontario's courts are barrier-free.

Justice and the Media Panel

The Attorney General formed the Panel on Justice and the Media in 2005 to make recommendations to improve relations between the media and the justice system. Its report was released in August 2006, following an 18-month study that included consultation with justice, legal and media representatives. The report contained 17 recommendations in the areas of "Openness", "Education", "Electronic Age" and "Ongoing Activities". A Ministry team is implementing the recommendations that fall within the government's purview, and is consulting with the Chief Justices on those recommendations that fall within their authority.

Modernizing Service Delivery

Business Solutions Branch
IT Initiatives & Accomplishments
CSD developed, implemented, and managed a variety of information technology (IT) initiatives during fiscal years 2005/06 and 2006/07.

Civil/Family Court Case Tracking System
After successfully implementing an interim case tracking system, Business Solutions Branch developed an advanced web-based "Version 2" of the application as a foundation for a planned single case management system.

Upon successful test and pilot periods, the rollout of Version 2 of the case tracking system was completed across 79 locations over seven months. Over 1,200 staff received specialized training on the improved application, and over half a million cases were successfully converted to the new application. A computer-based training curriculum was also created for new and existing users.

The system is a key tool in supporting the delivery of court services to the public. Updates and improvements to the application are now made on a semi-annual basis.

WRITS System
The WRITS System is used in 49 enforcement offices across the province to maintain an index of writs of execution, in accordance with the *Executions Act.* The system captures data pertaining to the creation, updating, withdrawal and re-filing of writs.

After participating in the development of a web-based system in 2004, CSD developed training materials, provided training to 100 staff in enforcement offices across the province, and proceeded to the implementation phase. All records from the old system were successfully migrated and the new application was in place by December 2005.

Migrating the Writs management system to a more simple, reliable and efficient web-based system will ensure high-quality, cost-effective services for Ontarians. Updates and improvements to the application are now made on a semi-annual basis.

Provincial Offences Act (POA) Information Portal
CSD implemented a Provincial Offences Act website as a central information portal for the Ministry to provide all municipal partners secure access to information, statistics and directives related to rules and enforcement of provincial offences cases.

Ontario Court Forms Website
In 2006, the Division launched The Ontario Court Forms website (ontariocourtforms.on.ca) to provide a central repository for the public and members of the legal profession to access all court-related forms. The site was implemented to support the streamlined "incorporation by reference" process that allows for the creation of new or amended regulated forms without requiring changes to legislation.

Provincial Jury System
A new web-based system was developed to improve service quality and streamline the jury selection process. The system automates a number of manual processes involved in the selection of prospective jurors, including the creation and maintenance of jury panels and jury rolls.

Mobile IT Carts
CSD implemented mobile information technology (IT) carts in select court locations throughout Ontario on a pilot basis. These carts are used by litigants to provide enhanced electronic evidence display for in-court proceedings. The portability of the carts allows the technology to be easily moved between courtroom locations to optimize the use of the equipment.

Improving Court Services

Court Reporting Review
In summer 2006, the Ministry of the Attorney General commenced a Court Reporting Review to identify viable options to modernize court reporting and transcript production in Ontario's courts.

Following consultation with justice partners and cross-jurisdictional research, the project team will provide recommendations to ensure that court proceedings are accurately recorded and high quality, timely and affordable transcripts are provided.

Divisional Training Initiatives and Partnerships

Training Initiative for Existing Court Support Staff
The Division is committed to ensuring that consistent, professional and timely training is provided to court support staff working in court locations throughout the province.

As part of this commitment, in June 2006, CSD issued a Request for Services to seek a service provider from the adult learning and training vendor community to develop and deliver a comprehensive training program to over 2,000 court support staff working in Ontario's courts.

As of March 2007, CSD was working to finalize a contract with the successful vendor. It is expected that curricula development for the training program will commence in fall 2007 in consultation with ministry and judicial representatives.

Interpreter College Program
CSD partnered with the Ministry of Citizenship and Immigration and the Colleges of Ontario Network for Education and Training (CON*NECT) to create the curricula for a 180-hour, six course, interpreter certificate program. The program is being offered at several colleges in Ontario and will help to standardize formal interpreter education and raise the level of professionalism in the industry.

Specialized Court Support Services Certificate Program
CSD managers and supervisors as well as members of the judiciary provided their guidance and support to Durham College in the development of the first specialized Court Support Training Program to be offered in Ontario. This eight-month program focuses solely on court support staff roles and responsibilities. It includes training to complete courtroom paperwork, the production of transcripts and jury management as well as ethics, courtroom procedures and legal terminology.

Customer Service

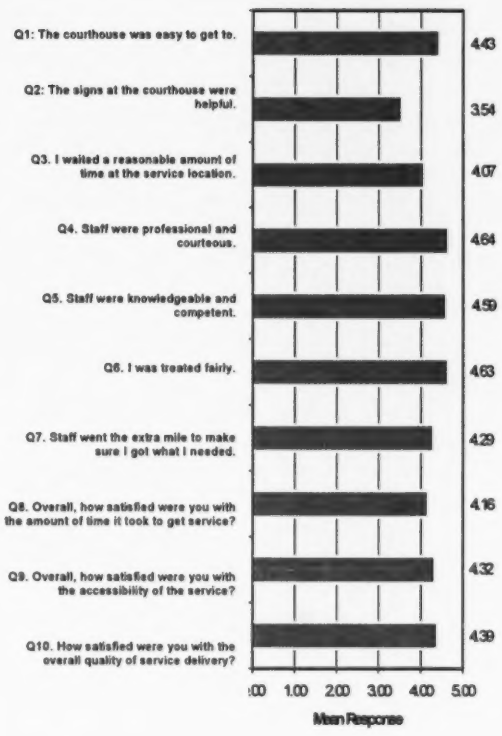
Client Satisfaction Survey

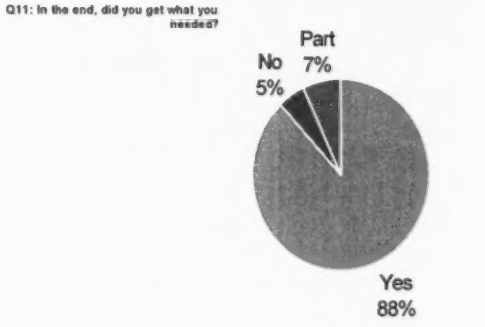
In 2005, CSD researched and developed a client satisfaction survey for use in the courts across Ontario and as one of the commitments under the Court Services Division Five-Year Plan.

The survey focused on client satisfaction with court counter services for the civil, family and small claims court practice areas. It does not pertain to criminal court services. The survey was intended only to measure organizational performance, not personal performance of staff members. One large, one medium and one small court location were chosen from each of the CSD seven regions for participation in the survey (see note below for a list of locations).

The surveys were administered by interview after clients had accessed services at the court counters. In total, 2,120 surveys were collected from across the province over a five-day period. The surveys consistently indicated high levels of client satisfaction across the province for all practice areas and locations. Average responses ranged from 3.5 to 4.6 on a scale of 1 to 5, where 5 indicates "very satisfied" or "strongly agree". The median response for most questions was 5.

Respondents ranked fair treatment, knowledgeable and competent staff and professional and courteous staff as the most important aspects of service delivery. These aspects also received the highest scores for client satisfaction. These survey results reflect the high quality of work that is done every day in courthouses across the province by CSD staff and managers.


Q1: The courthouse was easy to get to.
4.43
Q2: The signs at the courthouse were helpful.
3.54
Q3. I waited a reasonable amount of time at the service location.
4.07
Q4. Staff were professional and courteous.
4.64
Q5. Staff were knowledgeable and competent.
4.59
Q6. I was treated fairly.
4.63
Q7. Staff went the extra mile to make sure I got what I needed.
4.29
Q8. Overall, how satisfied were you with the amount of time it took to get service?
4.16
Q9. Overall, how satisfied were you with the accessibility of the service?
4.32
Q10. How satisfied were you with the overall quality of service delivery?
4.39
1.00
2.00
3.00
4.00
5.00
Mean Response



Note:

1. Surveys were conducted in Whitby, Brampton, Kingston, Sault Ste. Marie, SCC 47 Sheppard Avenue East, Windsor, Peterborough, Milton, Pembroke, Timmins, Dryden, Family Court 311 Jarvis, Woodstock, Bracebridge, Cayuga, L'Orignal, Haileybury, Fort Frances and Owen Sound.
2. The Northwest Region does not have a court location that would qualify as a large location. Toronto does not have a court location that would qualify as a small location.

Working with our Justice Partners

Municipal Administration of Provincial Offences Courts

The *Provincial Offences Act* (POA) is the procedural code governing the enforcement, prosecution and adjudication of offences established by municipal by-laws, provincial statutes, such as the *Highway Traffic Act*, the *Occupational Health and Safety Act* and the *Environmental Protection Act*, and certain federal legislation, such as the *Fisheries Act*, the *Canada Shipping Act*, the *Migratory Birds Convention Act* and the *Indian Act*.

Between 1999 and 2002, 52 Agreements were finalized with selected municipalities known as Municipal Partners to transfer responsibility for the delivery of the administration and support of the courts that hear provincial offences. These municipally administered courts collectively receive more than 1.9 million provincial offences charges each year.

The Agreements set minimum standards for the municipal delivery of POA justice services. CSD supports and monitors the local delivery of justice services by municipal partners to ensure that these standards are met.

Municipal partners are responsible for court administration and court support functions associated with the courts that hear provincial offences. Justices of the peace appointed by the provincial government and assigned by the Ontario Court of Justice preside over provincial offence matters.

CSD has undertaken a number of proactive measures to support municipalities in the delivery of municipal services. As part of its oversight and monitoring role, CSD conducts regularly scheduled audits of selected POA courts. In 2005/06 and 2006/07, CSD audited 17 municipal POA courts across the province. Senior Divisional representatives also meet monthly with Municipal Partner and judicial representatives at the POA Table. The Division established the POA Table in December 2004 to facilitate communication, collaboration and consultation with Municipal Partners and the judiciary on provincial offences matters.

The Court Services Division also provides a wide range of support services to assist Municipal Partners in the delivery of local justice services. In addition to the POA audits, which provide an opportunity for CSD staff to work directly with and train municipal court staff, the Division has completed a number of initiatives over the past two years to assist Municipal Partners and strengthen the Provincial-Municipal POA partnership, including:

- Initiating a collaborative streamlining review of *Provincial Offences Act* proceedings to recommend changes to enhance the local delivery of timely accessible, fair and effective justice services and fine enforcement;
- Facilitating an agreement between the Association of Municipalities of Ontario, the Municipal Court Managers Association and the Ministry of Transportation to ensure that Municipal Partners have direct access to Ministry of Transportation data to enforce defaulted POA fines; and
- Initiating a collaborative review of administrative procedures for *Provincial Offences Act* appeals with Municipal Partners.

Managing Court Facilities

In May 2005, the Ministry began implementing a five-year infrastructure plan with an emphasis on facility consolidation and modernization along with the ongoing maintenance of the Ministry's capital assets.

In the last three years, the Ontario government has committed close to $1 billion to construct new courthouses and improve justice facilities. New courthouses were opened in Brockville, Owen Sound and Midland. The Ministry is in the process of providing consolidated Ontario and Superior courthouses for Durham, Pembroke, Waterloo Region, St. Thomas, Thunder Bay, Guelph and the Quinte Region. An Ontario Court of Justice criminal courthouse for the west end of Toronto is also being provided. Courthouse modernization was completed for Sarnia, Cornwall, Orangeville, Toronto, Cobourg and London.

CSD works in partnership with the Ministry's Facilities Management Branch to identify capital planning priorities and manage courthouse facilities issues across the province. The Ministry also works closely with the Ontario Realty Corporation and the Ministry of Public Infrastructure Renewal and Infrastructure Ontario to implement capital courthouse improvements.

New Courthouses

The Ministry is delivering a number of new courthouse projects using the Alternative Financing and Procurement (AFP) model. Through Infrastructure Ontario, the AFP process uses private sector expertise and financing to strategically build vital infrastructure, like courthouses, on time and on budget, while ensuring appropriate public control and ownership.

- **Durham Consolidated Courthouse:** Located in downtown Oshawa, this new courthouse will consolidate justice services currently delivered at eight different locations across the region of Durham. The new courthouse will consist of 38 judicial hearing rooms and is expected to open in fall 2009. In February 2007, the government announced a successful proponent to build the Durham courthouse, and construction began in spring 2007.
- **Planning Studies:** The first step to planning a new courthouse is the completion of a detailed planning study to identify the number of judicial hearing spaces and requirements for all program spaces in the new courthouse. This stage includes extensive consultations with local users. In 2005/06 and 2006/07, planning studies were completed for Waterloo, Toronto West (Criminal), St. Thomas, Quinte and Thunder Bay.

Investments in Existing Courthouses

Major Crime Courts

Major crime courts are an integral part of Ontario's Guns and Gangs Strategy to ensure modern, secure and accessible courts. Construction was completed in December 2006 for the province's first major crime courtroom located in Toronto at 361 University Avenue. The second major crime courtroom is being built at 2201 Finch Avenue West and will be completed in fall 2007.

Major crime courtrooms increase the criminal justice system's capacity to respond to large-scale, guns and gangs related prosecutions. These major crime courtrooms are designed to handle large trials with multiple accused and their lawyers, along with complex security and high profile media attention. Court cases of this nature involve lengthier, more complicated proceedings, multiple adjournments and significant logistical challenges. Major crime courtrooms include extra security measures, a separate enclosed entrance for witnesses, a prisoners' box that can hold multiple accused, larger jury boxes and specialized technical systems to allow for the presentation of large volumes of evidence

Renovations and Expansions

As part of ReNew Ontario, the McGuinty government's five-year strategic infrastructure investment plan, the Ministry is investing $61.5 million in court renovation, expansion and consolidation projects. This includes the consolidation of two locations in Cobourg as well as heritage restoration in historic courthouses, such as Brantford and Pembroke.

As part of the Ministry of Finance's $190 million investment in smaller communities to generate economic activity and create jobs, the Ministry has invested $3.7 million in new funding for small-scale courthouse projects in 18 cities across the province. In addition, over $4.39 million has been invested to modernize and maintain safety and security standards in courthouse holding cells in seven cities and to open nine new civil courts in the Toronto region.

Emergency Management Planning

In 2006, the Ministry of the Attorney General's Emergency Management and Business Continuity Program underwent two successful program assessments by Emergency Management Ontario and the Ministry of Government Services. The Ministry's Emergency Management Unit, in conjunction with CSD, launched the Ministry's Strategic Plan on Hazard Identification and Risk Assessments (HIRAs) and Business Continuity Plans for court based operations.

Phase one included the successful completion of HIRAs for each court location and regional office and HIRAs now constitute companion pieces to the Business Continuity Plans. HIRAs identified key CSD services delivered at each court site and provided baseline inventory information for those key services as well as hazard specific information for each area. The hazard information also included impact assessments, risk factors and probability ratings for each hazard. Mitigation strategies were included for each high-risk rating identified.

Phase two is scheduled for completion over 2007/08 through to 2008/09. CSD will continue to work collaboratively with representatives from the Ministry's Emergency Management Unit, the Criminal Law Division and the Ontario Victim Services Secretariat to integrate HIRAs and Business Continuity Plans for court based operations throughout the province.

Installation of Automated External Defibrillators in Select Court Locations

In March 2007, in support of the government's commitment to install 250 defibrillators in 100 provincial buildings, CSD installed automated external defibrillators in four court locations:

- the Superior Court of Justice and the Ontario Court of Justice, 47 Sheppard Avenue East, Toronto;
- the Ontario Court of Justice, 200 Frederick Street, Kitchener;
- the Superior Court of Justice and the Ontario Court of Justice, 155 Elm Street, Sudbury; and
- the Family Court of the Superior Court of Justice, 33 King Street West, Oshawa.

After an operational review of the initial installations is conducted, defibrillators will be installed in all court locations across the province over the next three years.

Planning for the Future

In 2002, CSD initiated a rolling five-year planning process for the Division to improve the effectiveness, efficiency and accessibility of court services. This plan is reviewed and amended annually and provides direction to the Division on business goals, service standards, multi-year priorities and resource needs.

Appendix A sets out the Division's Five-Year Plan for 2005/06 to 2009/10. The Plan sets out the Division's five business goals and its 31 service standards. It also sets out the measures it plans to put in place to make sure the service standards are met. These measures are priority commitments for the ongoing improvement of court services in Ontario.

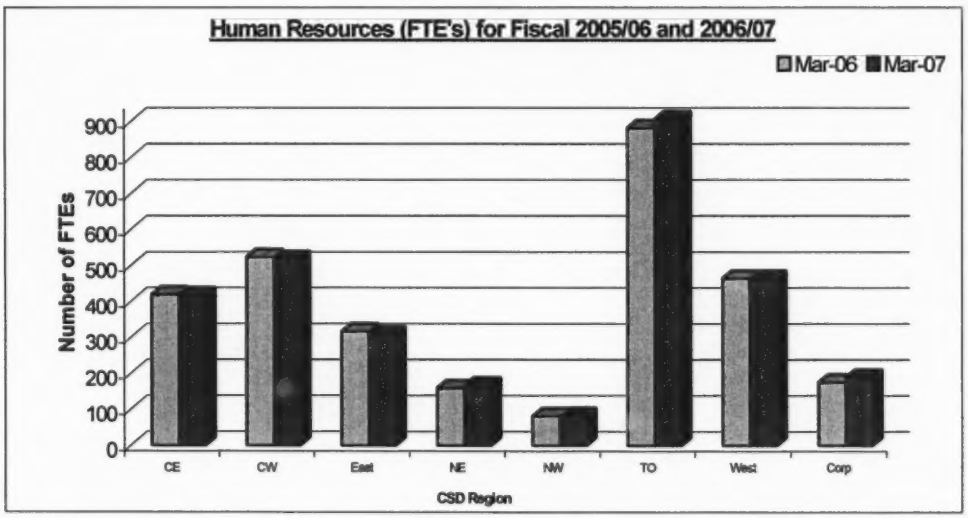
These measures are in addition to the Division's commitment to maintain ongoing high-quality services to the public. Court office resources and fully staffed, fully functional courtrooms will be made available as needed. CSD will continue to meet the needs of the judiciary and deliver courteous, professional services to court users. CSD will continue to manage resources according to the government's standards and policies and to ensure that the Division operates within its allocation. Operational and financial risks will be identified and effectively managed. CSD will continue to publish this Annual Report to promote transparency and accountability.

Chapter 6
Report on Resources

Human Resources by Region*

Data Source: FTE Tracker Tool - Human Resources Branch.

	March 2006	March 2007
Central East	420	417
Central West	524	519
East	317	308
Northeast	159	167
Northwest	82	83
Toronto	883	908
West	465	465
Corporate Office	176	190
Grand Total	3,026	3,057



* **Note:** Human resources do not include judiciary or judicial support staff.

1. FTE (Full Time Equivalent) numbers are a "point in time" count of active employees as of the last business day in March each year.
2. FTE numbers convert all part-time employees to an equivalent full-time number. For example, a regular part-time.
3. FTE numbers do not include judiciary or judicial support staff.

Revenue by Region 2005/06

For the fiscal year ending March 31, 2006

	Central East	Central West	East	Northeast	Northwest	Toronto	West	Total
Fees	10,476,318	17,240,417	6,905,343	2,777,227	893,925	23,074,442	11,620,319	72,987,991
Sales	88,432	145,529	58,289	23,443	7,546	194,775	98,089	616,103
Fines	8,810,597	8,116,807	4,410,693	2,481,759	886,292	4,018,591	7,398,906	35,123,645
Reimbursements*	2,820,457	2,486,854	1,440,556	849,170	348,766	4,700,761	2,517,182	15,163,746
Miscellaneous	162,411	267,273	107,052	43,055	13,858	357,717	180,147	1,131,513
Government of Canada	936,414	1,541,016	617,227	248,239	79,902	2,062,484	1,038,670	6,523,952
Total	23,294,629	29,797,896	13,539,160	6,422,893	2,230,289	34,408,770	22,853,313	132,546,950

* Reimbursements from municipalities for services related to POA

Revenue by Region 2006/07

For the fiscal year ending March 31, 2007

	Central East	Central West	East	Northeast	Northwest	Toronto	West	Total
Fees	10,444,609	17,163,294	6,661,664	2,596,548	945,365	22,990,477	11,282,968	72,084,925
Sales	91,453	150,282	58,330	22,735	8,278	201,306	98,794	631,178
Fines	7,209,164	6,643,365	6,595,971	2,433,768	998,142	4,409,308	6,442,094	34,731,812
Reimbursements*	2,443,919	2,463,790	1,564,174	761,751	313,513	4,551,822	2,041,721	14,140,690
Miscellaneous	200,072	328,773	127,608	49,738	18,109	440,396	216,132	1,380,828
Government of Canada	836,145	1,374,011	533,301	207,867	75,681	1,840,508	903,260	5,770,773
Total	21,225,362	28,123,515	15,541,048	6,072,407	2,359,088	34,433,817	20,984,969	128,740,206

* Reimbursements from municipalities for services related to POA

Statement of Expenditures

For years ending March 31, 2005, 2004, 2003, 2002 and 2001.

	2006/07	2005/06	2004/05	2003/04	2002/03
OPERATING					
Administration of Justice These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services.					
Salaries and Wages	136,803,987	131,875,507	126,592,330	119,572,256	115,936,979
Employee Benefits	21,411,536	20,081,152	19,081,359	17,214,813	24,263,650
Transportation and Communication	7,261,053	11,524,579	11,642,312	7,474,780	9,287,613
Services	41,807,215	36,671,107	35,196,282	38,508,554	34,987,409
Supplies and Equipment	19,596,400	17,049,721	17,098,734	19,029,278	10,324,333
Transfer Payments (to the County and District Law Libraries, the Grant-Frontenac Family Referral Service and the Chief Justice of Ontario Conferences and Seminars)	0	0	0	253,700	118,146
	226,880,191	217,202,066	209,611,018	202,053,381	194,918,130
Judicial Services These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, and the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal.					
Salaries and Wages	99,617,155	95,577,037	111,253,887	82,431,797	78,006,915
Judicial and Employee Benefits	7,498,236	9,427,640	6,920,331	6,119,733	18,778,633
Transportation and Communication	3,642,791	4,505,964	4,946,714	4,314,487	3,957,845
Services	7,487,831	5,603,626	6,661,385	4,711,682	5,164,147
Supplies and Equipment	1,384,971	677,112	770,770	486,210	721,348
Transfer Payments (to the National Judicial Institute, the Judges' Library, the Chief Justice of Ontario Conference and Seminars and the Justice of the Peace Association)	231,951	201,951	151,950	158,551	158,551
	119,862,936	115,993,330	130,705,036	98,222,460	106,787,439
Bad Debt Expense*	6,398,070	3,046,370	7,839,448	6,828,000	
TOTAL OPERATING	353,141,197	336,241,766	**$348,155,502**	**$307,103,841**	**$301,705,569**
OPERATING ALLOCATION	356,650,100	342,471,700	$353,640,900	$314,564,100	$306,003,900
CAPITAL					
Court Construction					
Acquisition/Construction of Physical Assets	14,396,368	8,898,196	4,372,083	10,648,623	34,859,844
TOTAL CAPITAL	14,396,368	8,898,196	**$4,372,083**	**$10,648,623**	**$34,859,844**
CAPITAL ALLOCATION	16,064,000	10,356,600	$4,821,100	$13,000,000	$34,861,000

* In accordance with accrual reporting, a bad debt expense amount was established in 2003/04.

Note: The Ministry of the Attorney General has begun financial reporting on an accrual basis. The data presented in the Statement of Expenditures above for 2003/04, 2004/05, 2005/06 and 2006/07 reflects the new accrual system while the data for 2002/03 reflects the previous cash basis accounting system.

Appendix A:
Court Services Division Five-Year Plan

2005/06 – 2009/10

Mission and Business Goals

Mission

A modern and professional court service that supports accessible, fair, timely and effective justice services

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Business Goals

Timely and Efficient Case Processing

- Courtroom technology supports efficient case processing.
- Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions.
- Court filing and data entry are consistent, accurate and up-to-date at all court offices.
- Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs.
- The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case delays.

Accessible Services

- Barriers to services provided by the Court Services Division are identified and reduced or eliminated.
- Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court.
- Technology enables improved access to court information, files and schedules and remote court appearances by parties and witnesses.
- Access to court documents, files and databases is governed by a legal and policy framework.
- Implement recommendations of the Justice and the Media Panel to increase transparency in the administration of justice.

Consistent High-Quality Services

- A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services.
- Specialized court services are provided where appropriate.
- Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministries, agencies and other Ministry of the Attorney General divisions.
- The Division has a Federal/Provincial/Territorial strategy in place.
- The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data.
- Efficient file and record management practices are in place at all court offices.
- Jury selection process and accommodations encourage participation in juries.
- The Division participates in broader legislative and policy reviews aimed at improving the court process.
- Enforcement services are effective and timely.
- High-quality court reporting and interpreter services are available as needed.

Effective and Accountable Decision-Making

- The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities.
- Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys.
- The Division has Quality Assurance standards and practices in place.
- Local practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application.
- Provincial support, monitoring and oversight ensure that municipal courts deliver *Provincial Offences Act* court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement.
- Management information reports are regularly made available to the Division, MAG, the judiciary and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts.

Efficient Resource Management

- Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation.
- Policies are in place to support effective collection of unpaid fines and estreated bail.
- The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects.
- The Division maintains an effective document and resource management system.
- The Division effectively manages trust funds.

Priority Division Initiatives

Business Goal #1: Timely and Efficient Case Processing						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Courtroom technology supports efficient case processing	Evaluate model electronic courtroom to explore the use of in-court technology					
	Provide mobile courtroom technology equipment and develop courtroom technology policy to support local responses to requests from litigants					
	Incrementally implement courtroom internet access for defence bar and court staff					
Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions	Convert SUSTAIN case tracking sites to new case tracking system for Superior Court of Justice cases and Ontario Court of Justice family cases (FRANK)					
	Implement enhancements to FRANK					
	Implement enhancements to criminal case tracking system (ICON)					
	Implement new WRITS application in partnership with Teranet to integrate existing systems and to enhance user access and reporting capacity		✓			
	Commence strategic planning for the single case management system (merging FRANK and ICON)					
	Establish a single case management system					
Court filing and data entry are consistent, accurate and up-to-date at all court offices	Develop training programs and staff manuals for major data entry systems					
Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs	Support implementation of recommendations of Discovery Task Force (subject to Civil Rules Committee review of recommended rules changes)	✓				
	Participate in the review of Small Claims Court Rules	✓				
	Continue to work with the Family Rules Committee on possible amendments to the Family Law Rules					
	Improve court processes in bankruptcy court					
	Assess impact of Rule 78 case management pilot project					
	Provide secretariat support to the Civil Justice Reform Project, a 12-month review led by the Honourable Coulter Osborne			✓		
	Assess recommendations of Civil Justice Reform Project together with Smalls Claims Review and support implementation					
	Participate in and monitor the implementation of the amended Smalls Claims Court Rules					
	Consult with the judiciary and the bar on appropriate Court Services Division standards					
	Participate in review of contempt process in Small Claims Court					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #1: Timely and Efficient Case Processing (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
The Division works collaboratively with the judiciary, the bar and justice sector partners to eliminate delays	Implement Criminal Administrative Best Practices at court locations province-wide					
	Support improved collection and reporting of criminal court activity data					
	Participate in implementation of pilot Court and Community Liaison Committee report recommendations in child protection matters					
	Implement and evaluate Family Case Manager project in Ottawa					
	Support establishment of delay reduction courts for Ontario Court of Justice criminal matters					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #2: Accessible Services						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Barriers to services provided by the Court Services Division are identified and reduced or eliminated	Assess impact of current fee schedule and any proposed fee increases on public access	✓				
	Monitor the impact of fee waiver on improving access for financially disadvantaged litigants					
	Participate in the Chief Justice's Disability Committee		✓			
	Develop a strategy to identify and support enhanced accessibility to Ontario's Courts					
	Identify Accessibility Site Coordinators to facilitate accessibility services in seven selected pilot court locations and evaluate pilot program					
	Reduce photocopy fees for civil, family and criminal areas and reduce file inspection fees as recommended by the Justice and Media Panel		✓			
Information services are easily available to the public, and in particular to unrepresented litigants in family and Small Claims Court • Continue to provide and advertise availability of public education materials	Advertise availability of public education materials at courthouses, on the Ministry's website and in public locations	✓				
	Develop internet materials for Small Claims Court litigants					
	Monitor client feedback on Small Claims Courts public information at courthouses and on the internet					
	Establish automated telephone litigant information telephone lines in 10 higher volume Small Claims Court locations		✓			
	Consider expanding automated telephone information lines to additional Small Claims Court locations					
	Provide space and support for Pro Bono Law Ontario's Small Claims Court duty counsel		✓			
	Consider expansion of pro bono duty counsel and student assistance programs to additional Small Claims Courts. Counsel provide advice to self-represented litigants and law students assist litigants in completing court forms					
	Consider options to enhance information services in SCJ (Civil) for public, and in particular unrepresented litigants					
	Standardize Family Law Information services available in all court sites					
	Develop a new Courts Website, with the offices of the Chief Justices, to provide public access to court decisions, court forms etc.					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #2: Accessible Services (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Technology enables improved access to court information, files and schedules and remote appearances by parties and witnesses • Post current court services information on the Ministry Internet site (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process) • Ensure that the technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way	Update court address database and post new family and Small Claims Court forms, guides and booklets on Ministry website	✓				
	Develop "Life Events" information packages for the Ministry website	✓				
	Link operational systems to enable posting of scheduling information on courthouse display boards and internet					
	Create an internet-based service allowing Small Claims Court litigants to originate and respond to claims					
	Provide electronic access to all court counter services, e.g. filing of documents, payment of fines and fees and access to court files and schedules					
	Develop a Jury Selection electronic database		✓			
	Develop a standard restraining order form					
	Determine feasibility of developing a restraining order database and improve communication of family court restraining orders from family to bail court					
	Use technology to permit more remote appearances, particularly in northern locations					
	Provide remote access to solicitor/client assessments	✓				
	Encourage greater use of available technology to conduct remote solicitor/client assessments through rule amendments					
	Expand availability of telewarrants to *Provincial Offences Act* matters					
	Support feasibility assessment of web-based search warrant application		✓			
	Evaluate the use of remote appearances in the model electronic courtroom including the impact on courtroom procedures					
Access to court documents, files and databases is governed by a legal and policy framework	Establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy in consultation with the judiciary					
Implement recommendations of the Justice and the Media Panel to increase transparency in the administration of justice	Assess and implement recommendations from the Justice and Media Panel report					
	Implement and evaluate Cameras in the Court of Appeal Pilot Project					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #3: Consistent, High-Quality Service						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services • Support court staff through consistently updated policies, electronic manuals, electronic forms, intranet, etc • Provide training to respond to changes in practices, rules, procedures, legislation and technology and ensure regional capacity for ongoing program-related training • Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario Provincial Auditor • Provide staff development programs • Review courtroom and court office staffing needs and find solutions to high staff turnover rate • Establish performance plans for all staff that reflect the Division's Goals and conduct annual performance reviews	Provide updated staff manuals	✓				
	Review policies and procedures for oaths and affirmations including consultations with the judiciary					
	Review and update Division policies including emergency plans					
	Install automated external defibrillators in pilot locations					
	Convert 1265 irregularly scheduled unclassified court staff into a new Flexible Part Time Classified staffing model (Revitalized Workforce Project)		✓			
	Implement a new hire process to assess additional staff who are eligible to convert to Flexible Part Time Classified status					
	Develop operations manual in conjunction with the Human Resources Branch					
	Implement a comprehensive year one review/assessment of selected key components of the Revitalized Workforce Project					
	Assess training needs of enforcement officers					
	Develop computer-based learning materials for court staff for business application training					
	Provide consistent quality user support for all business applications to court staff					
	Work with universities and community colleges to establish certificate, degree and graduate degree programs for staff and managers and executive development programs					
	Provide operational support training to all court support staff across the province					
	Review and assess new and revised operational policy requirements					
	Identify and implement recruitment processes to ensure that future skill and resource needs are met					
	Update Estates Manual					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #3: Consistent, High-Quality Service (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Specialized court services are provided where appropriate	Work with other jurisdictions and the judiciary to explore the effectiveness of new models for specialized courts, e.g. community courts, to identify the feasibility of expanding specialized courts in Ontario					
	Develop inventory of and provide policy/operational support to specialized courts in consultation with the judiciary					
	Support province-wide expansion of mental health court programs in consultation with the judiciary					
	Establish and maintain a Major Crime Court Corporate Support Unit					
	Support major crime courts/major case management protocols					
Collaborative working relationships exist with municipalities, the judiciary and the bar, Justice Sector partners, other ministires, agencies, and other Ministry of the Attorney General Divisions and public service unions/ associations	Establish regular meetings with the judiciary and the bar to ensure central and local communication					
• Forums include Justice Summit, local Bench and Bar Committees, Operational Policy Tables and other regular meetings	Continue discussions with the Office of the Chief Justice of the Superior Court of Justice to develop a Memorandum of Understanding between the Attorney General and Chief Justice					
The Division has a Federal/Provincial/ Territorial strategy in place	Finalize *Contraventions Act* negotiations with federal government	✓				
• Monitor the impact of federal legislative policy and program changes on court workload and procedures	Negotiate agreement for continued federal contribution funding for family justice services and any savings that result from Family Court expansion					
• The Division participates in the Federal/Provincial/Territorial justice forum, e.g. the Family Justice Coordinating Committee of Senior Officials	Develop a Divisional Federal/Provincial/Territorial strategy to manage the impact of federal legislation and policies on Ontario's courts					
	Explore the feasibility of a Canadian equivalent to the American "National Center for State Courts"					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #3: Consistent, High-Quality Service (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
The Division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data • Build on the relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts • Establish partnerships with universities, law schools and other research agencies	Develop research partnership					
Efficient file and record management practices are in place at all court offices	Develop and implement file integrity quality assurance measures					
	Review policies and procedures for safe handling and storage of exhibits, including consultation with the judiciary					
Jury selection process and accomodations encourage public participation in juries	Implement upgrades to all jury deliberation rooms	✓				
	Survey jurors and potential jurors to determine satisfaction with process and accommodations and barriers to jury participation					
	Develop and implement plan to improve jury processes and accommodations					
	Review current jury policies and procedures to improve consistent approach across the province, including review of practices in other jurisdictions					
The Division participates in broader legislative and policy reviews aimed at improving the court process	Implement Access to Justice Act reforms including qualifications for Justice of the Peace appointments, ensuring fairness and transparency in the appointment process and provisions for electronic evidence in POA courts					
	Evaluate the Family Court in consultation with the judiciary		✓			
	Monitor the federal evaluation of the national Family Court model					
	Respond to request by Department of Justice to participate in national divorce court file study		✓			
	Meet Attorney General's obligation to engage in Provincial Offences Act streamlining exercise with municipalities					
Enforcement services are effective and timely • Standards, policies and procedures are regularly reviewed and updated	Finalize manual for enforcement officers					
	Develop new standards, policies and procedures for enforcement services					
	Provide enforcement officers with new equipment and training					
	Prepare communication package for police services to explain scope of civil enforcement function					

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Business Goal #3: Consistent High-Quality Service (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Enforcement services are effective and timely (continued) • Standards, policies and procedures are regularly reviewed and updated	Assess new enforcement staff training needs					
	Develop a multi-year operational plan for the Enforcement Unit					
High-quality court reporting and interpreter services are available as needed	Develop and implement a plan to enhance the provision of interpreter services					
	Establish an electronic tool to track and schedule court interpreters					
	Develop an enhanced testing and training criteria for interpretation services					
	Conduct a review of court reporting and transcription production services in Ontario					
	Incrementally convert from analogue to digital recording devices for courtroom recording and transcript production					

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Business Goal #4: Effective and Accountable Decision-Making						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
The Division's Five-Year Plan provides multi-year strategic direction on Divisional priorities • Plan is updated annually in consultation	Develop system measures and incorporate them in the Five-Year Plan. Track and report results regularly to central agencies and the public					
Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys	Regularly monitor court services and programs through client satisfaction surveys					
The Division has Quality Assurance standards and practices in place	Improve the consistency and integrity of collection and reporting of court activity data					
	Executive Table Chairs lead in the development of quality assurance measures and implementation plans					
	Review quality assurance standards for court interpreter services		✓			
Localized practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application	Participate in implementation of best practices for child protection cases through the Family Courts Steering Committee					
	Monitor and support Criminal Court Administrative Best Practices province-wide					
	Evaluate the Family Case Manager project in Ottawa					
Provincial support, monitoring and oversight ensure that municipal courts deliver *Provincial Offences Act* court services in accordance with legal requirements, Ministry standards and the terms of the POA Transfer Agreement • Compliance with standards and requirements regularly monitored through court activity and financial reports and annual on-site audits	Establish Table with representatives of municipal court administrators to address operational policy issues, the need for more effective communication of Ministry policies and financial oversight and technology requirements		✓			

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #4: Effective and Accountable Decision-Making (continued)						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Management information reports are regularly made available to the Division, MAG, the judiciary, and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts • Reports will be reviewed annually in consultation with the judiciary and court users • Division will continue to respond to ad hoc data requests	Establish provincial statistical database		✓			
	Enhance criminal data collection, reporting and analysis to identify and resolve the causes of criminal case delays					
	Develop new standard reports for family, civil, Small Claims Court, Superior Court of Justice criminal and *Provincial Offences Act* matters					
	Train staff in the collection of data, the use of databases and reading and interpretation of data reports					
	Work with representatives of the judiciary and other court users, and develop research partnerships, to enhance data analysis capacity					
	Link court activity statistical data and other data to support workload and resource forecasting					
	Develop a non-statistical research database for research on social, economic, demographic and justice trends and best practices					
	Move from delivery of data to establishment of integrated, analytical management information system to support decision-making					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Business Goal #5: Efficient Resource Management						
Goal	**Initiative**	**Implementation**				
		05/06	**06/07**	**07/08**	**08/09**	**09/10**
Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation	Confirm division-wide FTE's and establish ongoing tracking mechanism					
	With the Ontario Court of Justice and the National Center for State Courts, develop a Justice of the Peace complement model					
	Develop Divisional staffing model					
	Develop model to assess private/public costs of litigation					
Policies are in place to support effective collection of unpaid fines and estreated bail • Regularly transmit defaulted fine information to Collections Management • Track the amount of defaulted fines and estreated bail collected	Develop and implement a plan for the collection of unpaid Criminal Code fines, POA fines and estreated bails		✓			
The Division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects • Develop multi-year infrastructure strategy for major capital and asset management • Ongoing tracking and strategic planning • Work with Facilities Management Branch to develop annual Infrastructure Plans and the MAG asset management branch plan	Develop a framework to ensure that court facilities are designed in a way that meets current and future needs, court facilities provide open, accessible and timely services to the public and consistent and effective courthouse planning processes are in place province-wide					
	Develop a collaborative strategy with Facilities Management Branch and Ministry of Community Safety and Correctional Services regarding court security, with focus on health and safety, best practices for court facilties, and support for local security committees					
	Explore the potential for partnerships in courthouse development that will foster community development and support best practices in land use planning					
	Post archival information on the Ministry's internet site about architecture, history and features of heritage courthouses					
The Division maintains an effective document and resource management system	Participate in the development of strategies and tools in support of integrated resource management					
The Division effectively manages trust funds	Establish web-based, province-wide, Trust Accounting System					

✓= Checkmark indicates that the fiscal year commitment on the initiative has been met. In the case of a single-year initiative, the project has been completed. In the case of a multi-year initiative, the current phase of the initiative has been completed. Shaded areas indicate the number of years in the project timeline.

Appendix B:
Court Statistics

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Appendix Glossary

ICON	The Integrated Courts Offences Network (ICON) is an operational system that tracks criminal charges filed at the Ontario Court of Justice.
FRANK and SUSTAIN	FRANK and SUSTAIN are electronic systems that track civil, Small Claims Court, family and criminal proceedings in the Superior Court of Justice, and family proceedings in the Ontario Court of Justice. Over the next two years, locations not currently using the newer system (FRANK) will be doing so.
Criminal	Criminal data includes all offences under the *Criminal Code of Canada, Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act* and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. On average, over the last five years, there were approximately 3.6 charges on each Superior Court of Justice indictment.
Civil	Civil data includes proceedings for all *Motor Vehicle Act, Construction Lien Act* and estates proceedings and other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters.
Small Claims	Small Claims data includes all cases which fall within the jurisdiction of the Small Claims Court (i.e. civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice).
Family	Family data includes all cases under the Family Law Act (except Part V), the Children's Law Reform Act (except sections 59 and 60), Parts III, VI and VII of the Child and Family Services Act, the Interjurisdictional Support Orders Act, 2002, section 6 of the Marriage Act, the Change of Name Act, and other family cases. It also includes matters under the Family Responsibility and Support Enforcement Arrears Act, 1996 in Family Events Heard.

Civil Overview by Region

Region	Fiscal Year	Proceedings Received	Events Heard	Courtroom Operating Hours
Central East	2005/2006	8,974	15,094	5,872
	2006/2007	9,018	16,185	5,138
Central West	2002/2003	18,010	24,141	9,287
	2006/2007	21,062	25,709	8,933
East	2005/2006	5,181	11,160	6,476
	2006/2007	5,149	8,770	4,432
North East	2005/2006	2,905	5,871	2,048
	2006/2007	2,770	5,570	1,959
North West	2005/2006	954	2,257	1,073
	2006/2007	973	2,024	912
Toronto	2005/2006	30,841	50,374	31,509
	2006/2007	30,403	31,996	28,790
West	2005/2006	12,057	20,584	6,885
	2006/2007	12,747	18,126	7,107
Ontario	2005/2006	78,922	129,481	63,150
	2006/2007	82,122	108,380	57,271

1. Data obtained from an automated data collection system were used to compile the Proceedings Received and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include all new files opened except for: Bulk Sales affidavits, restitution orders, solicitor and client assessments, fee waiver requests, and uncontested estate matters.
3. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While Bulk Sales affidavits, restitution orders, solicitor and client assessments, and fee waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Civil Proceedings Received

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	1,340	1,646	306	23%
	Bracebridge	227	188	-39	-17%
	Cobourg	165	131	-34	-21%
	Lindsay	211	215	4	2%
	Newmarket	3,910	4,549	639	16%
	Peterborough	388	413	25	6%
	Whitby	2,733	1,876	-857	-31%
Central East Total		**8,974**	**9,018**	**44**	**0%**
Central West	Brampton	4,118	4,019	-99	-2%
	Brantford	468	566	98	21%
	Cayuga	53	82	29	55%
	Hamilton	6,334	7,197	863	14%
	Milton	4,958	6,892	1,934	39%
	Orangeville	573	611	38	7%
	Simcoe	130	177	47	36%
	St. Catharines	839	872	33	4%
	Welland	537	646	109	20%
Central West Total		**18,010**	**21,062**	**3,052**	**17%**
East	Belleville	353	383	30	8%
	Brockville	165	182	17	10%
	Cornwall	175	170	-5	-3%
	Kingston	548	511	-37	-7%
	L'Orignal	50	81	31	62%
	Napanee	32	42	10	31%
	Ottawa	3,610	3,520	-90	-2%
	Pembroke	126	149	23	18%
	Perth	93	73	-20	-22%
	Picton	29	38	9	31%
East Total		**5,181**	**5,149**	**-32**	**-1%**
North East	Cochrane (inc. Timmins)	375	454	79	21%
	Elliot Lake	0	16	16	
	Gore Bay	32	33	1	3%
	Haileybury	99	115	16	16%
	North Bay	303	260	-43	-14%
	Parry Sound	110	128	18	16%
	Sault Ste. Marie	335	363	28	8%
	Sudbury	1,651	1,401	-250	-15%
North East Total		**2,905**	**2,770**	**-135**	**-5%**

Civil Proceedings Received continued

Region	Location	05/06	06/07	Change from 00/01 to 04/05	% Change from 05/06 to 06/07
North West	Fort Frances	27	26	-1	-4%
	Kenora	160	136	-24	-15%
	Thunder Bay	767	811	44	6%
North West Total		**954**	**973**	**19**	**2%**
Toronto	Toronto Superior Court Of Justice	30,841	30,403	-438	-1%
Toronto Total		**30,841**	**30,403**	**-438**	**-1%**
West	Chatham	317	285	-32	-10%
	Goderich	88	95	7	8%
	Guelph	388	438	50	13%
	Kitchener	1,731	1,791	60	3%
	London	6,475	7,011	536	8%
	Owen Sound	249	339	90	36%
	Sarnia	329	312	-17	-5%
	St. Thomas	131	122	-9	-7%
	Stratford	187	150	-37	-20%
	Walkerton	115	98	-17	-15%
	Windsor	1,870	1,949	79	4%
	Woodstock	177	157	-20	-11%
West Total		**12,057**	**12,747**	**690**	**6%**
Ontario Total		**78,922**	**82,122**	**3,200**	**4%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include all new files opened except for: Bulk Sales affidavits, restitution orders, solicitor and client assessments, fee waiver requests and uncontested estate matters.

SOURCE: FRANK and SUSTAIN

Civil Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	2,899	3,410	511	18%
	Bracebridge	360	526	166	46%
	Cobourg	215	223	8	4%
	Lindsay	415	404	-11	-3%
	Newmarket	6,930	7,610	680	10%
	Peterborough	525	589	64	12%
	Whitby	3,750	3,423	-327	-9%
Central East Total		**15,094**	**16,185**	**1,091**	**7%**
Central West	Brampton	6,361	6,658	297	5%
	Brantford	765	775	10	1%
	Cayuga	149	238	89	60%
	Hamilton	9,712	10,481	769	8%
	Milton	3,142	3,651	509	16%
	Orangeville	484	475	-9	-2%
	Simcoe	380	410	30	8%
	St. Catharines	1,966	1,723	-243	-12%
	Welland	1,182	1,298	116	10%
Central West Total		**24,141**	**25,709**	**1,568**	**6%**
East	Belleville	886	850	-36	-4%
	Brockville	343	405	62	18%
	Cornwall	201	162	-39	-19%
	Kingston	1,034	1,059	25	2%
	L'Orignal	137	163	26	19%
	Napanee	53	57	4	8%
	Ottawa	7,875	5,489	-2,386	-30%
	Pembroke	374	326	-48	-13%
	Perth	185	180	-5	-3%
	Picton	72	79	7	10%
East Total		**11,160**	**8,770**	**-2,390**	**-21%**
North East	Cochrane (inc. Timmins)	1,020	1,085	65	6%
	Elliot Lake				
	Gore Bay	39	44	5	13%
	Haileybury	198	285	87	44%
	North Bay	939	929	-10	-1%
	Parry Sound	182	161	-21	-12%
	Sault Ste. Marie	869	777	-92	-11%
	Sudbury	2,624	2,289	-335	-13%
North East Total		**5,871**	**5,570**	**-301**	**-5%**

Civil Events Heard continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Fort Frances	46	45	-1	-2%
	Kenora	476	364	-112	-24%
	Thunder Bay	1,735	1,615	-120	-7%
North West Total		**2,257**	**2,024**	**-233**	**-10%**
Toronto	Toronto Superior Court Of Justice	50,374	31,996	-18,378	-36%
Toronto Total		**50,374**	**31,996**	**-18,378**	**-36%**
West	Chatham	930	810	-120	-13%
	Goderich	172	202	30	17%
	Guelph	818	913	95	12%
	Kitchener	3,005	3,485	480	16%
	London	8,793	6,802	-1,991	-23%
	Owen Sound	387	421	34	9%
	Sarnia	675	680	5	1%
	St. Thomas	218	226	8	4%
	Stratford	300	386	86	29%
	Walkerton	234	186	-48	-21%
	Windsor	4,821	3,693	-1,128	-23%
	Woodstock	231	322	91	39%
West Total		**20,584**	**18,126**	**-2,458**	**-12%**
Ontario Total		**129,481**	**108,380**	**-21,101**	**-16%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While Bulk Sales affidavits, restitution orders, solicitor and client assessments, and fee waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.

SOURCE: FRANK and SUSTAIN

Ontario Court of Justice Criminal Overview by Region

Region	Fiscal Year	Charges Received	Charges Disposed	Charges Pending	Events Heard	Courtroom Operating Hours
Central East	2002/2003	91,075	90,387	38,386	656,620	44,464
	2003/2004	90,832	88,615	39,269	687,928	45,370
	2004/2005	94,632	87,594	46,777	805,602	49,316
	2005/2006	96,131	96,406	44,884	861,386	51,696
	2006/2007	103,393	95,894	50,786	930,684	51,172
Central West	2002/2003	100,815	97,556	43,377	753,153	52,820
	2003/2004	95,544	94,591	45,815	762,003	50,404
	2004/2005	98,256	98,684	46,470	796,352	52,937
	2005/2006	100,137	95,836	48,365	859,015	51,966
	2006/2007	99,571	96,062	50,912	917,084	53,018
East	2002/2003	71,678	68,343	33,708	542,798	29,501
	2003/2004	73,291	75,234	31,418	550,545	31,554
	2004/2005	78,793	76,564	34,477	608,145	32,201
	2005/2006	78,741	78,981	33,007	652,018	33,617
	2006/2007	83,219	79,889	35,135	696,602	31,484
North East	2002/2003	41,450	39,440	13,177	239,205	14,053
	2003/2004	40,348	40,447	13,354	256,238	14,650
	2004/2005	40,748	39,866	14,582	276,158	14,886
	2005/2006	40,258	39,104	15,370	284,441	15,288
	2006/2007	42,261	41,306	15,532	314,908	15,917
North West	2002/2003	21,866	20,994	6,743	120,718	6,943
	2003/2004	19,103	20,599	5,541	111,222	6,505
	2004/2005	19,822	19,419	6,107	114,346	6,510
	2005/2006	20,086	18,568	7,398	122,417	6,730
	2006/2007	20,827	20,394	7,073	138,397	7,136
Toronto	2002/2003	129,871	122,119	67,817	1,182,686	66,693
	2003/2004	128,348	126,838	64,886	1,334,746	69,499
	2004/2005	133,785	130,054	67,792	1,417,631	72,056
	2005/2006	142,804	130,684	73,452	1,592,856	73,432
	2006/2007	146,572	138,363	77,758	1,700,010	73,669
West	2002/2003	89,792	89,798	32,063	601,171	43,084
	2003/2004	85,985	88,501	29,823	623,624	42,713
	2004/2005	90,334	87,391	33,782	678,436	43,339
	2005/2006	95,487	92,289	35,859	753,914	44,890
	2006/2007	102,194	99,273	37,777	801,129	45,315
Ontario	2002/2003	546,547	528,637	235,271	4,096,351	257,559
	2003/2004	533,451	534,825	230,106	4,326,306	260,694
	2004/2005	556,370	539,572	249,987	4,696,670	271,245
	2005/2006	573,644	551,868	258,335	5,126,047	277,619
	2006/2007	598,037	571,181	274,973	5,498,814	277,711

1. Criminal proceedings received and disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.
3. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.
4. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, preliminary hearings, and other hearings.
5. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Received

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Central East	Barrie	17,902	17,430	18,233	18,109	18,037	135	1%
	Bracebridge	3,438	3,018	3,538	3,581	3,921	483	14%
	Cobourg	4,095	3,470	3,946	3,988	4,235	140	3%
	Lindsay	6,882	6,219	5,988	5,922	6,156	-726	-11%
	Newmarket	24,148	24,688	25,999	27,049	29,261	5,113	21%
	Orillia	2,694	3,054	3,182	3,320	3,633	939	35%
	Oshawa	24,910	26,463	26,296	26,601	29,793	4,883	20%
	Peterborough	7,006	6,490	7,450	7,561	8,357	1,351	19%
Central East Total		**91,075**	**90,832**	**94,632**	**96,131**	**103,393**	**12,318**	**14%**
Central West	Brampton	41,618	36,088	38,244	40,568	40,788	-830	-2%
	Brantford	7,517	7,786	8,265	7,713	8,140	623	8%
	Cayuga	1,509	1,579	1,575	1,569	1,897	388	26%
	Hamilton	20,828	20,896	20,033	19,652	18,909	-1,919	-9%
	Milton	8,921	9,305	8,938	9,330	8,982	61	1%
	Orangeville	4,497	4,605	4,335	4,884	4,839	342	8%
	Simcoe	2,772	2,486	2,835	3,023	3,008	236	9%
	St. Catharines	10,694	10,450	11,927	11,357	11,125	431	4%
	Welland	2,459	2,349	2,104	2,041	1,883	-576	-23%
Central West Total		**100,815**	**95,544**	**98,256**	**100,137**	**99,571**	**-1,244**	**-1%**
East	Belleville	7,887	6,669	6,996	6,305	6,501	-1,386	-18%
	Brockville	5,290	4,400	4,794	5,125	4,759	-531	-10%
	Cornwall	6,583	7,385	7,874	7,843	8,212	1,629	25%
	Kingston	7,973	6,751	7,549	7,823	7,151	-822	-10%
	L'Orignal	2,365	2,562	2,595	2,685	3,136	771	33%
	Napanee	2,298	1,914	2,325	2,404	2,493	195	8%
	Ottawa	30,247	34,295	37,353	36,863	39,783	9,536	32%
	Pembroke	4,173	4,577	4,283	4,533	5,273	1,100	26%
	Perth	3,462	3,697	4,012	4,197	4,795	1,333	39%
	Picton	1,400	1,041	1,012	963	1,116	-284	-20%
East Total		**71,678**	**73,291**	**78,793**	**78,741**	**83,219**	**11,541**	**16%**
North East	Cochrane	2,670	2,580	2,243	2,287	2,313	-357	-13%
	Elliot Lake	1,285	1,028	960	1,006	898	-387	-30%
	Espanola	571	685	697	595	629	58	10%
	Gore Bay	1,376	1,241	1,481	1,370	1,472	96	7%
	Haileybury	2,144	2,076	1,910	2,307	2,001	-143	-7%
	Kirkland Lake	463	409	383	393	343	-120	-26%
	North Bay	6,096	5,928	5,830	5,649	5,741	-355	-6%
	Parry Sound	2,322	2,339	2,432	2,481	2,545	223	10%
	Sault Ste. Marie	7,810	7,804	7,428	7,204	7,998	188	2%
	Sudbury	11,491	11,669	12,445	12,328	13,110	1,619	14%
	Timmins	5,222	4,589	4,939	4,638	5,211	-11	0%
North East Total		**41,450**	**40,348**	**40,748**	**40,258**	**42,261**	**811**	**2%**
North West	Dryden	3,591	3,191	3,161	3,321	3,548	-43	-1%
	Fort Frances	1,467	1,145	1,281	1,324	1,483	16	1%
	Kenora	4,947	4,616	4,610	4,715	4,900	-47	-1%
	Thunder Bay	11,861	10,151	10,770	10,726	10,896	-965	-8%
North West Total		**21,866**	**19,103**	**19,822**	**20,086**	**20,827**	**-1,039**	**-5%**

Ontario Court of Justice Criminal Charges Received continued

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Toronto	1000 Finch Avenue West	26,068	22,681	22,379	26,544	23,698	-2,370	-9%
	1911 Eglinton Avenue	21,942	21,184	24,216	26,718	29,248	7,306	33%
	2201 Finch Avenue West	18,974	22,440	23,899	22,320	25,462	6,488	34%
	311 Jarvis Street	5,834	5,456	5,376	5,703	4,828	-1,006	-17%
	College Park	19,377	19,373	19,944	17,062	17,563	-1,814	-9%
	Old City Hall	37,676	37,214	37,971	44,457	45,773	8,097	21%
Toronto Total		**129,871**	**128,348**	**133,785**	**142,804**	**146,572**	**16,701**	**13%**
West	Chatham	5,385	5,738	4,465	6,145	6,672	1,287	24%
	Goderich	1,903	1,591	1,747	2,102	2,322	419	22%
	Guelph	5,727	5,658	6,291	6,505	6,335	608	11%
	Kitchener	19,416	18,163	20,718	21,608	22,637	3,221	17%
	London	18,202	16,116	17,938	18,794	21,820	3,618	20%
	Owen Sound	3,794	3,485	3,365	3,158	3,494	-300	-8%
	Sarnia	6,901	6,543	6,313	6,937	8,410	1,509	22%
	St. Thomas	3,808	3,462	3,219	3,727	3,752	-56	-1%
	Stratford	2,919	2,695	2,658	2,824	2,689	-230	-8%
	Walkerton	2,547	2,064	2,114	2,715	3,015	468	18%
	Windsor	15,490	16,543	17,052	16,388	16,870	1,380	9%
	Woodstock	3,700	3,927	4,454	4,584	4,178	478	13%
West Total		**89,792**	**85,985**	**90,334**	**95,487**	**102,194**	**12,402**	**14%**
Ontario Total		**546,547**	**533,451**	**556,370**	**573,644**	**598,037**	**51,490**	**9%**

1. Criminal proceedings received are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Disposed

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Central East	Barrie	17,186	16,373	16,341	19,467	18,847	1,661	10%
	Bracebridge	3,194	3,273	3,361	3,584	3,628	434	14%
	Cobourg	3,931	3,612	3,790	3,686	3,996	65	2%
	Lindsay	6,514	5,856	6,281	5,483	6,035	-479	-7%
	Newmarket	24,577	24,545	22,674	26,885	26,780	2,203	9%
	Orillia	2,879	2,673	3,188	2,980	3,229	350	12%
	Oshawa	25,378	25,958	25,746	26,817	26,250	872	3%
	Peterborough	6,728	6,324	6,213	7,504	7,129	401	6%
Central East Total		**90,387**	**88,615**	**87,594**	**96,406**	**95,894**	**5,507**	**6%**
Central West	Brampton	38,415	35,647	38,948	37,173	38,084	-331	-1%
	Brantford	7,704	7,450	8,079	7,562	7,919	215	3%
	Cayuga	1,656	1,453	1,563	1,736	1,640	-16	-1%
	Hamilton	21,062	21,218	20,018	20,227	19,109	-1,953	-9%
	Milton	9,052	8,126	9,962	8,507	8,676	-376	-4%
	Orangeville	4,292	4,588	4,662	4,166	4,657	365	9%
	Simcoe	2,697	2,718	2,610	3,074	3,063	366	14%
	St. Catharines	10,356	10,906	10,769	11,363	11,158	802	8%
	Welland	2,322	2,485	2,073	2,028	1,756	-566	-24%
Central West Total		**97,556**	**94,591**	**98,684**	**95,836**	**96,062**	**-1,494**	**-2%**
East	Belleville	7,928	7,037	7,130	6,579	6,226	-1,702	-21%
	Brockville	4,578	4,864	4,316	4,756	4,817	239	5%
	Cornwall	6,496	6,491	7,781	7,547	7,242	746	11%
	Kingston	8,196	8,249	6,989	7,944	7,330	-866	-11%
	L'Orignal	2,506	2,535	2,413	2,639	2,547	41	2%
	Napanee	2,110	2,180	2,333	2,541	2,488	378	18%
	Ottawa	27,842	34,329	36,286	37,932	38,299	10,457	38%
	Pembroke	4,199	4,598	4,228	4,020	5,453	1,254	30%
	Perth	3,134	3,902	4,049	4,013	4,379	1,245	40%
	Picton	1,354	1,049	1,039	1,010	1,108	-246	-18%
East Total		**68,343**	**75,234**	**76,564**	**78,981**	**79,889**	**11,546**	**17%**
North East	Cochrane	2,610	2,506	2,389	2,205	2,229	-381	-15%
	Elliot Lake	1,105	1,338	879	891	793	-312	-28%
	Espanola	613	480	632	585	726	113	18%
	Gore Bay	1,407	1,269	1,446	1,272	1,434	27	2%
	Haileybury	1,953	2,117	1,944	1,713	1,984	31	2%
	Kirkland Lake	483	421	387	327	404	-79	-16%
	North Bay	5,711	5,849	5,873	5,682	5,343	-368	-6%
	Parry Sound	2,407	2,203	2,023	2,758	2,679	272	11%
	Sault Ste. Marie	7,446	7,988	7,416	6,933	8,049	603	8%
	Sudbury	11,077	11,555	12,143	12,186	12,635	1,558	14%
	Timmins	4,628	4,721	4,734	4,552	5,030	402	9%
North East Total		**39,440**	**40,447**	**39,866**	**39,104**	**41,306**	**1,866**	**5%**
North West	Dryden	3,435	3,538	2,976	3,301	3,559	124	4%
	Fort Frances	1,506	1,239	1,211	1,286	1,178	-328	-22%
	Kenora	4,853	4,735	4,663	4,257	4,620	-233	-5%
	Thunder Bay	11,200	11,087	10,569	9,724	11,037	-163	-1%
North West Total		**20,994**	**20,599**	**19,419**	**18,568**	**20,394**	**-600**	**-3%**

Ontario Court of Justice Criminal Charges Disposed continued

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Toronto	1000 Finch Avenue West	25,002	22,813	24,702	25,039	22,777	-2,225	-9%
	1911 Eglinton Avenue	21,081	20,256	22,397	23,463	26,530	5,449	26%
	2201 Finch Avenue West	16,802	21,575	21,461	22,603	23,753	6,951	41%
	311 Jarvis Street	5,550	5,107	5,779	4,998	5,780	230	4%
	College Park	18,735	20,354	19,048	18,360	16,230	-2,505	-13%
	Old City Hall	34,949	36,733	36,667	36,221	43,293	8,344	24%
Toronto Total		**122,119**	**126,838**	**130,054**	**130,684**	**138,363**	**16,244**	**13%**
West	Chatham	5,167	5,729	4,907	5,568	6,327	1,160	22%
	Goderich	1,747	1,542	1,937	1,951	2,150	403	23%
	Guelph	5,450	6,115	5,985	5,879	6,488	1,038	19%
	Kitchener	20,314	18,903	20,559	20,947	21,162	848	4%
	London	17,156	17,628	17,634	18,632	20,278	3,122	18%
	Owen Sound	3,633	3,639	3,234	3,317	3,232	-401	-11%
	Sarnia	6,641	6,906	6,145	6,203	7,357	716	11%
	St. Thomas	3,725	3,550	2,931	3,568	3,719	-6	0%
	Stratford	2,704	2,694	2,619	2,938	2,716	12	0%
	Walkerton	2,582	2,269	2,100	2,317	3,009	427	17%
	Windsor	17,005	15,904	15,395	16,786	18,176	1,171	7%
	Woodstock	3,674	3,622	3,945	4,183	4,659	985	27%
West Total		**89,798**	**88,501**	**87,391**	**92,289**	**99,273**	**9,475**	**11%**
Ontario Total		**528,637**	**534,825**	**539,572**	**551,868**	**571,181**	**42,544**	**8%**

1. Criminal proceedings disposed are individual criminal charges. There may be multiple charges laid against an accused in a single 'case'. There are approximately two charges per case.

SOURCE: ICON

Ontario Court of Justice Criminal Charges Pending

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Central East	Barrie	7,783	7,707	9,397	8,093	6,999	-784	-10%
	Bracebridge	986	820	1,150	1,112	1,262	276	28%
	Cobourg	1,414	1,402	1,523	1,789	1,979	565	40%
	Lindsay	2,924	3,179	2,844	3,115	3,141	217	7%
	Newmarket	11,724	10,557	14,734	14,371	16,441	4,717	40%
	Orillia	737	1,136	973	1,208	1,453	716	97%
	Oshawa	10,328	11,583	12,079	11,317	14,426	4,098	40%
	Peterborough	2,490	2,885	4,077	3,879	5,085	2,595	104%
Central East Total		**38,386**	**39,269**	**46,777**	**44,884**	**50,786**	**12,400**	**32%**
Central West	Brampton	20,300	20,681	20,543	22,737	24,813	4,513	22%
	Brantford	2,779	3,265	3,511	3,480	3,477	698	25%
	Cayuga	425	561	609	414	636	211	50%
	Hamilton	6,801	7,577	7,717	6,934	6,720	-81	-1%
	Milton	4,391	5,432	4,608	5,006	5,355	964	22%
	Orangeville	2,006	1,943	1,609	2,213	2,309	303	15%
	Simcoe	1,072	890	1,133	1,071	985	-87	-8%
	St. Catharines	4,502	4,503	5,710	5,522	5,451	949	21%
	Welland	1,101	963	1,030	988	1,166	65	6%
Central West Total		**43,377**	**45,815**	**46,470**	**48,365**	**50,912**	**7,535**	**17%**
East	Belleville	2,632	2,293	2,225	1,877	2,026	-606	-23%
	Brockville	2,028	1,748	2,024	2,393	2,127	99	5%
	Cornwall	3,115	3,678	3,986	4,081	4,769	1,654	53%
	Kingston	3,799	2,725	3,137	2,881	2,648	-1,151	-30%
	L'Orignal	802	770	1,076	995	1,505	703	88%
	Napanee	952	663	668	508	470	-482	-51%
	Ottawa	17,055	16,692	18,229	16,450	17,706	651	4%
	Pembroke	1,614	1,425	1,587	2,189	1,873	259	16%
	Perth	1,347	1,195	1,200	1,294	1,687	340	25%
	Picton	364	229	345	339	324	-40	-11%
East Total		**33,708**	**31,418**	**34,477**	**33,007**	**35,135**	**1,427**	**4%**
North East	Cochrane	695	528	588	779	806	111	16%
	Elliot Lake	456	303	377	411	502	46	10%
	Espanola	191	324	350	362	263	72	38%
	Gore Bay	427	476	463	503	503	76	18%
	Haileybury	701	638	679	1,190	1,142	441	63%
	Kirkland Lake	128	70	110	161	109	-19	-15%
	North Bay	1,728	2,116	1,925	1,867	2,149	421	24%
	Parry Sound	869	1,025	1,405	1,171	1,060	191	22%
	Sault Ste. Marie	2,411	2,334	2,742	2,956	2,703	292	12%
	Sudbury	4,144	4,102	4,354	4,332	4,616	472	11%
	Timmins	1,427	1,438	1,589	1,638	1,679	252	18%
North East Total		**13,177**	**13,354**	**14,582**	**15,370**	**15,532**	**2,355**	**18%**
North West	Dryden	904	641	862	870	844	-60	-7%
	Fort Frances	320	241	333	356	519	199	62%
	Kenora	1,610	1,224	1,434	1,760	1,774	164	10%
	Thunder Bay	3,909	3,435	3,478	4,412	3,936	27	1%
North West Total		**6,743**	**5,541**	**6,107**	**7,398**	**7,073**	**330**	**5%**

Ontario Court of Justice Criminal Charges Pending continued

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Toronto	1000 Finch Avenue West	14,432	13,642	11,472	12,134	12,327	-2,105	-15%
	1911 Eglinton Avenue	10,097	11,005	12,077	14,613	16,664	6,567	65%
	2201 Finch Avenue West	9,829	10,676	12,018	11,220	12,687	2,858	29%
	311 Jarvis Street	2,608	3,046	2,646	3,292	2,298	-310	-12%
	College Park	10,353	8,967	9,536	7,806	8,688	-1,665	-16%
	Old City Hall	20,498	17,550	20,043	24,387	25,094	4,596	22%
Toronto Total		**67,817**	**64,886**	**67,792**	**73,452**	**77,758**	**9,941**	**15%**
West	Chatham	1,865	1,873	1,560	2,170	2,343	478	26%
	Goderich	570	600	584	711	847	277	49%
	Guelph	2,199	1,846	2,184	2,708	2,460	261	12%
	Kitchener	6,653	5,657	5,932	6,469	7,393	740	11%
	London	8,310	7,325	7,855	7,686	8,931	621	7%
	Owen Sound	1,060	1,009	1,123	952	1,095	35	3%
	Sarnia	2,232	1,896	2,053	2,647	3,460	1,228	55%
	St. Thomas	1,088	964	1,256	1,381	1,354	266	24%
	Stratford	658	632	722	550	537	-121	-18%
	Walkerton	815	638	834	1,189	1,257	442	54%
	Windsor	5,304	5,702	7,534	6,992	6,242	938	18%
	Woodstock	1,309	1,681	2,145	2,404	1,858	549	42%
West Total		**32,063**	**29,823**	**33,782**	**35,859**	**37,777**	**5,714**	**18%**
Ontario Total		**235,271**	**230,106**	**249,987**	**258,335**	**274,973**	**39,702**	**17%**

1. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

SOURCE: ICON

Ontario Court of Justice Criminal Events Heard

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
Central East	Barrie	117,853	117,646	136,935	153,970	147,735	29,882	25%
	Bracebridge	14,747	17,112	17,820	19,245	18,457	3,710	25%
	Cobourg	25,399	23,686	26,755	29,267	33,739	8,340	33%
	Lindsay	48,802	47,187	50,935	50,674	56,824	8,022	16%
	Newmarket	184,598	188,578	221,046	239,233	252,474	67,876	37%
	Orillia	14,053	15,656	14,046	15,373	18,956	4,903	35%
	Oshawa	194,387	218,656	260,556	269,025	305,485	111,098	57%
	Peterborough	56,781	59,407	77,509	84,599	97,014	40,233	71%
Central East Total		**656,620**	**687,928**	**805,602**	**861,386**	**930,684**	**274,064**	**42%**
Central West	Brampton	323,994	307,517	341,164	369,994	410,517	86,523	27%
	Brantford	52,301	55,344	55,679	57,855	65,906	13,605	26%
	Cayuga	8,443	8,873	9,520	8,623	10,202	1,759	21%
	Hamilton	156,354	170,477	163,790	168,108	166,676	10,322	7%
	Milton	63,746	68,205	69,716	77,777	74,348	10,602	17%
	Orangeville	28,433	28,156	28,240	33,058	37,547	9,114	32%
	Simcoe	17,063	18,750	16,934	21,412	24,286	7,223	42%
	St. Catharines	84,564	86,022	92,315	102,841	108,105	23,541	28%
	Welland	18,255	18,659	18,994	19,347	19,497	1,242	7%
Central West Total		**753,153**	**762,003**	**796,352**	**859,015**	**917,084**	**163,931**	**22%**
East	Belleville	53,590	51,419	51,416	44,496	44,661	-8,929	-17%
	Brockville	32,712	27,481	31,196	37,769	36,585	3,873	12%
	Cornwall	42,748	47,729	62,887	63,255	67,090	24,342	57%
	Kingston	76,549	65,267	63,056	79,016	74,174	-2,375	-3%
	L'Orignal	10,884	12,263	11,700	12,946	15,964	5,080	47%
	Napanee	14,711	11,980	12,961	12,916	11,475	-3,236	-22%
	Ottawa	255,628	275,101	308,636	332,591	361,340	105,712	41%
	Pembroke	24,297	26,256	28,259	29,243	37,581	13,284	55%
	Perth	24,652	27,490	31,966	34,605	41,863	17,211	70%
	Picton	7,027	5,559	6,068	5,181	5,869	-1,158	-16%
East Total		**542,798**	**550,545**	**608,145**	**652,018**	**696,602**	**153,804**	**28%**
North East	Cochrane	11,874	11,063	11,024	12,072	13,333	1,459	12%
	Elliot Lake	5,941	5,870	3,879	4,859	4,457	-1,484	-25%
	Espanola	3,117	3,928	3,300	3,896	3,638	521	17%
	Gore Bay	6,986	7,096	9,099	8,465	8,272	1,286	18%
	Haileybury	13,290	13,781	12,251	15,923	20,399	7,109	53%
	Kirkland Lake	1,945	2,193	2,292	2,574	3,105	1,160	60%
	North Bay	38,731	43,706	49,756	46,003	42,620	3,889	10%
	Parry Sound	13,278	13,459	15,046	18,441	16,909	3,631	27%
	Sault Ste. Marie	42,201	47,174	54,265	55,474	65,377	23,176	55%
	Sudbury	79,411	85,129	88,783	89,270	103,380	23,969	30%
	Timmins	22,431	22,839	26,463	27,464	33,418	10,987	49%
North East Total		**239,205**	**256,238**	**276,158**	**284,441**	**314,908**	**75,703**	**32%**

Ontario Court of Justice Criminal Events Heard continued

Region	Location	02/03	03/04	04/05	05/06	06/07	Change from 02/03 to 06/07	% Change from 02/03 to 06/07
North West	Dryden	15,795	14,410	13,311	14,953	17,906	2,111	13%
	Fort Frances	6,604	5,156	5,782	6,274	7,501	897	14%
	Kenora	24,346	24,512	27,356	28,720	32,846	8,500	35%
	Thunder Bay	73,973	67,144	67,897	72,470	80,144	6,171	8%
North West Total		**120,718**	**111,222**	**114,346**	**122,417**	**138,397**	**17,679**	**15%**
Toronto	1000 Finch Avenue West	222,352	222,889	217,743	247,442	223,248	896	0%
	1911 Eglinton Avenue	175,098	197,702	222,512	273,069	334,697	159,599	91%
	2201 Finch Avenue West	152,029	202,394	219,525	233,050	268,441	116,412	77%
	311 Jarvis Street	49,563	47,238	56,095	53,543	54,605	5,042	10%
	College Park	186,632	204,682	231,937	210,184	202,566	15,934	9%
	Old City Hall	397,012	459,841	469,819	575,568	616,453	219,441	55%
Toronto Total		**1,182,686**	**1,334,746**	**1,417,631**	**1,592,856**	**1,700,010**	**517,324**	**44%**
West	Chatham	31,978	43,174	32,983	39,825	45,999	14,021	44%
	Goderich	8,076	7,343	8,245	10,818	12,409	4,333	54%
	Guelph	33,788	34,235	39,145	47,901	48,142	14,354	42%
	Kitchener	124,784	115,224	137,794	154,459	174,478	49,694	40%
	London	151,828	159,660	165,628	184,184	203,131	51,303	34%
	Owen Sound	16,792	18,154	17,704	18,461	19,560	2,768	16%
	Sarnia	40,966	41,880	40,878	50,106	62,308	21,342	52%
	St. Thomas	25,781	25,327	23,076	29,313	28,717	2,936	11%
	Stratford	12,155	12,865	13,074	14,772	12,484	329	3%
	Walkerton	13,615	11,107	12,790	15,610	20,068	6,453	47%
	Windsor	117,790	122,826	143,695	144,371	130,310	12,520	11%
	Woodstock	23,618	31,829	43,424	44,094	43,523	19,905	84%
West Total		**601,171**	**623,624**	**678,436**	**753,914**	**801,129**	**199,958**	**33%**
Ontario Total		**4,096,351**	**4,326,306**	**4,696,670**	**5,126,047**	**5,498,814**	**1,402,463**	**34%**

1. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts database shows two events for each court appearance. Events heard include trials, pre trials, motion hearings, bail hearings, and other hearings.

SOURCE: ICON

Superior Court of Justice Criminal Overview by Region

Region	Fiscal Year	Indictments & Appeals Received	Indictments & Appeals Disposed	Indictments & Appeals Pending	Events Heard	Courtroom Operating Hours
Central East	2005/2006	624	453		5,351	7,578
	2006/2007	447	430	354	5,895	9,208
Central West	2005/2006	957	929		10,023	11,465
	2006/2007	760	725	614	9,778	11,374
East	2005/2006	730	680		2,453	5,687
	2006/2007	684	627	535	2,550	5,607
North East	2005/2006	368	225		2,729	2,632
	2006/2007	278	270	202	2,676	2,202
North West	2005/2006	129	110		918	739
	2006/2007	75	74	44	956	675
Toronto	2005/2006	1,186	1,057			17,662
	2006/2007	1,112	1,006	1,704		18,145
West	2005/2006	847	622		5,342	6,193
	2006/2007	802	645	578	5,161	6,286
Ontario	2005/2006	4,841	4,076		26,816	51,955
	2006/2007	4,158	3,777	4,031	27,016	53,496

1. Data obtained from an automated data collection system were used to compile the Indictments & Appeals Received, Indictments & Appeals Disposed, Indictments & Appeals Pending and Events Heard statistics. These data are available for the periods shown (2005/2006 and 2006/2007), except for Indictments & Appeals Pending, for which data are only available for 2006/07. The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a Judge (including adjournments). While applications, motions and bail reviews are not included in case activity (i.e. cases received, disposed and pending), the related event activity is included in the number of events heard.
3. The number of criminal events heard in Superior Court of Justice does not include values from Toronto, Ottawa and Windsor (due to unavailability of data).
4. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.
5. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included). Appeals are considered pending if a decision has not been given on the appeal, and there is a future event scheduled.
6. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice Criminal Indictments and Appeals Received

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	174	109	-65	-37%
	Bracebridge	18	24	6	33%
	Cobourg	23	21	-2	-9%
	Lindsay	32	39	7	22%
	Newmarket	164	112	-52	-32%
	Peterborough	32	22	-10	-31%
	Whitby	181	120	-61	-34%
Central East Total		**624**	**447**	**-177**	**-28%**
Central West	Brampton	492	373	-119	-24%
	Brantford	18	14	-4	-22%
	Cayuga	13	5	-8	-62%
	Hamilton	179	161	-18	-10%
	Milton	100	92	-8	-8%
	Orangeville	39	43	4	10%
	Simcoe	14	21	7	50%
	St. Catharines	42	19	-23	-55%
	Welland	60	32	-28	-47%
Central West Total		**957**	**760**	**-197**	**-21%**
East	Belleville	46	39	-7	-15%
	Brockville	30	30	0	0%
	Cornwall	73	54	-19	-26%
	Kingston	86	82	-4	-5%
	L'Orignal	42	43	1	2%
	Napanee	13	10	-3	-23%
	Ottawa	392	371	-21	-5%
	Pembroke	30	27	-3	-10%
	Perth	11	19	8	73%
	Picton	7	9	2	29%
East Total		**730**	**684**	**-46**	**-6%**
North East	Cochrane (inc. Timmins)	51	45	-6	-12%
	Gore Bay	20	17	-3	-15%
	Haileybury	17	16	-1	-6%
	North Bay	81	47	-34	-42%
	Parry Sound	17	15	-2	-12%
	Sault Ste. Marie	63	63	0	0%
	Sudbury	119	75	-44	-37%
North East Total		**368**	**278**	**-90**	**-24%**
North West	Fort Frances	1	3	2	200%
	Kenora	40	13	-27	-68%
	Thunder Bay	88	59	-29	-33%
North West Total		**129**	**75**	**-54**	**-42%**

Superior Court of Justice Criminal Indictments and Appeals Received continued

Location	Region	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Toronto	Toronto Superior Court Of Justice	1,186	1,112	-74	-6%
Toronto Total		**1,186**	**1,112**	**-74**	**-6%**
West	Chatham	35	24	-11	-31%
	Goderich	28	29	1	4%
	Guelph	65	59	-6	-9%
	Kitchener	82	45	-37	-45%
	London	216	197	-19	-9%
	Owen Sound	15	16	1	7%
	Sarnia	47	42	-5	-11%
	St. Thomas	37	47	10	27%
	Stratford	62	36	-26	-42%
	Walkerton	19	18	-1	-5%
	Windsor	218	263	45	21%
	Woodstock	23	26	3	13%
West Total		**847**	**802**	**-45**	**-5%**
Ontario Total		**4,841**	**4,158**	**-683**	**-14%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases Received include indictments and appeals for both adults and youth.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice Criminal Indictments and Appeals Disposed

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	155	165	10	6%
	Bracebridge	6	12	6	100%
	Cobourg	8	5	-3	-38%
	Lindsay	33	33	0	0%
	Newmarket	95	76	-19	-20%
	Peterborough	23	12	-11	-48%
	Whitby	133	127	-6	-5%
Central East Total		**453**	**430**	**-23**	**-5%**
Central West	Brampton	501	411	-90	-18%
	Brantford	13	14	1	8%
	Cayuga	13	6	-7	-54%
	Hamilton	193	107	-86	-45%
	Milton	74	71	-3	-4%
	Orangeville	18	19	1	6%
	Simcoe	5	14	9	180%
	St. Catharines	46	38	-8	-17%
	Welland	66	45	-21	-32%
Central West Total		**929**	**725**	**-204**	**-22%**
East	Belleville	40	44	4	10%
	Brockville	9	10	1	11%
	Cornwall	57	50	-7	-12%
	Kingston	72	74	2	3%
	L'Orignal	40	42	2	5%
	Napanee	7	5	-2	-29%
	Ottawa	398	363	-35	-9%
	Pembroke	30	24	-6	-20%
	Perth	17	10	-7	-41%
	Picton	10	5	-5	-50%
East Total		**680**	**627**	**-53**	**-8%**
North East	Cochrane (inc. Timmins)	29	20	-9	-31%
	Gore Bay	4	9	5	125%
	Haileybury	9	17	8	89%
	North Bay	46	59	13	28%
	Parry Sound	11	10	-1	-9%
	Sault Ste. Marie	52	62	10	19%
	Sudbury	74	93	19	26%
North East Total		**225**	**270**	**45**	**20%**
North West	Fort Frances	4	1	-3	-75%
	Kenora	31	21	-10	-32%
	Thunder Bay	75	52	-23	-31%
North West Total		**110**	**74**	**-36**	**-33%**

Superior Court of Justice Criminal Indictments and Appeals Disposed continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Toronto	Toronto Superior Court Of Justice	1,057	1,006	-51	-5%
Toronto Total		**1,057**	**1,006**	**-51**	**-5%**
West	Chatham	27	26	-1	-4%
	Goderich	29	26	-3	-10%
	Guelph	58	47	-11	-19%
	Kitchener	66	61	-5	-8%
	London	187	130	-57	-30%
	Owen Sound	6	7	1	17%
	Sarnia	35	40	5	14%
	St. Thomas	36	40	4	11%
	Stratford	6	33	27	450%
	Walkerton	13	13	0	0%
	Windsor	155	212	57	37%
	Woodstock	4	10	6	150%
West Total		**622**	**645**	**23**	**4%**
Ontario Total		**4,076**	**3,777**	**-299**	**-7%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice Criminal Indictments and Appeals Pending

Region	Location	06/07
Central East	Barrie	79
	Bracebridge	10
	Cobourg	22
	Lindsay	30
	Newmarket	110
	Peterborough	15
	Whitby	88
Central East Total		**354**
Central West	Brampton	327
	Brantford	7
	Cayuga	7
	Hamilton	132
	Milton	63
	Orangeville	18
	Simcoe	11
	St. Catharines	12
	Welland	37
Central West Total		**614**
East	Belleville	15
	Brockville	26
	Cornwall	59
	Kingston	71
	L'Orignal	22
	Napanee	9
	Ottawa	292
	Pembroke	19
	Perth	15
	Picton	7
East Total		**535**
North East	Cochrane (includes Timmins)	31
	Gore Bay	15
	Haileybury	11
	North Bay	43
	Parry Sound	11
	Sault Ste. Marie	41
	Sudbury	50
North East Total		**202**

Superior Court of Justice Criminal Indictments and Appeals Pending continued

Region	Location	06/07
North West	Fort Frances	1
	Kenora	8
	Thunder Bay	35
North West Total		**44**
Toronto	Toronto Superior Court Of Justice	1,704
Toronto Total		**1,704**
West	Chatham	22
	Goderich	18
	Guelph	23
	Kitchener	30
	London	146
	Owen Sound	9
	Sarnia	27
	St. Thomas	38
	Stratford	13
	Walkerton	8
	Windsor	220
	Woodstock	24
West Total		**578**
Ontario Total		**4,031**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for 2006/2007.
2. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included.) Appeals are considered pending if a decision has not been given on the appeal, and there is no future event scheduled.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice Criminal Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	1,541	1,513	-28	-2%
	Bracebridge	117	146	29	25%
	Cobourg	194	270	76	39%
	Lindsay	230	274	44	19%
	Newmarket	1,398	1,717	319	23%
	Peterborough	244	195	-49	-20%
	Whitby	1,627	1,780	153	9%
Central East Total		**5,351**	**5,895**	**544**	**10%**
Central West	Brampton	5,470	5,702	232	4%
	Brantford	227	188	-39	-17%
	Cayuga	105	62	-43	-41%
	Hamilton	1,959	1,701	-258	-13%
	Milton	730	809	79	11%
	Orangeville	233	288	55	24%
	Simcoe	65	152	87	134%
	St. Catharines	393	370	-23	-6%
	Welland	841	506	-335	-40%
Central West Total		**10,023**	**9,778**	**-245**	**-2%**
East	Belleville	314	279	-35	-11%
	Brockville	164	175	11	7%
	Cornwall	529	592	63	12%
	Kingston	702	860	158	23%
	L'Orignal	266	219	-47	-18%
	Napanee	55	74	19	35%
	Ottawa				
	Pembroke	217	185	-32	-15%
	Perth	136	114	-22	-16%
	Picton	70	52	-18	-26%
East Total		**2,453**	**2,550**	**97**	**4%**
North East	Cochrane (inc. Timmins)	396	492	96	24%
	Gore Bay	145	164	19	13%
	Haileybury	119	102	-17	-14%
	North Bay	599	465	-134	-22%
	Parry Sound	89	127	38	43%
	Sault Ste. Marie	588	663	75	13%
	Sudbury	793	663	-130	-16%
North East Total		**2,729**	**2,676**	**-53**	**-2%**

Superior Court of Justice Criminal Events Heard continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Fort Frances	17	9	-8	-47%
	Kenora	281	252	-29	-10%
	Thunder Bay	620	695	75	12%
North West Total		**918**	**956**	**38**	**4%**
Toronto	Toronto Superior Court Of Justice				
Toronto Total					
West	Chatham	268	190	-78	-29%
	Goderich	212	177	-35	-17%
	Guelph	575	426	-149	-26%
	Kitchener	801	834	33	4%
	London	2,241	2,188	-53	-2%
	Owen Sound	74	297	223	301%
	Sarnia	376	349	-27	-7%
	St. Thomas	288	238	-50	-17%
	Stratford	228	166	-62	-27%
	Walkerton	120	114	-6	-5%
	Windsor				
	Woodstock	159	182	23	14%
West Total		**5,342**	**5,161**	**-181**	**-3%**
Ontario Total		**26,816**	**27,016**	**200**	**1%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a Judge (including adjournments). While applications, motions and bail reviews are not included in case activity (i.e. cases received, disposed and pending), the related event activity is included in the number of events heard.
3. The number of criminal events heard in Superior Court of Justice does not include values from Toronto, Ottawa and Windsor.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice and Ontario Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central East	2005/2006	14,402	53,524	16,834
	2006/2007	14,602	53,402	15,310
Central West	2005/2006	19,630	60,663	20,881
	2006/2007	18,667	61,254	20,495
East	2005/2006	12,334	40,319	12,291
	2006/2007	11,679	34,857	11,833
North East	2005/2006	5,516	27,053	6,015
	2006/2007	5,229	28,228	6,050
North West	2005/2006	2,183	9,877	2,088
	2006/2007	2,002	8,836	2,098
Toronto	2005/2006	20,042	50,295	13,749
	2006/2007	19,700	48,566	15,500
West	2005/2006	16,683	69,384	15,007
	2006/2007	16,245	67,890	15,415
Ontario	2005/2006	90,790	311,115	86,866
	2006/2007	88,124	303,033	86,702

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie (includes Orillia)	3,209	3,359	150	5%
	Bracebridge	471	514	43	9%
	Cobourg	666	671	5	1%
	Lindsay	701	754	53	8%
	Newmarket	3,272	3,493	221	7%
	Peterborough	1,037	961	-76	-7%
	Whitby (includes Oshawa)	5,046	4,850	-196	-4%
Central East Total		**14,402**	**14,602**	**200**	**1%**
Central West	Brampton	6,906	6,643	-263	-4%
	Brantford	1,451	1,456	5	0%
	Cayuga	362	358	-4	-1%
	Hamilton	3,969	3,647	-322	-8%
	Milton	2,213	2,105	-108	-5%
	Orangeville	489	483	-6	-1%
	Simcoe	565	540	-25	-4%
	St. Catharines	1,655	1,506	-149	-9%
	Welland (includes Niagara Falls)	2,020	1,929	-91	-5%
Central West Total		**19,630**	**18,667**	**-963**	**-5%**
East	Belleville	1,953	1,747	-206	-11%
	Brockville	691	671	-20	-3%
	Cornwall	1,043	1,063	20	2%
	Kingston	1,203	1,227	24	2%
	L'Orignal	495	455	-40	-8%
	Napanee	246	292	46	19%
	Ottawa	5,060	4,666	-394	-8%
	Pembroke	871	897	26	3%
	Perth	513	481	-32	-6%
	Picton	259	180	-79	-31%
East Total		**12,334**	**11,679**	**-655**	**-5%**
North East	Cochrane (includes Timmins)	938	857	-81	-9%
	Gore Bay	211	203	-8	-4%
	Haileybury (includes Kirkland Lake)	268	265	-3	-1%
	North Bay	956	934	-22	-2%
	Parry Sound	291	271	-20	-7%
	Sault Ste. Marie (includes Elliot Lake)	1,132	1,017	-115	-10%
	Sudbury (includes Espanola)	1,720	1,682	-38	-2%
North East Total		**5,516**	**5,229**	**-287**	**-5%**

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Fort Frances	117	101	-16	-14%
	Kenora (includes Dryden and Red Lake)	569	515	-54	-9%
	Thunder Bay	1,497	1,386	-111	-7%
North West Total		**2,183**	**2,002**	**-181**	**-8%**
Toronto	1911 Eglinton Avenue	1,963	0	-1,963	-100%
	311 Jarvis Street	2,407	2,197	-210	-9%
	393 University Ave.	11,782	12,029	247	2%
	47 Sheppard Avenue East	3,890	5,474	1,584	41%
Toronto Total		**20,042**	**19,700**	**-342**	**-2%**
West	Chatham	1,069	948	-121	-11%
	Goderich	369	364	-5	-1%
	Guelph	1,194	1,239	45	4%
	Kitchener (includes Cambridge)	3,533	3,654	121	3%
	London	3,390	3,135	-255	-8%
	Owen Sound	637	746	109	17%
	Sarnia	1,159	1,115	-44	-4%
	St. Thomas	785	734	-51	-6%
	Stratford	556	546	-10	-2%
	Walkerton	392	407	15	4%
	Windsor	2,502	2,330	-172	-7%
	Woodstock	1,097	1,027	-70	-6%
West Total		**16,683**	**16,245**	**-438**	**-3%**
Ontario Total		**90,790**	**88,124**	**-2,666**	**-3%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. As of the end of 2005/2006, family cases that were previously heard at 1911 Eglinton Avenue East are heard in the court located at 47 Sheppard Avenue East.
4. The Family Court Branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East region; St. Catharines and Hamilton in the Central West region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East region; and London in the West region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie (inc. Orillia)	10,662	11,149	487	5%
	Bracebridge	1,671	1,500	-171	-10%
	Cobourg	2,377	2,388	11	0%
	Lindsay	3,059	2,936	-123	-4%
	Newmarket	12,083	13,355	1,272	11%
	Peterborough	4,442	4,213	-229	-5%
	Whitby (inc. Oshawa)	19,230	17,861	-1,369	-7%
Central East Total		**53,524**	**53,402**	**-122**	**0%**
Central West	Brampton	19,398	19,815	417	2%
	Brantford	4,954	4,957	3	0%
	Cayuga	1,130	1,099	-31	-3%
	Hamilton	13,514	13,827	313	2%
	Milton	6,218	5,992	-226	-4%
	Orangeville	1,536	1,738	202	13%
	Simcoe	2,576	2,549	-27	-1%
	St. Catharines	5,395	5,159	-236	-4%
	Welland (inc. Niagara Falls)	5,942	6,118	176	3%
Central West Total		**60,663**	**61,254**	**591**	**1%**
East	Belleville	8,363	8,628	265	3%
	Brockville	2,573	2,567	-6	0%
	Cornwall	2,600	2,612	12	0%
	Kingston	3,812	3,826	14	0%
	L'Orignal	1,549	1,240	-309	-20%
	Napanee	852	896	44	5%
	Ottawa	12,970	7,315	-5,655	-44%
	Pembroke	5,132	5,281	149	3%
	Perth	1,486	1,697	211	14%
	Picton	982	795	-187	-19%
East Total		**40,319**	**34,857**	**-5,462**	**-14%**
North East	Cochrane (includes Timmins)	4,494	4,049	-445	-10%
	Gore Bay	909	854	-55	-6%
	Haileybury (includes Kirkland Lake)	1,051	1,112	61	6%
	North Bay	4,661	5,348	687	15%
	Parry Sound	1,784	1,505	-279	-16%
	Sault Ste. Marie (includes Elliot Lake)	6,054	6,338	284	5%
	Sudbury (includes Espanola)	8,100	9,022	922	11%
North East Total		**27,053**	**28,228**	**1,175**	**4%**

Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Fort Frances	630	519	-111	-18%
	Kenora (inc Dryden and Red Lake)	2,442	1,949	-493	-20%
	Thunder Bay	6,805	6,368	-437	-6%
North West Total		**9,877**	**8,836**	**-1,041**	**-11%**
Toronto	1911 Eglinton Avenue	10,355	0	-10,355	-100%
	311 Jarvis Street	12,580	12,384	-196	-2%
	393 University Ave.	14,161	12,397	-1,764	-12%
	47 Sheppard Avenue East	13,199	23,785	10,586	80%
Toronto Total		**50,295**	**48,566**	**-1,729**	**-3%**
West	Chatham	5,664	5,241	-423	-7%
	Goderich	2,688	2,598	-90	-3%
	Guelph	3,665	3,705	40	1%
	Kitchener (inc. Cambridge)	12,871	13,039	168	1%
	London	10,699	10,420	-279	-3%
	Owen Sound	2,839	2,970	131	5%
	Sarnia	7,320	7,432	112	2%
	St. Thomas	3,149	3,387	238	8%
	Stratford	2,321	2,209	-112	-5%
	Walkerton	1,836	1,932	96	5%
	Windsor	10,651	9,307	-1,344	-13%
	Woodstock	5,681	5,650	-31	-1%
West Total		**69,384**	**67,890**	**-1,494**	**-2%**
Ontario Total		**311,115**	**303,033**	**-8,082**	**-3%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. As of the end of 2005/2006, family cases that were previously heard at 1911 Eglinton Avenue East are heard in the court located at 47 Sheppard Avenue East.
4. The Family Court Branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East region; St. Catharines and Hamilton in the Central West region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East region; and London in the West region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central West	2005/2006	7,265	16,074	5,045
	2006/2007	7,147	16,742	4,946
East	2005/2006	935	2,764	543
	2006/2007	868	2,851	559
North East	2005/2006	1,854	5,211	1,677
	2006/2007	1,889	5,624	1,724
North West	2005/2006	704	2,410	563
	2006/2007	711	2,351	722
Toronto	2005/2006	11,784	14,167	5,493
	2006/2007	12,030	12,397	6,172
West	2005/2006	5,978	16,670	4,027
	2006/2007	5,974	16,623	3,833
Ontario	2005/2006	28,520	57,296	17,349
	2006/2007	28,619	56,588	17,956

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.
5. The Superior Court of Justice does not hear family cases in: the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central West	Brampton	3,838	3,750	-88	-2%
	Brantford	465	540	75	16%
	Cayuga	191	187	-4	-2%
	Milton	1,460	1,379	-81	-6%
	Orangeville	244	232	-12	-5%
	Simcoe	228	246	18	8%
	Welland (inc. Niagara Falls)	839	813	-26	-3%
Central West Total		**7,265**	**7,147**	**-118**	**-2%**
East	Belleville	482	507	25	5%
	Pembroke	344	318	-26	-8%
	Picton	109	43	-66	-61%
East Total		**935**	**868**	**-67**	**-7%**
North East	Cochrane (inc. Timmins)	294	296	2	1%
	Gore Bay	17	19	2	12%
	Haileybury	113	98	-15	-13%
	North Bay	287	320	33	11%
	Parry Sound	98	83	-15	-15%
	Sault Ste. Marie	487	435	-52	-11%
	Sudbury	558	638	80	14%
North East Total		**1,854**	**1,889**	**35**	**2%**
North West	Fort Frances	50	46	-4	-8%
	Kenora	155	151	-4	-3%
	Thunder Bay	499	514	15	3%
North West Total		**704**	**711**	**7**	**1%**

Superior Court of Justice: New Family Proceedings continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 or 06/07
Toronto	393 University Ave.	11,782	12,029	247	2%
Toronto Total		**11,782**	**12,029**	**247**	**2%**
West	Chatham	339	346	7	2%
	Goderich	163	171	8	5%
	Guelph	605	602	-3	0%
	Kitchener (inc. Cambridge)	1,526	1,511	-15	-1%
	Owen Sound	302	356	54	18%
	Sarnia	487	494	7	1%
	St. Thomas	375	368	-7	-2%
	Stratford	200	223	23	12%
	Walkerton	161	192	31	19%
	Windsor	1,371	1,333	-38	-3%
	Woodstock	449	378	-71	-16%
West Total		**5,978**	**5,974**	**-4**	**0%**
Ontario Total		**28,520**	**28,619**	**99**	**0%**

1. Data obtained from two automated data systems (FRANK and SUSTAIN) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. The Family Court Branch of the Superior Court of Justice hears all family cases in the 17 court locations listed in the chart above. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Superior Court of Justice: Family Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central West	Brampton	7,425	8,135	710	10%
	Brantford	1,306	1,279	-27	-2%
	Cayuga	446	427	-19	-4%
	Milton	3,480	3,210	-270	-8%
	Orangeville	429	595	166	39%
	Simcoe	655	649	-6	-1%
	Welland (inc. Niagara Falls)	2,333	2,447	114	5%
Central West Total		**16,074**	**16,742**	**668**	**4%**
East	Belleville	1,049	1,098	49	5%
	Pembroke	1,484	1,575	91	6%
	Picton	231	178	-53	-23%
East Total		**2,764**	**2,851**	**87**	**3%**
North East	Cochrane (inc. Timmins)	682	807	125	18%
	Gore Bay	40	43	3	8%
	Haileybury	339	295	-44	-13%
	North Bay	644	715	71	11%
	Parry Sound	294	221	-73	-25%
	Sault Ste. Marie	1,755	1,575	-180	-10%
	Sudbury	1,457	1,968	511	35%
North East Total		**5,211**	**5,624**	**413**	**8%**
North West	Fort Frances	250	185	-65	-26%
	Kenora	519	414	-105	-20%
	Thunder Bay	1,641	1,752	111	7%
North West Total		**2,410**	**2,351**	**-59**	**-2%**
Toronto	393 University Ave.	14,167	12,397	-1,770	-12%
Toronto Total		**14,167**	**12,397**	**-1,770**	**-12%**
West	Chatham	1,099	1,044	-55	-5%
	Goderich	547	751	204	37%
	Guelph	1,317	1,292	-25	-2%
	Kitchener (inc. Cambridge)	3,743	3,494	-249	-7%
	Owen Sound	648	744	96	15%
	Sarnia	1,721	1,787	66	4%
	St. Thomas	1,159	1,363	204	18%
	Stratford	560	614	54	10%
	Walkerton	392	487	95	24%
	Windsor	4,287	3,786	-501	-12%
	Woodstock	1,197	1,261	64	5%
West Total		**16,670**	**16,623**	**-47**	**0%**
Ontario Total		**57,296**	**56,588**	**-708**	**-1%**

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2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Superior Court of Justice does not hear family cases in: the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK and SUSTAIN

Family Court Branch of the Superior Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central East	2005/2006	14,402	53,524	16,834
	2006/2007	14,602	53,402	15,310
Central West	2005/2006	5,624	18,909	7,653
	2006/2007	5,153	18,986	7,225
East	2005/2006	9,251	25,842	10,051
	2006/2007	8,855	20,153	9,510
West	2005/2006	3,390	10,699	2,182
	2006/2007	3,135	10,420	2,599
Ontario	2005/2006	32,667	108,974	36,721
	2006/2007	31,745	102,961	34,644

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2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
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4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.
5. The Family Court Branch of the Superior Court of Justice hears all family cases in 17 court locations: all court locations in the Central East Region; two court locations in the Central West Region; seven court locations in the East Region; and one court location in the West Region. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK and SUSTAIN

Family Court Branch of the Superior Court of Justice: New Family Proceedings

Location	Region	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie (inc. Orillia)	3,209	3,359	150	5%
	Bracebridge	471	514	43	9%
	Cobourg	666	671	5	1%
	Lindsay	701	754	53	8%
	Newmarket	3,272	3,493	221	7%
	Peterborough	1,037	961	-76	-7%
	Whitby (inc. Oshawa)	5,046	4,850	-196	-4%
Central East Total		**14,402**	**14,602**	**200**	**1%**
Central West	Hamilton	3,969	3,647	-322	-8%
	St. Catharines	1,655	1,506	-149	-9%
Central West Total		**5,624**	**5,153**	**-471**	**-8%**
East	Brockville	691	671	-20	-3%
	Cornwall	1,043	1,063	20	2%
	Kingston	1,203	1,227	24	2%
	L'Orignal	495	455	-40	-8%
	Napanee	246	292	46	19%
	Ottawa	5,060	4,666	-394	-8%
	Perth	513	481	-32	-6%
East Total		**9,251**	**8,855**	**-396**	**-4%**
West	London	3,390	3,135	-255	-8%
West Total		**3,390**	**3,135**	**-255**	**-8%**
Ontario Total		**32,667**	**31,745**	**-922**	**-3%**

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Family Court Branch of the Superior Court of Justice: Family Events Heard

Location	Region	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie (inc. Orillia)	10,662	11,149	487	5%
	Bracebridge	1,671	1,500	-171	-10%
	Cobourg	2,377	2,388	11	0%
	Lindsay	3,059	2,936	-123	-4%
	Newmarket	12,083	13,355	1,272	11%
	Peterborough	4,442	4,213	-229	-5%
	Whitby (inc. Oshawa)	19,230	17,861	-1,369	-7%
Central East Total		**53,524**	**53,402**	**-122**	**0%**
Central West	Hamilton	13,514	13,827	313	2%
	St. Catharines	5,395	5,159	-236	-4%
Central West Total		**18,909**	**18,986**	**77**	**0%**
East	Brockville	2,573	2,567	-6	0%
	Cornwall	2,600	2,612	12	0%
	Kingston	3,812	3,826	14	0%
	L'Orignal	1,549	1,240	-309	-20%
	Napanee	852	896	44	5%
	Ottawa	12,970	7,315	-5,655	-44%
	Perth	1,486	1,697	211	14%
East Total		**25,842**	**20,153**	**-5,689**	**-22%**
West	London	10,699	10,420	-279	-3%
West Total		**10,699**	**10,420**	**-279**	**-3%**
Ontario Total		**108,974**	**102,961**	**-6,013**	**-6%**

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SOURCE: FRANK and SUSTAIN

Ontario Court of Justice: Family Overview by Region

Region	Fiscal Year	New Proceedings	Events Heard	Courtroom Operating Hours
Central West	2005/2006	6,741	25,680	8,182
	2006/2007	6,367	25,526	8,325
East	2005/2006	2,148	11,713	1,697
	2006/2007	1,956	11,853	1,764
North East	2005/2006	3,662	21,842	4,338
	2006/2007	3,340	22,604	4,326
North West	2005/2006	1,479	7,467	1,525
	2006/2007	1,291	6,485	1,376
Toronto	2005/2006	8,258	36,128	8,256
	2006/2007	7,670	36,169	9,328
West	2005/2006	7,315	42,015	8,798
	2006/2007	7,136	40,847	8,983
Ontario	2005/2006	29,603	144,845	32,796
	2006/2007	27,760	143,484	34,102

1. Data obtained from an automated data collection system (FRANK) were used to compile the New Proceedings and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
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5. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.

SOURCE: FRANK

Ontario Court of Justice: New Family Proceedings

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central West	Brampton	3,068	2,893	-175	-6%
	Brantford	986	916	-70	-7%
	Cayuga	171	171	0	0%
	Milton	753	726	-27	-4%
	Orangeville	245	251	6	2%
	Simcoe	337	294	-43	-13%
	Welland (inc. Niagara Falls)	1,181	1,116	-65	-6%
Central West Total		**6,741**	**6,367**	**-374**	**-6%**
East	Belleville	1,471	1,240	-231	-16%
	Pembroke	527	579	52	10%
	Picton	150	137	-13	-9%
East Total		**2,148**	**1,956**	**-192**	**-9%**
North East	Cochrane (inc. Timmins)	644	561	-83	-13%
	Gore Bay	194	184	-10	-5%
	Haileybury (inc. Kirkland Lake)	155	167	12	8%
	North Bay	669	614	-55	-8%
	Parry Sound	193	188	-5	-3%
	Sault Ste. Marie (inc. Elliot Lake)	645	582	-63	-10%
	Sudbury (inc. Espanola)	1,162	1,044	-118	-10%
North East Total		**3,662**	**3,340**	**-322**	**-9%**
North West	Fort Frances	67	55	-12	-18%
	Kenora (inc. Dryden and Red Lake)	414	364	-50	-12%
	Thunder Bay	998	872	-126	-13%
North West Total		**1,479**	**1,291**	**-188**	**-13%**
Toronto	1911 Eglinton Avenue	1,963	0	-1,963	-100%
	311 Jarvis Street	2,406	2,197	-209	-9%
	47 Sheppard Avenue East	3,889	5,473	1,584	41%
Toronto Total		**8,258**	**7,670**	**-588**	**-7%**

Ontario Court of Justice: New Family Proceedings continued

Location	Region	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
West	Chatham	730	602	-128	-18%
	Goderich	206	193	-13	-6%
	Guelph	589	637	48	8%
	Kitchener (inc. Cambridge)	2,007	2,143	136	7%
	Owen Sound	335	390	55	16%
	Sarnia	672	621	-51	-8%
	St. Thomas	410	366	-44	-11%
	Stratford	356	323	-33	-9%
	Walkerton	231	215	-16	-7%
	Windsor	1,131	997	-134	-12%
	Woodstock	648	649	1	0%
West Total		**7,315**	**7,136**	**-179**	**-2%**
Ontario Total		**29,603**	**27,760**	**-1,843**	**-6%**

1. Data obtained from an automated data collection system (FRANK) were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
3. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.
4. As of the end of 2005/2006, family cases that were previously heard at 1911 Eglinton Avenue East are heard in the court located at 47 Sheppard Avenue East.

SOURCE: FRANK

Ontario Court of Justice: Family Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central West	Brampton	11,973	11,680	-293	-2%
	Brantford	3,648	3,678	30	1%
	Cayuga	684	672	-12	-2%
	Milton	2,738	2,782	44	2%
	Orangeville	1,107	1,143	36	3%
	Simcoe	1,921	1,900	-21	-1%
	Welland (inc. Niagara Falls)	3,609	3,671	62	2%
Central West Total		**25,680**	**25,526**	**-154**	**-1%**
East	Belleville	7,314	7,530	216	3%
	Pembroke	3,648	3,706	58	2%
	Picton	751	617	-134	-18%
East Total		**11,713**	**11,853**	**140**	**1%**
North East	Cochrane (inc. Timmins)	3,812	3,242	-570	-15%
	Gore Bay	869	811	-58	-7%
	Haileybury (inc. Kirkland Lake)	712	817	105	15%
	North Bay	4,017	4,633	616	15%
	Parry Sound	1,490	1,284	-206	-14%
	Sault Ste. Marie (inc. Elliot Lake)	4,299	4,763	464	11%
	Sudbury (inc. Espanola)	6,643	7,054	411	6%
North EastTotal		**21,842**	**22,604**	**762**	**3%**
North West	Fort Frances	380	334	-46	-12%
	Kenora (inc. Dryden and Red Lake)	1,923	1,535	-388	-20%
	Thunder Bay	5,164	4,616	-548	-11%
North West Total		**7,467**	**6,485**	**-982**	**-13%**
Toronto	1911 Eglinton Avenue	10,355	0	-10,355	-100%
	311 Jarvis Street	12,574	12,384	-190	-2%
	47 Sheppard Avenue East	13,199	23,785	10,586	80%
Toronto Total		**36,128**	**36,169**	**41**	**0%**

Ontario Court of Justice: Family Events Heard continued

Location	Region	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
West	Chatham	4,565	4,197	-368	-8%
	Goderich	2,141	1,847	-294	-14%
	Guelph	2,348	2,413	65	3%
	Kitchener (inc. Cambridge)	9,128	9,545	417	5%
	Owen Sound	2,191	2,226	35	2%
	Sarnia	5,599	5,645	46	1%
	St. Thomas	1,990	2,024	34	2%
	Stratford	1,761	1,595	-166	-9%
	Walkerton	1,444	1,445	1	0%
	Windsor	6,364	5,521	-843	-13%
	Woodstock	4,484	4,389	-95	-2%
West Total		**42,015**	**40,847**	**-1,168**	**-3%**
Ontario Total		**144,845**	**143,484**	**-1,361**	**-1%**

1. Data obtained from an automated data collection system (FRANK) were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Original, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court Branch of the Superior Court of Justice.
4. As of the end of 2005/2006, family cases that were previously heard at 1911 Eglinton Avenue East are heard in the court located at 47 Sheppard Avenue East.

SOURCE: FRANK

Small Claims Court: Overview by Region

Region	Fiscal Year	Claims Filed	Events Heard	Courtroom Operating Hours
Central East	2005/2006	13,251	15,783	5,041
	2006/2007	11,521	14,012	4,807
Central West	2005/2006	16,265	19,877	6,524
	2006/2007	15,021	18,367	6,879
East	2005/2006	8,850	7,008	3,102
	2006/2007	8,500	4,763	2,965
North East	2005/2006	3,562	3,526	1,672
	2006/2007	3,047	3,434	1,472
North West	2005/2006	1,877	952	558
	2006/2007	1,532	1,016	354
Toronto	2005/2006	17,169	28,997	11,174
	2006/2007	15,950	24,943	11,690
West	2005/2006	14,327	10,792	4,469
	2006/2007	13,452	10,158	3,771
Ontario	2005/2006	75,301	86,935	32,540
	2006/2007	69,023	76,693	31,937

1. Data obtained from an automated data collection system were used to compile the Claims Filed and Events Heard statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases received include all new files opened, except for enforcement files, and fee waiver requests.
3. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officers or court staff.

SOURCE: FRANK and SUSTAIN

Small Claims Court: Claims Filed

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	2,218	1,914	-304	-14%
	Bracebridge	444	391	-53	-12%
	Cobourg	488	335	-153	-31%
	Lindsay (inc. Minden)	551	466	-85	-15%
	Newmarket	1,039	967	-72	-7%
	Orillia	395	382	-13	-3%
	Peterborough	602	548	-54	-9%
	Richmond Hill	4,801	3,842	-959	-20%
	Whitby (inc. Oshawa)	2,713	2,676	-37	-1%
Central East Total		**13,251**	**11,521**	**-1,730**	**-13%**
Central West	Brampton	7,246	6,722	-524	-7%
	Brantford	813	705	-108	-13%
	Burlington	799	749	-50	-6%
	Cayuga	171	175	4	2%
	Hamilton	2,925	2,788	-137	-5%
	Milton	530	485	-45	-8%
	Oakville	661	596	-65	-10%
	Orangeville	344	323	-21	-6%
	Simcoe	290	351	61	21%
	St. Catharines	1,718	1,311	-407	-24%
	Welland	768	816	48	6%
Central West Total		**16,265**	**15,021**	**-1,244**	**-8%**
East	Alexandria	101	99	-2	-2%
	Belleville	762	794	32	4%
	Brockville	535	427	-108	-20%
	Cornwall (inc. Iroquois)	441	412	-29	-7%
	Kingston (ins. Sharbot Lake)	749	598	-151	-20%
	L'orignal	405	411	6	1%
	Morrisburg	95	69	-26	-27%
	Napanee (ins. Kalader)	143	168	25	17%
	Ottawa	4,805	4,691	-114	-2%
	Pembroke	264	335	71	27%
	Perth	290	252	-38	-13%
	Picton	117	99	-18	-15%
	Renfrew	143	145	2	1%
East Total		**8,850**	**8,500**	**-350**	**-4%**
North East	Burks Falls	0	74	74	
	Cochrane	158	115	-43	-27%
	Elliot Lake	74	74	0	0%
	Englehart	28	97	69	246%
	Gore Bay	47	37	-10	-21%
	Haileybury	121	173	52	43%
	Kapuskasing	204	191	-13	-6%
	Kirkland Lake	90	76	-14	-16%
	North Bay	558	469	-89	-16%
	Parry Sound	191	111	-80	-42%
	Sault Ste. Marie	605	523	-82	-14%
	Sturgeon Falls	0	2	2	
	Sudbury	1,076	760	-316	-29%
	Timmins	410	345	-65	-16%
North East Total		**3,562**	**3,047**	**-515**	**-14%**

Small Claims Court: Claims Filed continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Dryden	195	179	-16	-8%
	Fort Frances	93	91	-2	-2%
	Geraldton	71	49	-22	-31%
	Kenora	156	112	-44	-28%
	Nipigon	43	46	3	7%
	Red Lake	41	51	10	24%
	Thunder Bay	1,278	1,004	-274	-21%
North West Total		**1,877**	**1,532**	**-345**	**-18%**
Toronto	47 Sheppard Avenue East	17,169	15,950	-1,219	-7%
Toronto Total		**17,169**	**15,950**	**-1,219**	**-7%**
West	Cambridge	946	785	-161	-17%
	Chatham	655	563	-92	-14%
	Goderich	327	273	-54	-17%
	Guelph	837	822	-15	-2%
	Kitchener	1,877	1,541	-336	-18%
	London	2,322	2,216	-106	-5%
	Owen Sound	495	512	17	3%
	Sarnia	655	610	-45	-7%
	St. Thomas	599	602	3	1%
	Stratford	421	362	-59	-14%
	Walkerton	309	312	3	1%
	Windsor	4,298	4,406	108	3%
	Woodstock	586	448	-138	-24%
West Total		**14,327**	**13,452**	**-875**	**-6%**
Ontario Total		**75,301**	**69,023**	**-6,278**	**-8%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Cases received include all new files opened, except for enforcement files, and fee waiver requests.

SOURCE: FRANK and SUSTAIN

Small Claims Court: Events Heard

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
Central East	Barrie	1,969	2,048	79	4%
	Bracebridge	539	480	-59	-11%
	Cobourg	508	471	-37	-7%
	Lindsay (inc. Minden)	529	450	-79	-15%
	Newmarket	1,295	1,065	-230	-18%
	Orillia	155	286	131	85%
	Peterborough	729	624	-105	-14%
	Richmond Hill	7,618	5,888	-1,730	-23%
	Whitby (inc. Oshawa)	2,441	2,700	259	11%
Central East Total		**15,783**	**14,012**	**-1,771**	**-11%**
Central West	Brampton	9,054	8,763	-291	-3%
	Brantford	636	694	58	9%
	Burlington	1,070	1,045	-25	-2%
	Cayuga	184	265	81	44%
	Hamilton	3,815	3,442	-373	-10%
	Milton	766	598	-168	-22%
	Oakville	1,129	935	-194	-17%
	Orangeville	427	369	-58	-14%
	Simcoe	274	322	48	18%
	St. Catharines	1,674	1,337	-337	-20%
	Welland	848	597	-251	-30%
Central West Total		**19,877**	**18,367**	**-1,510**	**-8%**
East	Alexandria	87	92	5	6%
	Belleville	791	754	-37	-5%
	Brockville	586	491	-95	-16%
	Cornwall (inc. Iroquois)	438	321	-117	-27%
	Kingston (ins. Sharbot Lake)	595	516	-79	-13%
	L'Orignal	426	460	34	8%
	Morrisburg	40	74	34	85%
	Napanee (ins. Kalader)	168	161	-7	-4%
	Ottawa	2,956	1,084	-1,872	-63%
	Pembroke	244	275	31	13%
	Perth	262	276	14	5%
	Picton	202	137	-65	-32%
	Renfrew	213	122	-91	-43%
East Total		**7,008**	**4,763**	**-2,245**	**-32%**
North East	Burks Falls	0	17	17	
	Cochrane	116	137	21	18%
	Elliot Lake	73	80	7	10%
	Englehart	40	0	-40	-100%
	Gore Bay	30	23	-7	-23%
	Haileybury	81	116	35	43%
	Kapuskasing	147	127	-20	-14%
	Kirkland Lake	40	46	6	15%
	North Bay	492	445	-47	-10%
	Parry Sound	227	202	-25	-11%
	Sault Ste. Marie	381	380	-1	0%
	Sturgeon Falls				
	Sudbury	1,330	1,434	104	8%
	Timmins	569	427	-142	-25%
North East Total		**3,526**	**3,434**	**-92**	**-3%**

Small Claims Court: Events Heard continued

Region	Location	05/06	06/07	Change from 05/06 to 06/07	% Change from 05/06 to 06/07
North West	Dryden	74	59	-15	-20%
	Fort Frances	35	39	4	11%
	Geraldton	11	25	14	127%
	Kenora	58	96	38	66%
	Nipigon	56	32	-24	-43%
	Red Lake	0	12	12	
	Thunder Bay	718	753	35	5%
North West Total		**952**	**1,016**	**64**	**7%**
Toronto	47 Sheppard Avenue East	28,997	24,943	-4,054	-14%
Toronto Total		**28,997**	**24,943**	**-4,054**	**-14%**
West	Cambridge	481	737	256	53%
	Chatham	468	514	46	10%
	Goderich	280	280	0	0%
	Guelph	938	829	-109	-12%
	Kitchener	1,679	1,692	13	1%
	London	2,637	2,171	-466	-18%
	Owen Sound	455	477	22	5%
	Sarnia	489	554	65	13%
	St. Thomas	539	622	83	15%
	Stratford	337	348	11	3%
	Walkerton	298	318	20	7%
	Windsor	1,652	1,167	-485	-29%
	Woodstock	539	449	-90	-17%
West Total		**10,792**	**10,158**	**-634**	**-6%**
Ontario Total		**86,935**	**76,693**	**-10,242**	**-12%**

1. Data obtained from an automated data collection system were used to compile these statistics. These data are only available for the periods shown (2005/2006 and 2006/2007). The manually collected statistics used in previous reports are not comparable to these data and are therefore not included.
2. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).

SOURCE: FRANK and SUSTAIN

Court of Appeal Criminal Appeals

	02/03	03/04	04/05	05/06	06/07
Appeals Pending as of Apr. 1	1,193	1,158	1,075	1,078	1,134
Appeals Added	885	868	859	934	911
Appeals Disposed	920	951	856	878	877
Appeals Pending as of Mar. 31	1,158	1,075	1,078	1,134	1,168

Source: Court of Appeal for Ontario

Court of Appeal Civil Appeals

	02/03	03/04	04/05	05/06	06/07
Appeals Pending as of Apr. 1	891	825	855	773	777
Appeals Added	920	918	827	874	799
Appeals Disposed	986	888	909	870	849
Appeals Pending as of Mar. 31	825	855	773	777	725

Source: Court of Appeal for Ontario